

2025 to 2029

# Learning and Discovery Plan



Logan City Council Libraries







## Acknowledgement of Country

Logan City Council respectfully acknowledges the Traditional Custodians of the lands and waterways across the City of Logan, and extends that respect to the Elders, past, present and emerging for they hold the memories, the traditions, the cultures and hopes of Australia's First Peoples.

Logan's rich tangible and intangible cultural heritage of the people who call Logan home is respectfully acknowledged. This is inclusive of Aboriginal and Torres Strait Islander cultural heritage, cared for by Traditional Owners, and community members of all cultural backgrounds.





Front cover image and image from the left: Representatives from the Nyeumba-Meta Karulbo Partnership Group, which guides the development of First Nations library collections, spaces and stories.

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## Executive summary

Logan City Council libraries are one of the most used services in the city. There were 1,115,994 visits during the 2022/23 financial year. Our 9 libraries across the City of Logan are an essential part of the community's social fabric. They contribute to Council's vision of a green city full of pride, opportunity and culture. The *Libraries Learning and Discovery Plan 2025 to 2029* supports many of Council's goals. It plays a vital role in developing a sustainable city. It also supports the long-term social, environmental and economic health for our residents.

We are living and working through ongoing change and transformation. Our families and community face many contemporary social and economic challenges. The new plan supports the development of library programs. These will focus on building and sustaining social capital and meaningful connections. Accessible and inclusive programs delivered in safe and welcoming spaces are a priority. They reflect the diverse needs of our community and connect people to one another.

## Mayor's message

Libraries are an important part of the City of Logan. They lead in offering free lifelong learning opportunities for residents. There were more than 1.1 million visitors to our 9 libraries across the city in 2022/23 financial year. Libraries are vibrant hubs. They play a critical role in supporting the wellbeing of our community. Our libraries bring people together and foster a sense of belonging and connection.

The Logan City Council *Libraries Learning and Discovery Plan 2025 to 2029* guides innovative and sustainable library programs and services. This new roadmap identifies key areas of focus. It will support our community's participation in learning and discovery experiences. This includes families, First Nations community, culturally and linguistically diverse communities, people living with disabilities and older adults.

I support this approach to delivering library services. The plan positions our libraries as places that embrace new ideas. It guides our skilled and dedicated staff to deliver outstanding services. It will contribute to creating a proud, connected and healthy city.

**Mayor Jon Raven**

**City of Logan**



Our vision is for libraries to be the city's centre for life-long learning and discovery. This plan supports us to achieve this vision.

Council's focus areas and priorities inform the *Libraries Learning and Discovery Plan 2025 to 2029*. The plan responds to the contemporary needs of the people who live and work in Logan.



# Our vision

Our new plan will contribute to a thriving, forward-thinking community. It will embrace innovation, diversity and equality for all.

Residents across the city can enjoy library programs, services and collections. This includes the city's urban, rural, established or developing areas. We will use technology to deliver accessible services. Our libraries will put in place sustainable processes to meet the needs of our community.



We aspire to be the city's centre for lifelong and self-directed learning and discovery.



Baby time develops early literacy and a lifetime love of reading.







# Overview

## Why do we need the plan?

Logan City Council Libraries have a core and trusted position in our community. Our libraries empower, support and connect. They do this through free lifelong learning, curiosity and discovery programs and services. Our libraries are evolving in response to changing communities, economies and workplaces. It is vital that our library service continues to meet customer expectations. This includes our customers' changing needs. Increasing community awareness of the library's many programs and services is crucial. Communicating the lifelong value of free library membership for all is a priority.

Our libraries now have many uses. Borrowing from print and online collections remains a core service. We continue to provide information, support literacy and guide customers to resources. As the way we learn, work and play changes, so too do the interactions with our libraries.

Members of the community may use the library app or website to access information. They may visit the library to work or study. There is access to free computers and Wi-Fi. Some attend meetings or participate in programs or they may engage in one of the many community outreach activities held throughout the city.



During 2022/23,  
62,192 people  
participated in  
library programs.



Page turners after-school reading program grows the love of reading for children and young adults.



24,571 people  
attended library  
community outreach  
activities throughout  
the city.

Consistent participation rates highlight the community's engagement in library facilitated events and activities. Our library service needs to continue to be proactive in its approach to programs. The delivery of content responding to contemporary community needs is a priority.

The plan will guide development, delivery and management of library programs. It will align community engagement and services. Key aims and actions will drive positive impact. The plan aims to meet the diverse needs and aspirations of the community. We will work with our communities and partners to achieve this.

Previous strategies have strengthened Council's ability to deliver high quality services through our libraries and reinforced our ongoing capacity to provide relevant experiences to the community.

## How was the plan developed?

The plan was developed through consultation and industry research. Residents provide feedback about programs, outreach activities and services delivered across the city. This feedback assists in assessing current performance. Community feedback has informed the outcomes and actions of this plan, and future opportunities.

There was extensive consultation with library staff and internal stakeholders across Council. Their feedback has guided the outcomes and actions for future programs and services.

Industry research has considered relevant strategic documents from international, national, state and other local governments.

This consultation and industry research has guided the new plan. The key outcomes will support the delivery of essential library services, including programming, collections and community engagement. The plan replaces the *Learning and Discovery Strategy 2019 to 2023*.

## What have you told us and how have we used it?

The community has given feedback on our programs, outreach activities and services. This feedback helps staff to understand the needs and preferences of community members. It also indicates satisfaction levels with programs. The following examples show how we measure community perceptions:

### Event evaluation forms

Attendees at in-person and online library events provide positive and constructive feedback. This includes the impact a program has had on a participant. Frequent requests for suggested future events guides programming.

The information received from participants can lead to service improvements. This includes in-person and online events and a digital Home Library Service. Personalised and flexible Job Help also responds to community need.

Changes made to programming based on feedback helps build relationships with our customers. It can improve the quality and diversity of programs and increase attendance levels. It may provide success stories to share with community, partners and stakeholders.

### Feedback from community partners

Our libraries work with key organisations to deliver outreach opportunities within the community. Community organisations provide regular feedback on the services provided by libraries. This contributes to the ongoing development of library programming.

For more than 25 years, our libraries have worked with the Nyeumba-Meta Advisory Group. This group includes local Aboriginal and Torres Strait Islander community representatives. Their feedback and collaboration has led to many improvements over the years. It has guided the development of library collections, spaces and on-demand digital stories. There are regular events and outreach activities throughout the year. *Yarning with our Mob* is a popular program that has run for many years.

Consultation and feedback have guided the ongoing delivery of community engagement opportunities. Some examples include:

- family history and technology sessions at aged care facilities
- First 5 Forever early family literacy activities that support young families across the city
- collaborating with Aboriginal and Torres Strait Islander community members to create digital stories



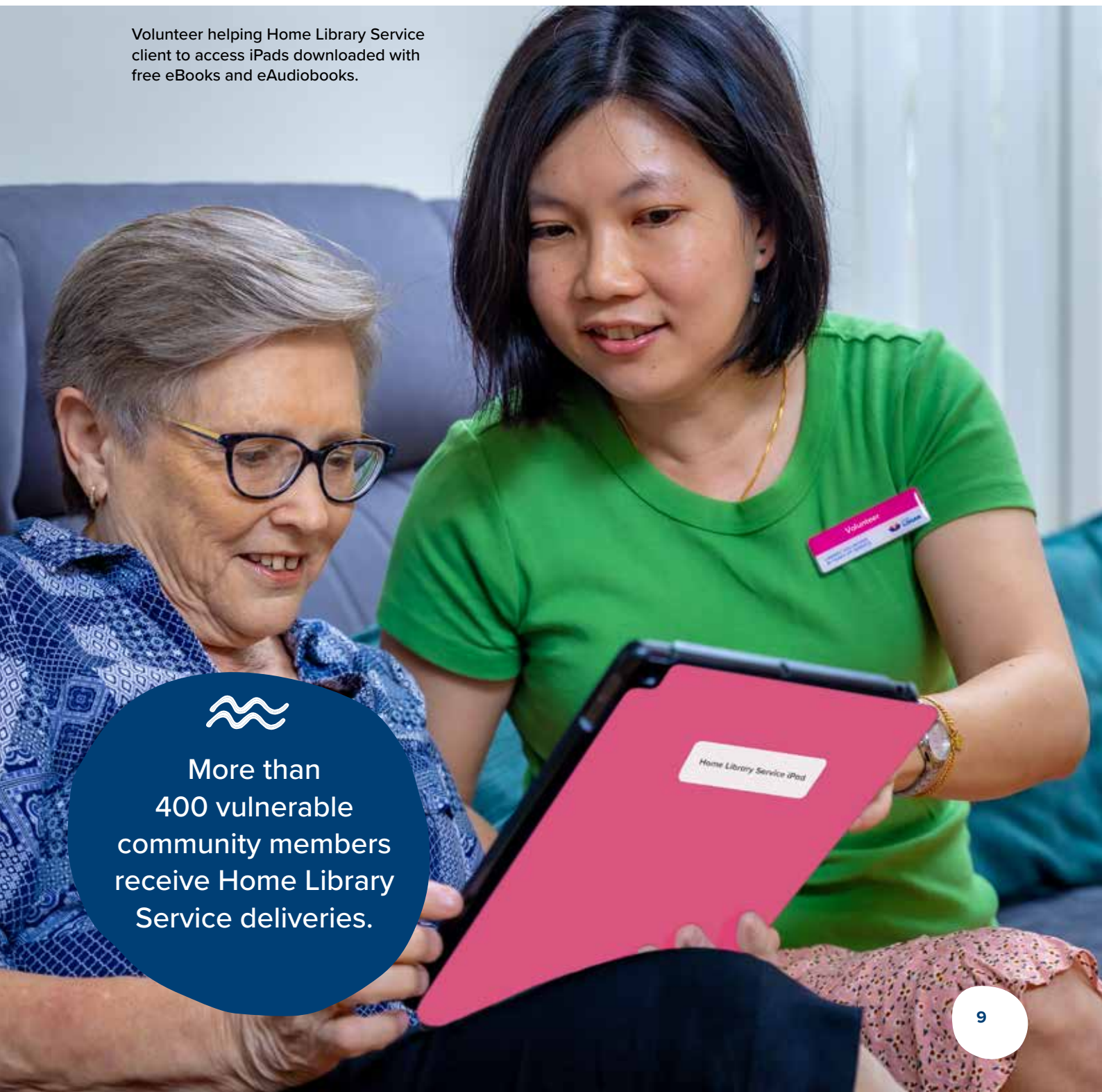
- updating library spaces to support library patrons living with disability
- supporting more than 400 vulnerable community members by providing Home Library Service deliveries
- providing an online Home Learning Hub and access to resources to support isolated families
- providing Science, Technology, Engineering, Arts and Mathematics (STEAM) resources for families to borrow and explore at home
- delivering an after-school reading program to support families with primary school aged children.

## How will the plan document be implemented and reported?

The *Libraries Learning and Discovery Plan 2025 to 2029* will guide library programming priorities. These will be reported against the Libraries and Creative Industries Business Plan. This includes the development, delivery and evaluation of programming and community engagement activities.

Outcomes and actions will be implemented through annual library program planning. These will be reported against the Libraries and Creative Industries Business Plan.

Volunteer helping Home Library Service client to access iPads downloaded with free eBooks and eAudiobooks.



More than  
400 vulnerable  
community members  
receive Home Library  
Service deliveries.





There were more than 1.1 million visitors to our 9 libraries in 2022/23 financial year.



Families enjoy our welcoming spaces.



The plan reflects Logan City Council's *Corporate Plan 2021 to 2026* and Cultural Development Policy. It embraces the Logan Community Vision:

Logan is a thriving, forward-thinking community, building a smart future by embracing innovation, diversity and equality for all. No matter where you're from, you are welcome in Logan.



The Plan supports our Corporate Plan and City Vision:

City of Logan,  
a green city full of  
pride, opportunity  
and culture.

This City Vision embodies Council's hopes for the future of our city and builds on 7 focus areas:



1. Maintaining current levels of services



2. Proud city



3. Environment



4. Healthy connected community



5. Economy and growth



6. Infrastructure



7. High performing organisation

Key focus areas for this plan are:

- Proud city
- Environment
- Healthy connected community
- Infrastructure
- Economy and growth.

The plan intersects with the Cultural Development Policy that aims to:



Build community capacity



Promote the community's access to services



Promote inclusion, social justice and harmonious community relations.



## Relationship map

*Libraries Learning and Discovery Plan 2025–2029* sits within a broader strategic framework. This informs the policy direction and outcomes of Logan City Council Libraries. It aligns to these strategic policies and priorities:

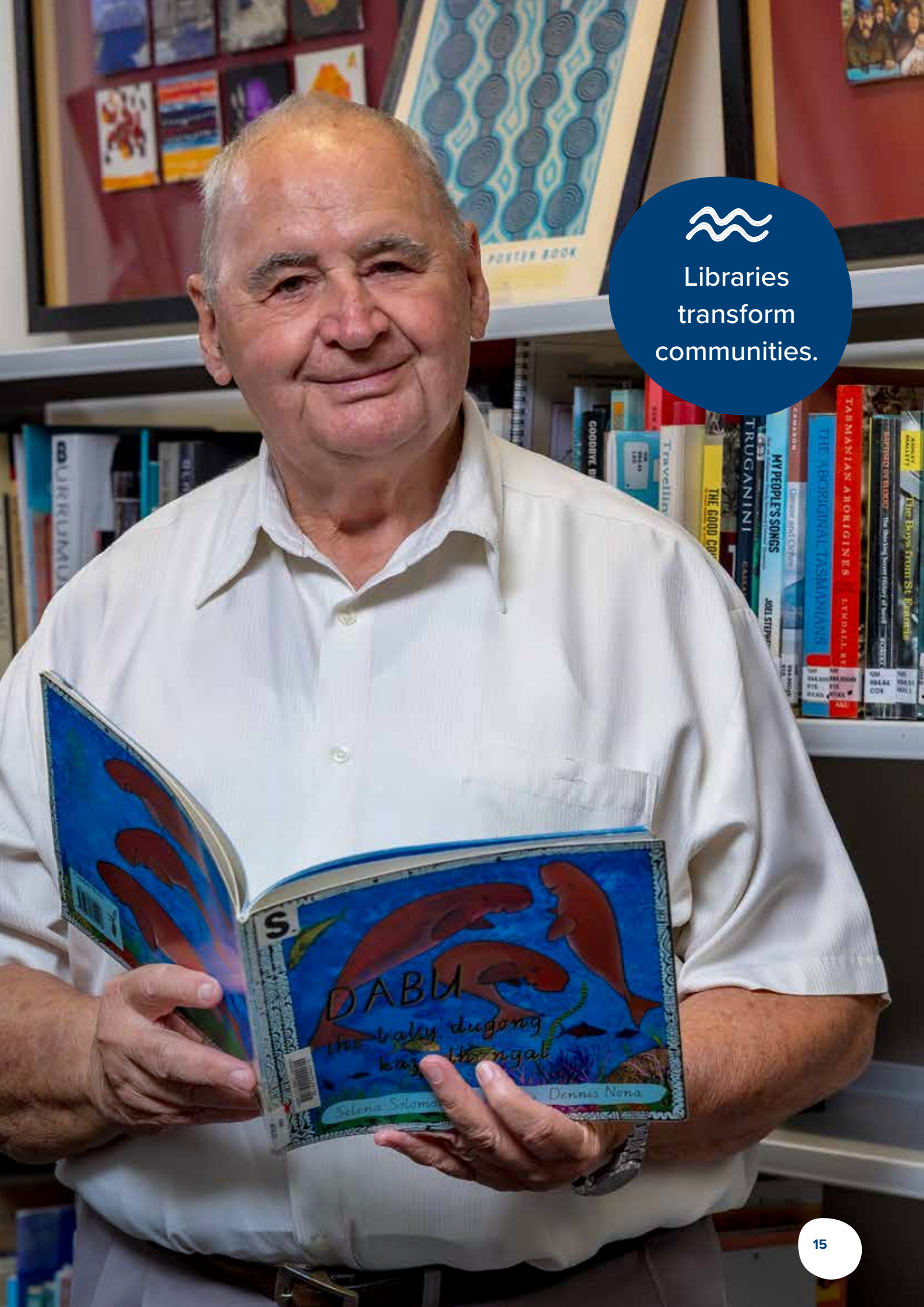
Direction	Informed by	Statement of purpose
United Nations	<i>Article 27 – Universal Declaration of Human Rights.</i>	Everyone has the right freely to participate in the cultural life of the community, to enjoy the arts and to share in scientific advancement and its benefits.
UNESCO	<i>Voices of the city, 2019</i>	The 2030 Agenda for Sustainable Development calls on us to imagine more sustainable, more human, more creative cities. Inventive cities that can act as a driving force for progress, both at the economic, social and environmental levels. Cities that encourage citizenship, dialogue and mutual understanding.
UNCTAD	<i>Creative Economies Outlook 2022, 2022</i>	The notion of creativity and creative economy is evolving. The creative economy encompasses all the industries relying on creative activities. The concept of the creative economy is closely linked with the “knowledge economy”.
Welcoming International	<i>Welcoming Cities Standard, 2024</i>	Logan City Council is an accredited member of Welcoming Cities Standard. The Standard is committed to equal opportunity for people of all backgrounds to belong, contribute and thrive. It has 6 categories: <ul style="list-style-type: none"> <li>• Community leadership</li> <li>• Social and cultural inclusion</li> <li>• Economic development</li> <li>• Learning and skills development</li> <li>• Civic participation</li> <li>• Places and spaces</li> </ul>
Australian Digital Inclusion Index (ADII)	<i>Australian Digital Inclusion Index, 2023</i>	ADII measures digital inclusion across three dimensions of Access, Affordability and Digital Ability. Key 2023 findings: <ul style="list-style-type: none"> <li>• Digital inclusion remains closely linked to age</li> <li>• Digital inclusion increases with education, employment, and income</li> <li>• A considerable digital gap between First Nations and non-First Nations people in Australia</li> </ul> <p>Affordability: some groups of people experience much greater levels of affordability stress. This includes those who live with disability, live in public housing, are over the age of 75 or unemployed.</p>
Queensland Government	<i>Creative together 2020 to 2030: Roadmap</i>	This 10-year strategy looks to the future. The strength of the sector will foster the growth of bold and rich cultural experiences. Arts and culture will be valued for the important role they play in enriching Queensland. The arts will contribute to a prosperous and creative future for the state. The key priorities of this strategy include: <ul style="list-style-type: none"> <li>• Embrace Brisbane 2032 across Queensland</li> <li>• Elevate First Nations arts</li> <li>• Activate Queensland’s places and spaces</li> <li>• Drive social change and strengthen communities</li> <li>• Share our stories and celebrate our storytellers</li> </ul>

Queensland Government	<i>Our thriving digital future: Queensland's Digital Economy Strategy and 2023 to 2026 Action Plan</i>	This is a blueprint for a fairer, more inclusive and resilient Queensland. It ensures all Queenslanders can achieve benefits that only digital technologies can deliver. There are 6 priority outcomes. The Action Plan outlines the objectives over the first 4 years.
State Library of Queensland	<i>The Next Horizon: Vision 2017 for Queensland Public Libraries</i>	This is a forward-thinking strategic vision for Queensland's diverse public library network. It aspires for all public libraries to develop towards 21st century service provision. A 10-year roadmap will be published in the 2024–25 financial year.
Logan City Council	<i>Logan Community Vision: Final Report 2021</i>	Community Vision Statement: <i>"Logan is a thriving, forward-thinking community, building a smart future by embracing innovation, diversity and equality for all. No matter where you're from, you're welcome in Logan."</i>
Logan City Council	<i>Corporate Plan 2021 to 2026</i>	Our city vision: City of Logan: a green city full of pride, opportunity and culture. Our purpose: To make a positive difference in people's lives through the quality of the services we provide.
Logan City Council	<i>Sustainability Framework</i>	The framework embeds Principles of Sustainability across all Council activities and decision-making. These Principles supports Council to consider the impact of activities on sustainability. The purpose is to benefit Council, the community and the environment, both now and in the future.
Logan City Council	<i>Cultural Development Policy</i>	Council recognises that cultural development directly contributes to the community. Quality of life, sense of identity and future opportunities are strengthened. This policy provides the framework for Council to manage cultural development.
Logan City Council	<i>Cultural Diversity Policy</i>	A framework for inclusive, equitable and culturally sensitive Council services. Development and delivery of services will consider the needs of people from culturally and linguistically diverse backgrounds, descendants of people born overseas, and Aboriginal people and Torres Strait Islander people. Council will do this through positive community relations and symbolic gestures.
Logan City Council	<i>Sustainability Policy</i>	To embed the Principles of Sustainability into Council's decision making and activities. Environmental, community, economic and governance responsibilities are equally considered when making decisions. The purpose is to meet the needs of the present and create a foundation for future generations.
Logan City Council	<i>Natural Environment Strategy 2021 to 2031</i>	Vision: The City of Logan's natural environment is protected, enhanced, connected and celebrated. It provides valued spaces for people, plants and animals now and into the future.



Logan City Council	<i>Economic Development Strategy 2022 to 2027</i>	Our economic development vision: The City of Logan is a thriving and prosperous economy. It's a destination of choice for business, investment and talent. Here businesses grow and flourish, supported by a forward-thinking community that embraces opportunity. Logan's economy is everyone's business, with Council leading the way. Logan City Council is an enabler, facilitator and promoter of economic development. We turn opportunity into reality.
Logan City Council	<i>Arts Culture and Heritage Plan 2023 to 2027</i>	Council's commitment to creating a green, proud city of opportunities. Our community will thrive through arts, culture and heritage experiences across the city.
Logan City Council	<i>Disability Action Plan 2023 to 2025</i>	Our commitment: Logan City Council commits to ensuring an inclusive city for people of all abilities. Outcome areas: <ul style="list-style-type: none"> <li>• Employment and training</li> <li>• Inclusive communities and participation</li> <li>• Safety, rights and justice</li> <li>• Community support and services</li> <li>• Education and learning</li> <li>• Health and wellbeing</li> <li>• Community attitudes</li> </ul>
Australian Library and Information Association	<i>Sustainable Development Goals: Stretch Targets for Australian Libraries 2020 to 2030</i>	Key targets: <ul style="list-style-type: none"> <li>• Libraries' contribution to literacy in all its forms is recognised and libraries are embedded in national strategies for early language and literacy, digital inclusion and media literacy.</li> <li>• In collaboration with Aboriginal and Torres Strait Islander peoples, libraries have adopted practices to ensure management and access to collections and services is culturally informed and respectful.</li> <li>• Public libraries are acknowledged as centres for personal development and wellbeing.</li> </ul>
Queensland Public Libraries Association	<i>Strategic Plan 2022 to 2024</i>	The vision: To support a powerful network of valued, diverse and resilient public libraries for Queensland.
State Library of Queensland	<i>Realising our potential: A vision for Queensland public libraries</i>	A shared and aspirational future for Queensland public libraries and Indigenous Knowledge Centres. The key priorities include: <ul style="list-style-type: none"> <li>• Deeply local outcomes</li> <li>• Extending our reach</li> <li>• Realising our potential</li> </ul>

Nyeumba-Meta is a space and collection at Logan Central Library that fosters respect for Australian Indigenous cultures.



Libraries  
transform  
communities.





The plan links with the following Council strategies and action plans:

*Logan City Council Arts, Culture and Heritage Plan 2023 to 2027*

*Economic Development Strategy 2022 to 2027: Logan's economy is everyone's business*

*Safe City Strategy Action Plan 2021 to 2024*

*Customer Centricity Plan*

*Community Infrastructure Strategy 2019 to 2041*

*Access and Inclusion Plan 2019 to 2022*

*Disability Action Plan 2023 to 2025*

*City of Logan Customer Charter*



Robotics are for loan and are used at after school programs.

## Policy position

Logan City Council's *Cultural Development Policy* underpins the development of this plan.

### Where are we now?

We're one of the largest and fastest-growing cities in Australia, with a population of more than 360,000. Logan is in South-East Queensland. Our city is near Brisbane and Redland cities, City of Gold Coast, Scenic Rim region and City of Ipswich. We're a young and diverse city, home to people from more than 234 cultural backgrounds. Around 50 per cent of our population are 30 years old or younger. By 2041, it is projected that 667,700 people will call Logan home. Logan is well placed to strengthen its position as a major economy in the region.\*

Our libraries are a key service provider in the community valued by Logan residents. The Logan City Council *Logan Listens: Residents' Survey* is undertaken every 2 years. The 2022 survey reported high satisfaction of library services. Libraries are the highest rated Council service, recording a mean of 4.23 out of 5 for high satisfaction. Seventy per cent of survey respondents stated that they used Logan City Council Libraries. This indicates that a large proportion of the Logan community use libraries regularly. The 2022 survey also demonstrated a 5% increase of respondents who are library users.

### Throughout the 5 years of the *Learning and Discovery Strategy 2019 to 2023*:

**13,298**

programs have been held, with

**128,635**

participants



**1,582**

outreach activities have been held throughout the city, with

**53,856**

participants



More than

**1,500** people

have provided feedback on library programs.

Attendees reported a high satisfaction rating average.



\*ShapingSEQ (South East Queensland Regional Plan 2023)



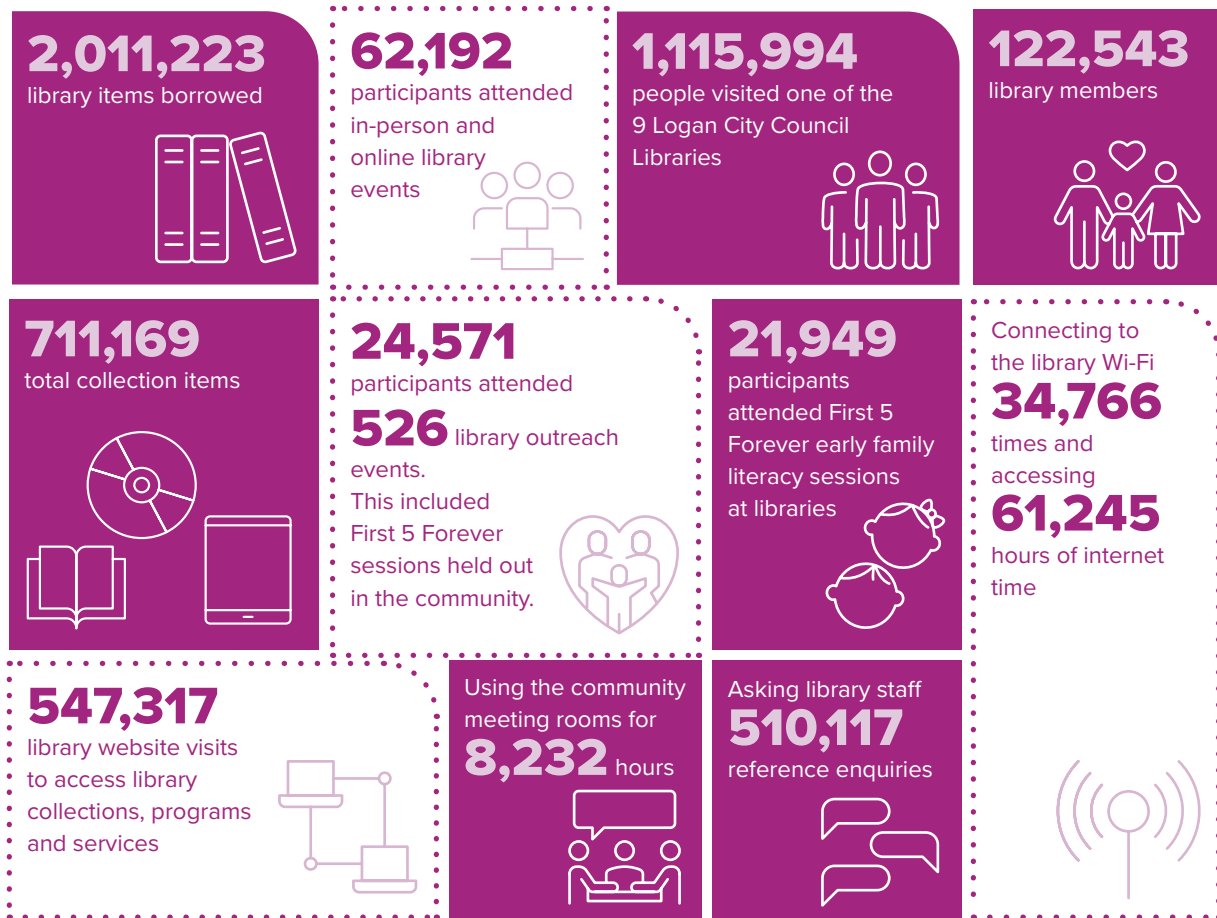


Libraries connect  
people to a world  
of ideas.



Library members can take Logan Libraries with them wherever they go, by downloading the free app on their smartphones or tablets.

**During 2022/23, library members and visitors engaged with libraries in these ways:**



We delivered programs that bring people together and build key life skills. Library staff assisted all ages to improve reading, writing and English language skills. Visitors also accessed free digital services, including free Wi-Fi, internet and technology training.

Consistent attendance at programs indicates strong community interest in library events and activities. It also suggests that Logan City Council Libraries is meeting current community needs.

Logan City Council Libraries actively collaborate with other Council stakeholders. Together, we promote green living, sustainability, business and job support programs. Our job support services and resources are valued by attendees and users. These are promoted at a broad range of employment and community events across the city.

Early years learning and family literacy programs are high priority library services. First 5 Forever continues to provide a range of key early years programs in the community. Skilled staff attend a broad range of community engagement opportunities throughout the city. In 2022/23, there were 1,595 First 5 Forever activities for families attended by 38,211 participants.

First 5 Forever has continued to develop important new partnerships across the city. These include a

range of education, health, early years networks and local businesses. The successful First 5 Forever partnership with Pasifika arts group 'Tui n Friends' was a highlight for 2022/23. This vibrant program attracted 4,068 participants in the community and libraries. Eighty fun and interactive live performances were provided across the city.

Logan City Council Libraries harnesses technology to improve access to library services. A new and improved online catalogue was introduced in 2022. Customers can connect quickly and easily to library collections with user-friendly features.

A free library app was introduced in April 2023 for library members. Users can save money and time with easy access to free content and experiences from more than 680,000 library collection items. Library members can reserve collection items and link family members' accounts. They can also book into library programs, book a computer or submit a print job.

Logan City Council Libraries aim to close the digital gap. We strive to ensure that no one in the community is left behind by new technology. Library staff provide personalised services and hands-on help with new technologies.



## Where are we going?

The City of Logan continues to be one of the fastest growing areas in Queensland. There continues to be social and economic disruption as a result of the COVID-19 pandemic. The most vulnerable in our community have been most affected. Our libraries play a critical role in supporting individual and community wellbeing.

Our library staff are a connection point for people across the city. They are well-placed to support people who need to access information and programs. Our welcoming spaces help people to meet with others or to relax free of judgement, at no charge.

A focus of this plan are outcomes and actions that foster a sense of belonging. It identifies key areas of interest to ensure our city and its community thrives. This plan contributes to nurturing feelings of connectedness. It brings people together through accessible, inclusive and enriching programs all year round. These programs will reflect the diverse needs of our community.

We live in an environment of continuous technological change. The ability to access and use technology is fundamental. This contributes to a digitally enabled economy. Digital transformation generates social, cultural and economic benefits. Not all residents share these benefits.

The cost of online connection and digital devices presents major challenges. Barriers to education, work and vital services compound existing inequalities. It increases the digital divide. There are rates of digital exclusion for older people and people with disability. It effects households with limited or no mobile, or internet connection. Unemployment and low-income households are also at risk. Digital exclusion may also impact people from culturally and linguistically diverse backgrounds. People who lack the skills to use technology with confidence also face barriers.

Logan City Council Libraries play a key role in providing access to free Wi-Fi and technology. Our libraries deliver programs for all ages and abilities. These build digital literacy skills and capability. Our focus is to ensure library staff have the digital skills and training they need. This will help them to adapt and support changing community needs.

It is vital for our library service to work with our communities and be responsive to their needs. To address this, Logan City Council Libraries will build community profiles. This will deepen a city-wide understanding of its many communities. It will guide our community engagement and outreach. We will continue to engage community members and local stakeholders. This will help to shape library services that build individual and community capacity.

The impact of the COVID-19 pandemic effected library memberships globally. Only 30.7% of Logan residents are members of our library service. Post-pandemic, our libraries are now experiencing increasing visitation to our spaces and events.



A key focus of this plan is to introduce Logan City Council Libraries to new and different audiences.

This includes increasing awareness of the lifelong value of free library membership. There will be a city-wide focus on increasing community engagement and library membership. The library's role in lifelong learning and community wellbeing will inform promotional campaigns. Key messaging will highlight our libraries as welcoming, accessible and modern hubs. Skilled staff will connect people to diverse programs, services and collections. Campaigns will continue to promote our virtual and outreach services. These ensure many library services remain available after the library closes each day.

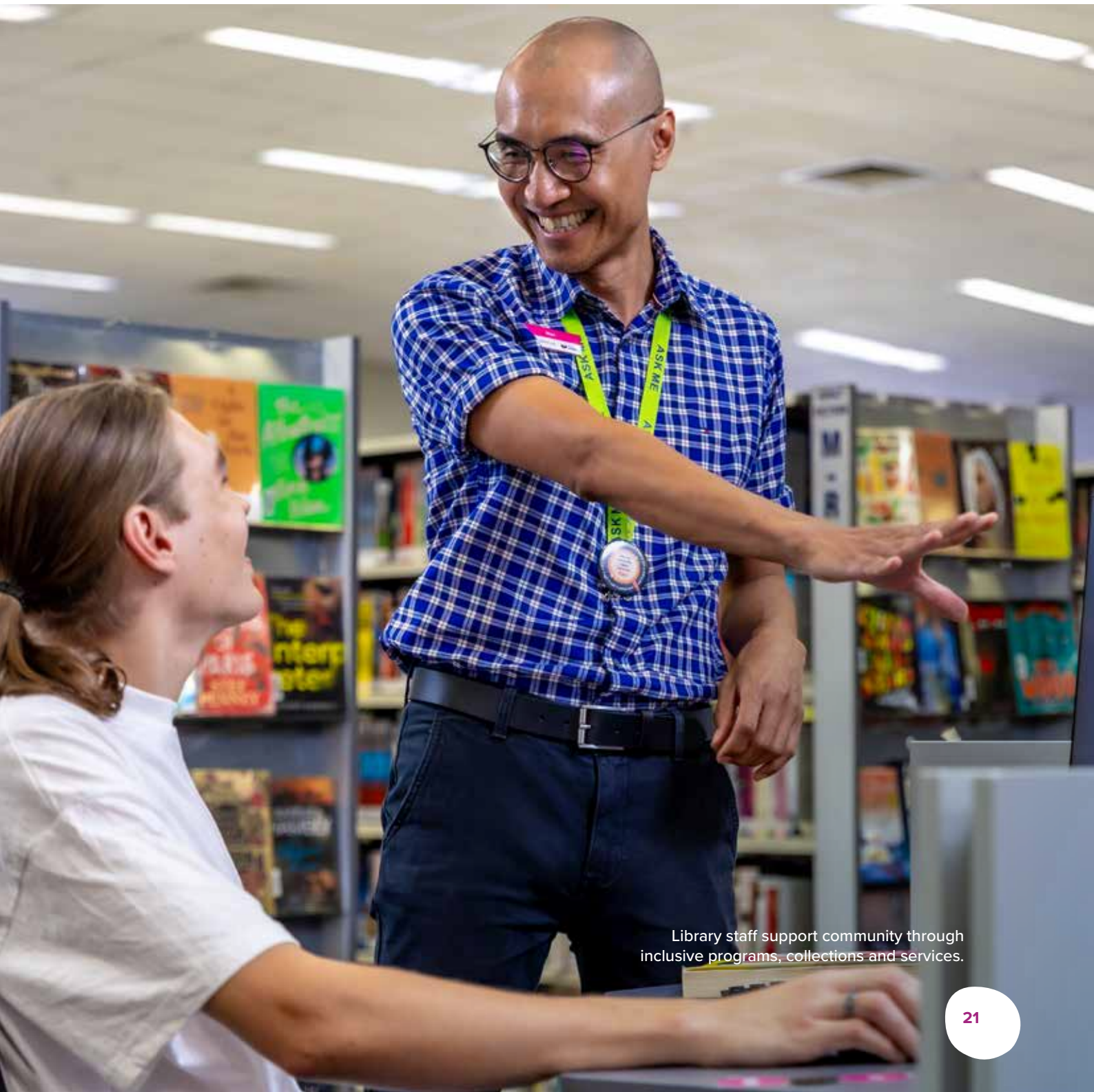


Library programs build digital skills for all ages and abilities.

Over the next 5 years the *Libraries Learning and Discovery Plan* aims to deliver:

- Purposeful programming that is engaging and responds to emerging community needs
- Collaborative working opportunities to deliver collective outcomes of this plan
- An improved capacity to respond to a broad range of community needs
- Appropriate resourcing to enable the delivery of the outcomes of this plan

- Accessible library programming that:
  - › is inclusive
  - › embraces diversity
  - › encourages a love of reading
  - › supports the early years learning and literacy needs of children under 5
  - › increases out-of-school learning opportunities for children
  - › empowers young people to become engaged and active adults
  - › provides increased life-long and self-directed learning opportunities for adults.



Library staff support community through inclusive programs, collections and services.





Library staff provide personalised technology services and hands-on help.



Discover  
welcoming spaces  
where you can  
learn new skills.

## Key areas of interest

Our vision is to be the city's centre for lifelong and self-directed learning and discovery. Five key areas are critical to achieving Logan City Council Libraries' vision:

- Libraries are safe and welcoming places. We do this by supporting our community through inclusive programs, collections and services.
- Libraries are central to building the community's economic wellbeing. We do this by providing relevant programs, collections and services.
- We support our communities to grow their life skills and improve wellbeing. We do this through free lifelong learning, curiosity and discovery opportunities.
- Libraries support a city-wide culture of green lifestyles. We use sustainable ways to deliver library programs, services and collections.
- Libraries bring people together and connect our communities. We provide learning and social opportunities that support a healthy, thriving city.

## How are we going to get there?

The *Libraries Learning and Discovery Plan* sets out a framework. Logan City Council Libraries will use this framework to deliver purposeful library programming. It will guide community engagement to the communities in the City of Logan.

Logan City Council Libraries will undertake the following actions:

- ongoing analysis of library programming
- ongoing analysis of the financial resourcing for program delivery
- recommend and make changes based on the outcomes of this plan
- continue to encourage community feedback about library programs
- use community feedback to inform the development of library programming and community engagement
- raise awareness of free library membership, and programs in our libraries and community
- develop the skills of library staff to help them in serving the needs of our community
- continue to provide volunteer opportunities to encourage participation and connection
- deliver programs in our libraries and community that make the best use of our resources.





In 2022/23, there were 1,595 First 5 Forever activities for families across the city, attended by 38,211 participants.





# first 5 forever



Children enjoying First 5 Forever Story time.



# Strategic outcomes

Our 5 strategic outcomes are based on the key areas of interest resulting from customer feedback, community partners and internal consultation. The outcomes, aims and actions are:



## Outcome 1:

### Access and inclusion

#### Aim

Libraries are safe and welcoming places. We support our community, through inclusive programs, collections and services.

#### Actions

- 1.1. Raise community awareness of free library membership, programs and services for all.
- 1.2. Make our library communication easy to find and accessible, and share with community networks. This includes people with disabilities and diverse cultures.
- 1.3. Continue to develop services that meet the needs of people who experience barriers to access. This includes digital accessibility, inclusive spaces, programs and collections.
- 1.4. Develop the skills of library staff and volunteers in serving the needs of our community. This includes older residents, and people from diverse backgrounds and abilities.
- 1.5. Deliver enriching programs that encourage community conversations in safe, inclusive library spaces.
- 1.6. Deliver technology programs, services and outreach activities that build our community's digital capacity. This includes children, adults and seniors from all backgrounds and capabilities.

## Outcome 2:

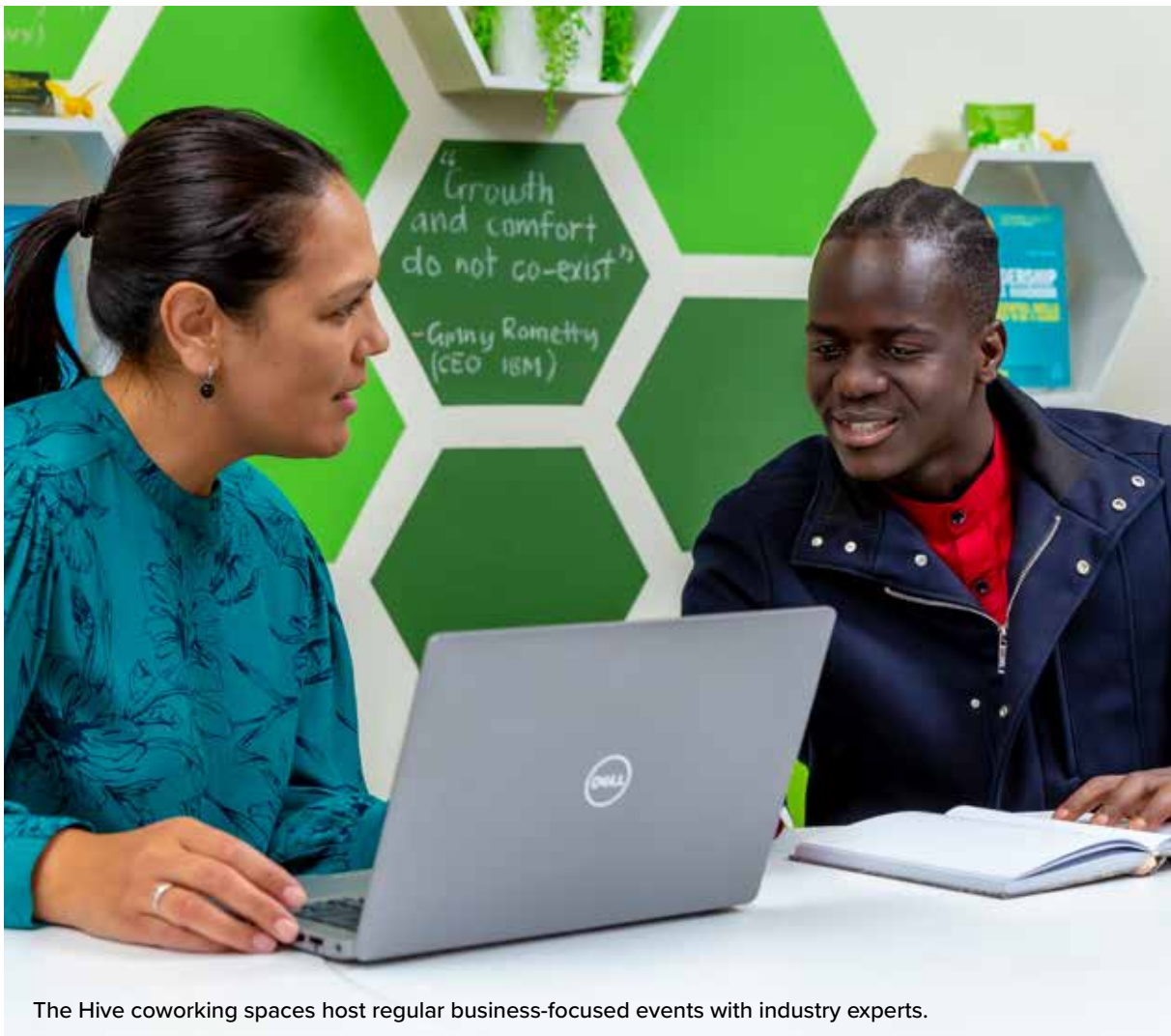
### Economic opportunity

#### Aim

Libraries are central to building the community's economic wellbeing. We do this by providing relevant programs, collections and services.

#### Actions

- 2.1. Support our community's financial wellbeing through learning opportunities for all ages. We will continue to provide free library spaces to play, learn and work.
- 2.2. Provide library programs and resources that support access to employment and career pathways. This includes support for older residents.
- 2.3. Provide programs, outreach and spaces that unlock youth pathways to life skills and employment.
- 2.4. Collaborate in developing skills-based programs, collections and spaces for home-based micro businesses.
- 2.5. Raise awareness of free business collections and services through outreach and business networks. This includes sharing information with our First Nations community, people of culturally and linguistically diverse backgrounds, older and younger adults and people living with disabilities.



The Hive coworking spaces host regular business-focused events with industry experts.



## Outcome 3:

### Nurturing learning and wellbeing

#### Aim

We support our communities to grow their life skills and improve wellbeing. We do this through free lifelong learning, curiosity and discovery opportunities.

#### Actions

- 3.1. Provide inclusive library programs, outreach and collections. These will support our community's social connection, mental wellbeing and physical health.
- 3.2. Encourage a love of reading and its value as a life skill, as well as its contribution to health and wellbeing.
- 3.3. Strengthen our community's learning, wellbeing and resilience by seeking collaborative opportunities. We will deliver programs and outreach that make a difference.
- 3.4. Continue to develop and provide First 5 Forever early years literacy and play-based learning programs, collections and resources.
- 3.5. Support school-aged children and youth by providing enriched learning and skills development opportunities.
- 3.6. Support and deliver relevant learning and wellbeing activities for adults and seniors.
- 3.7. Deliver Science, Technology, Engineering, Arts and Mathematics (STEAM) programming through all libraries.



Adult literacy sessions are available with volunteer tutors.



Self-service solutions makes borrowing library items an engaging experience for people of all ages and abilities.

## Outcome 4:

### Sustainability

#### Aim

Libraries support a city-wide culture of green lifestyles. We use sustainable ways to deliver library programs, services and collections.

#### Actions

- 4.1 Deliver programs for all ages that continue to provide discovery opportunities. These will contribute to Logan's green and resilient future.
- 4.2 Seek collaborative opportunities that support green literacy. These collaborative opportunities will contribute to a sustainable and healthy future.
- 4.3 Use sustainable ways to deliver library programs and outreach. We will support staff to serve the contemporary needs of our community.
- 4.4 Identify and use sustainable ways to improve access to the library's website, and to relevant information and collections.



## OUTCOME 5:

### Connected community

#### Aim

Libraries bring people together and connect our communities. We provide learning and social opportunities that support a healthy, thriving city.

#### Actions

- 5.1 Build and sustain collaborative internal and community partnerships. This will help to maintain an awareness of the community's diverse needs.
- 5.2 Seek opportunities to promote and deliver library programs and activities across the city. We will deliver programs to under-served communities.
- 5.3 We acknowledge and celebrate the economic, social and cultural value of our volunteers. We will provide our volunteers support, training and development opportunities.
- 5.4 Partner in the development and delivery of collections and programs that amplify culturally and linguistically diverse (CALD) community voices.
- 5.5 Partner in the development and delivery of collections and programs that amplify Aboriginal and Torres Strait Islander community voices.
- 5.6 Provide opportunities to explore and connect with local, community and family histories.
- 5.7 Develop and deliver flexible First 5 Forever outreach programming. These programs will be in partnership with stakeholders and align with community priorities.





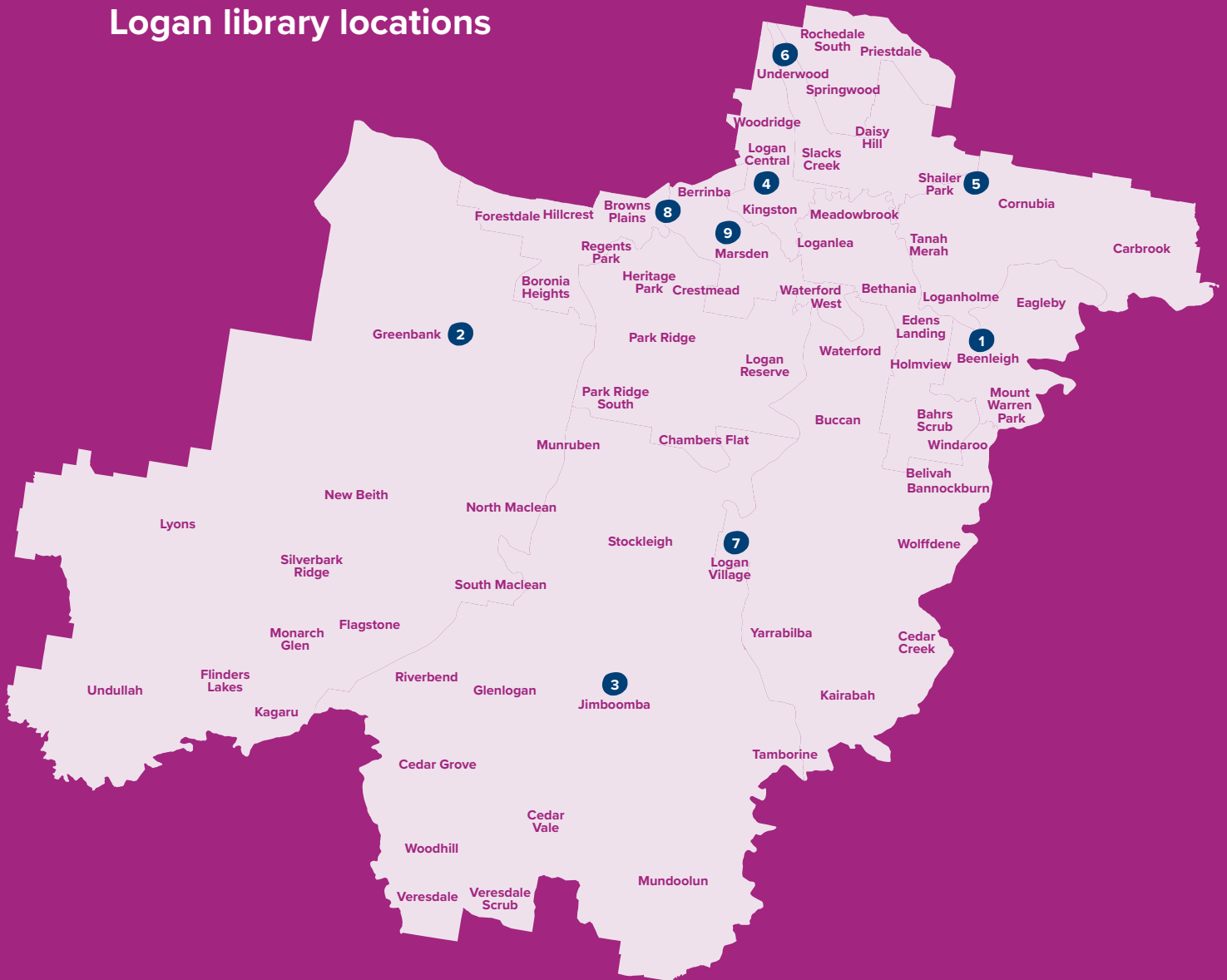


Members enjoy free access to more than 711,000 items from our Logan Libraries collections.

A family reading their favourite stories together.



# Logan library locations



**1** **Beenleigh Library**  
 📍 Crete Street  
 Beenleigh QLD 4207  
 ☎️ 2899 7300

**2** **Greenbank Library**  
 📍 145–167 Teviot Road  
 Greenbank QLD 4124  
 ☎️ 2899 5000

**3** **Jimboomba Library**  
 📍 18–22 Honora Street  
 Jimboomba QLD 4280  
 ☎️ 5646 1300

**4** **Logan Central Library**  
 + **Hive Coworking Space**  
 + **Local Studies Room**  
 + **Nyeumba-Meta Space**  
 📍 26 Wilbur Street  
 Logan Central QLD 4114  
 ☎️ 3412 4100

**5** **Logan Hyperdome Library**  
 + **Tech. Learn. Create Lounge**  
 📍 66–70 Mandew Street  
 Shailer Park QLD 4128  
 ☎️ 3081 5400

**6** **Logan North Library**  
 + **Accessibility Centre**  
 📍 Corner Sports Drive  
 & Springwood Road  
 Underwood QLD 4119  
 ☎️ 3541 6100

**7** **Logan Village Library**  
 📍 Wharf Street  
 Logan Village QLD 4207  
 ☎️ 5549 8400

**8** **Logan West Library**  
 + **Hive Coworking Space**  
 📍 69 Grand Plaza Drive  
 Browns Plains QLD 4118  
 ☎️ 3081 6700

**9** **Marsden Library**  
 + **Sensory Space**  
 📍 35 Chambers Flat Road  
 Marsden QLD 4132  
 ☎️ 3827 8400

🌐 [loganlibraries.org](http://loganlibraries.org)

✉️ [libraries@logan.qld.gov.au](mailto:libraries@logan.qld.gov.au)

