

1. INTRODUCTION

1.1 Trade Waste Definition

The *Water Supply (Safety and Reliability) Act 2008* defines trade waste as water-borne waste from business, trade or manufacturing premises, other than:

- Waste that is a prohibited substance; or
- Human waste (i.e. domestic sewage); or
- Stormwater.

1.2 Acceptance of Trade Waste

Council provides a wastewater system primarily for the transport and treatment of domestic sewage. However, Council may also accept trade waste where it is satisfied that compliance with all legislative requirements and wastewater treatment plant licence conditions will be maintained.

1.3 Trade Waste Implications

Trade waste may contain significantly increased organic strength compared to that of domestic sewage and may also contain other substances such as high levels of fats and grease, heavy metals, organic solvents and chlorinated organic substances. These pollutants can harm people, the environment and the wastewater system.

1.4 Trade Waste Management Objectives

Council's objectives in managing the discharge of trade waste to the wastewater system are to:

- Protect and preserve the health and safety of personnel and the public;
- Protect the environment;
- Protect wastewater infrastructure;
- Protect wastewater treatment processes; and
- Facilitate re-use of treated effluent and biosolids.

1.5 Related Documents

Council has prepared the following documents which relate to the *Trade Waste Approval Conditions*:

- *Sewer Admission Standards*;
- *Pre-Treatment Requirements*; and
- *Charging Framework & Rates*.

These documents can be found on Council's website (www.logan.qld.gov.au).

2. PARTICULARS

In accordance with the *Water Supply (Safety and Reliability) Act 2008*, permission has been granted to the property owner to discharge trade waste into Council's wastewater system. This document details the approval conditions and must be read in conjunction with the associated Schedules.

2.1 Basis of Approval

The approval has been issued upon the following basis:

- It encompasses all connections located on the property which generate, or have the potential to generate, trade waste. This includes individual premises, as well as outdoor facilities such as wash bays, bin wash areas and cooling towers;
- It remains valid irrespective of whether the connected premises are occupied or vacant, or if the connections are used or not used;
- It remains in effect until suspended or cancelled by Council or the property owner;
- Sole responsibility for compliance with all conditions resides with the property owner; and
- Sole responsibility for payment of all trade waste charges resides with the property owner.

2.2 Schedule 1 – Approved Connections

To ensure compliance with Council's *Sewer Admission Standards*, the information provided for each connection on the property has been assessed with regards to the volume and strength of the trade waste to be discharged. Each approved connection is detailed in **Schedule 1**.

2.3 Schedule 2 – Approved Pre-Treatment Devices

Pre-treatment devices facilitate the reduction of pollutants harmful to people, the environment and the wastewater system. Council has assessed the information provided for each pre-treatment device with regards to the associated connections. Each approved device is detailed in **Schedule 2**.

2.4 Schedule 3 – Special Conditions

Any special conditions relating to the approval are detailed in **Schedule 3**. This schedule may be used to alter or replace standard approval conditions, or include additional requirements.

2.5 Re-Issue of Schedules

Council will re-issue the schedules in the following circumstances:

- Additional connections are approved on the property;
- Additional or replacement pre-treatment devices are installed;
- Premises or devices are disconnected thereby preventing the discharge of trade waste; and
- Details contained in the schedules change.

2.6 Suspension or Cancellation by Council

Council reserves the right to suspend or cancel the approval in the event of:

- Non-compliance with the approval conditions; or
- Non-compliance with regulatory provisions; or
- Significant changes have occurred upon which the approval was granted; or
- Urgent action is required in the interests of:
 - Protecting public health or safety; or
 - Preventing environmental harm; or
 - Preventing damage to the wastewater system.

Council will comply with the requirements of the *Water Supply (Safety and Reliability) Act 2008* with regards to giving appropriate notices within prescribed timeframes, including the assessment of any properly made submissions. Additional information is provided in **Section 3 – Non-Compliance**.

2.7 Cancellation by Property Owner

The property owner may cancel the approval by notifying Council in writing that trade waste is no longer generated on the property. This will require evidence that all connections on the property have been disconnected, thereby preventing the discharge of trade waste.

2.8 Change of Property Ownership

The approval shall not be assigned or transferred. In the event of a change of property ownership, an amended approval will be issued by Council to the new property owner. This will be based on property title related information received by Council from the State Government.

2.9 Right of Entry

Under the *Local Government Act 2009*, authorised Council officers have the right to access or enter a property to conduct inspections and monitoring activities. The following is applicable:

- Under normal circumstances, Council officers will endeavour to arrange mutually convenient site visiting times. However, the officers may enter without consent in certain circumstances, such as in emergencies or under warrant; and
- Property owners must ensure there is no unreasonable delay in providing Council officers access and that they are not obstructed from carrying out their duties.

2.10 Inspections

Council officers may undertake routine or random inspections to determine compliance with approval conditions and applicable regulations.

3. NON-COMPLIANCE

Council treats non-compliance with the approval conditions very seriously as it may harm people, the environment or the wastewater system. Sole responsibility for compliance with the conditions resides with the property owner. The following outlines the actions to be undertaken upon Council determining there is non-compliance with the approval conditions.

3.1 Non-Compliance Notice

Upon identification of a non-compliance, Council will work with both the property owner and trade waste generator to remedy the matter. This will involve determining the actions required to be undertaken within an agreed timeframe. Council will undertake the following activities:

- Issue a *Non-Compliance Notice* detailing the agreed actions and milestones;
- Undertake any further inspections and investigations deemed necessary;
- Maintain regular communications with the property owner and generator; and
- Monitor the outcomes to determine compliance achievement.

3.2 Show Cause Notice

If compliance is not achieved within the agreed timeframe or if Council deems the non-compliance to be a serious or wilful breach, Council may issue the property owner and trade waste generator with a *Show Cause Notice* in relation to the suspension or cancellation of the approval. The property owner and generator will have 20 business days to make a submission in relation to the proposed actions.

Following consideration of any properly made submission, Council will undertake the following actions:

- Where Council remains satisfied the suspension or cancellation action should be taken, then such action will be enforced. The property owner and generator will be notified accordingly within 30 business days, including the date the action will take effect.
- Where Council determines the suspension or cancellation actions are not required, then the property owner and generator will be notified accordingly. This will include any agreed actions to be undertaken, together with associated implementation timelines. Failure to achieve the outcomes within the timeframes may constitute the issue of another *Show Cause Notice*.

3.3 Immediate Suspension or Cancellation

In accordance with the *Water Supply (Safety and Reliability) Act 2008*, Council reserves the right to suspend or cancel the Trade Waste Approval without giving a *Show Cause Notice* where it determines urgent action is necessary in the interests of:

- Protecting public health or safety; or
- Preventing environmental harm; or
- Preventing damage to the wastewater system.

3.4 Emergency or Enforcement Actions

Council reserves the right to take any actions, including emergency or enforcement actions, in relation to the non-compliance. The issue of a *Non-Compliance Notice* or a *Show Cause Notice* shall not be a bar against, or a pre-requisite for, taking any actions deemed necessary.

3.5 Cost Recovery

Council reserves the right to recover any costs associated with a non-compliance in accordance with the *Charging Framework & Rates*.

4. GENERAL REQUIREMENTS

Council has prepared several documents which provide detailed information on the management of trade waste in Logan and the associated requirements for property owners and trade waste generators. The following sections provide an overview and the latest versions can be found on Council's website. Property owners and generators must comply with the requirements at all times.

4.1 Sewer Admission Standards

Council has established *Sewer Admission Standards* for substances entering the wastewater system in order to achieve the trade waste management objectives. The standards prescribe:

- General substances able to be discharged and the associated concentration limits;
- Controlled substances able to be discharged and the associated concentration limits;
- Prohibited substances which must not be introduced into the wastewater system;
- Analysis methods applied for monitoring discharge quality; and
- Implications of discharges exceeding the specified limits.

4.2 Pre-Treatment Requirements

Council requires most trade waste to be treated prior to entering the wastewater system in order to reduce the level of pollutants. Council has established *Pre-Treatment Requirements* in relation to the installation, maintenance and servicing of pre-treatment devices.

4.3 Trade Waste Charges

Council applies trade waste charges to recover costs associated with the management of the service, together with the transport and treatment of the discharge. The charges levied are in accordance with the annual budget adopted by Council.

Council has established a *Charging Framework & Rates* document to outline the applicable generator categories and charges, as well as the methods applied for determining discharge volumes and quality. Sole responsibility for the payment of trade waste charges resides with the property owner.