

### INTRODUCTION

Council applies trade waste charges to recover costs associated with the management of the service, together with the transport and treatment of the discharge. Council has adopted a user-pays charging system which provides economic incentives to minimise waste generation.

Trade waste charges are calculated for each approved trade waste connection located on a property and consist of the charge types outlined in Table 1. Sole responsibility for the payment of trade waste charges resides with the property owner. To assist with the recovery of charges from their tenants, Council provides property owners with additional information in relation to each connection.

**Table 1: Charge Types**

Charge Type	Description
<b>Base Charges</b>	<ul style="list-style-type: none"><li>• An annual fixed service charge applied for each approved trade waste connection located on a property.</li><li>• The base charge applies whilst the connection remains operational, irrespective of whether or not the premises are occupied or vacant.</li></ul>
<b>Volumetric Charges</b>	<ul style="list-style-type: none"><li>• Volumetric charges are applied to all connections discharging trade waste above low strength.</li><li>• Volumetric charges are based on the volume and strength of the trade waste discharge with regards to specific pollutants. Sample analysis fees may also be applicable.</li><li>• Customers are categorised based on the nominal strength of the trade waste discharge for particular industries or based on analysis results of samples collected from their pre-treatment devices.</li></ul>

Trade waste charges are included on the rates notices issued for a property. Currently, the trade waste charges are applied as follows:

- **Base Charges** – billed quarterly in the current year for which the service is provided; and
- **Volumetric Charges** – billed annually in the following year i.e. 12 months in arrears.

However, from 1 July 2018, the volumetric charges will move to quarterly billing in order to align with other water and sewerage charges. This initiative will result in smaller, more manageable amounts for customers rather than a large annual bill.

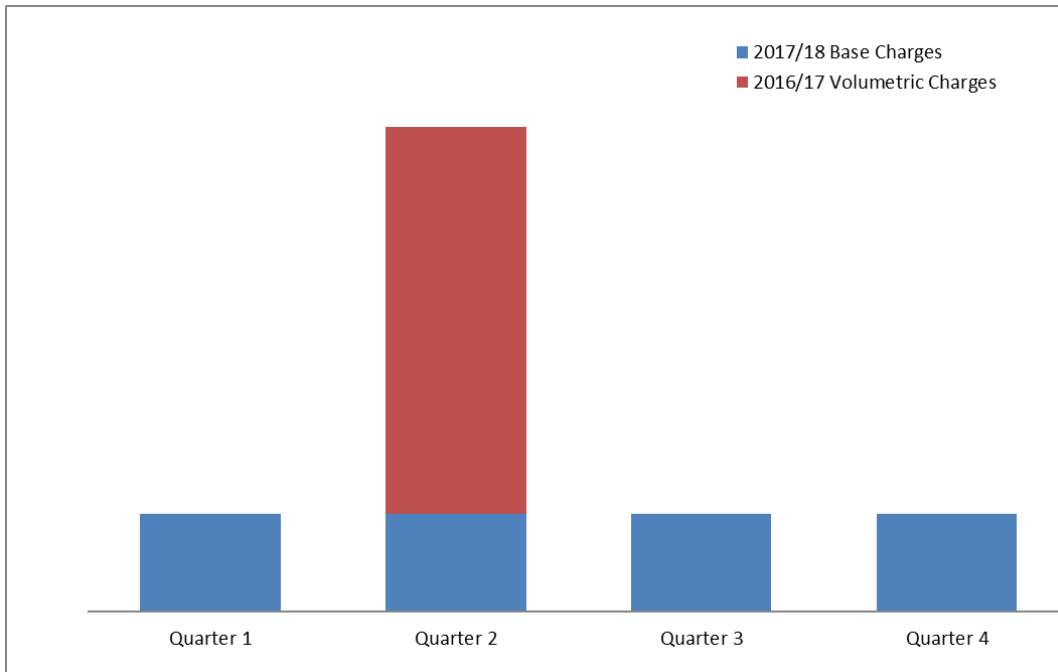
This Information Pack outlines the changes and associated implications. Council has also prepared a list of **Frequently Asked Questions** which are available on Council's website [www.logan.qld.gov.au](http://www.logan.qld.gov.au). Should you have any further enquiries, please contact our Trade Waste team on (07) 3412 5666.

### 1. NEW CHARGING ARRANGEMENTS

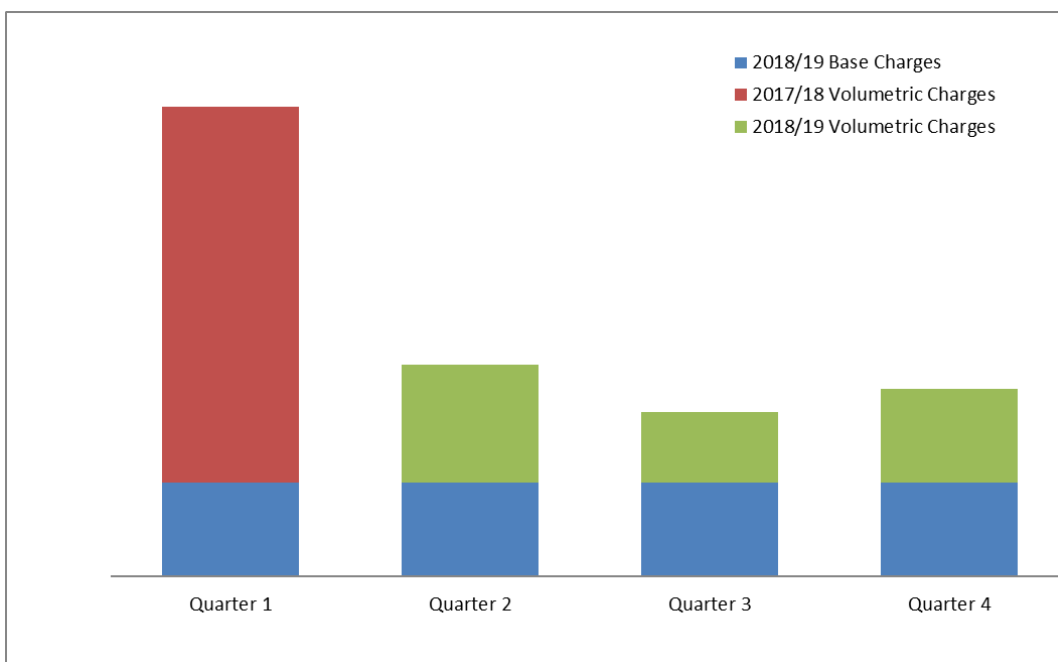
#### 1.1 Comparison

The following figures present a comparison between the current charging arrangements for 2017-18 and the new arrangements that will apply in 2018-19. **Note:** general information purposes only.

**Figure 1: 2017-18 Charging Arrangements**



**Figure 2: 2018-19 Charging Arrangements**



### 1.2 Summary of Changes

The following changes are applicable:

- The total volumetric charges for 2017-18 will be billed in 2018-19 Quarter 1. This represents a catch-up of the outstanding 12 months arrears and is a one-off event.
- From then on, the volumetric charges applicable for each three month period will be included in the subsequent quarterly rates notices.

### 1.3 Customer Implications

Overall, there are no additional charges for customers. However, the new arrangements may impact on the cashflows for the 2018-19 financial year as customers will incur both the previous 12 months charges plus the quarterly charges for the next three quarters which may not have been budgeted.

Council understands this may place added financial pressures on some property owners and/or their tenants. In accordance with Council's *Financial Hardship Policy*, payment options may be available to property owners. Please contact our Customer Service Centre on (07) 3412 5230 to discuss further.

### 1.4 Customer Benefits

Beyond the initial change, there are benefits for customers in that quarterly charges will be smaller, more manageable amounts rather than a large annual bill. This will also assist with the calculation of outstanding charges when a business ceases trading or sells their operations.

### 1.5 Provision of Charges Related Information

Prior to receiving the 2018-19 Quarter 1 rates notice, property owners will be issued with the following documents to assist with the recovery of charges from their tenants:

1. **Base Charges Summary** – details the quarterly base charges payable for each connection located on a property for the 2018-19 financial year, together with the business name of the last known occupant.
2. **Volumetric Charges Summary** – details the volumetric charges payable for each connection located on a property for the 2017-18 financial year, together with the business name of the last known occupant.

Prior to receiving the rates notices for each of the remaining three quarters of the year, properties with multiple tenants (e.g. shopping centres) will continue to receive a '**Volumetric Charges Summary**' to assist in the recovery of charges from tenants.

Properties with only a single tenant will no longer receive this information, as the amount included on the rates notice will be the amount the property owner will need to recover from their tenant. Property owners may contact the Trade Waste team on (07) 3412 5666 if additional information is required in relation to the calculated amount.

# Trade Waste Information Pack

## Quarterly Volumetric Charges



### 1.6 Example Rates Notice

The trade waste charges will appear on the 'Water and Wastewater Information' sheet attached to the rates notice. Figure 3 provides an example. All water and sewerage charges, including the trade waste charges, are totalled and the amount is included on the main rates notice.

Figure 3: Example Rates Notice

The image shows a sample of a "Logan City Council Water and Wastewater Information" notice. The document has a yellow header and a white main body. The header includes the council's name, logo, and tagline. The main body contains a notice about distribution and retail charges for a specific period, followed by a list of charges for a property at 123 Example Road, Browns Plains, QLD 4118. A red oval highlights the trade waste charges: Trade Waste Base Charge - Tier 1, Trade Waste Base Charge - Tier 2, and Trade Waste Volumetric Charge. The amounts for these charges are listed as XXX.XX. A large "ONLY" watermark is visible diagonally across the page.

**Logan City Council**  
Water and Wastewater Information  
ABN: 21 627 796 435

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Distribution and retail charges for the period 01/07/2018 to 30/09/2018 have been totalled and included on the accompanying Rate Notice for payment.

**Property Location:** 123 Example Road, BROWNS PLAINS QLD 4118

Water Service Charge	XXX.XX
Wastewater (Sewerage) Charge	XXX.XX
Trade Waste Base Charge - Tier 1	XXX.XX
Trade Waste Base Charge - Tier 2	XXX.XX
Trade Waste Volumetric Charge	XXX.XX

**Trade Waste Enquiries:** Please contact Trade Waste on (07) 34125666 for any enquiries related to Trade Waste charges.