

City of Logan

# Youth Guide 2024

What's next? | Edition 7

Employment | Education and Training

Information Services | Youth Support Services



## Acknowledgement of Country

Logan City Council respectfully acknowledges the traditional custodians of the land across the City of Logan, and extends that respect to the Elders, past present and emerging for they hold the memories, the traditions, the cultures and hopes of Australia's first peoples.

### Explore the 2024 Youth Guide if you are:

- > about to enter the workforce for the first time
- > wanting to find out what support is available while you complete further study
- > wanting to find out about other local support services that may be available to you; or
- > just not sure what you want to do.

Logan City Council would also like to take this opportunity to acknowledge and thank all of our stakeholders for their input and contributions throughout the development of this guide.

### Contact

Do you have an enquiry regarding this publication? Please email

 [council@logan.qld.gov.au](mailto:council@logan.qld.gov.au)

Disclaimer:

While every care has been taken in preparing this publication, Logan City Council accepts no responsibility for decisions or actions taken as a result of any data, information, statement or advice, expressed or implied, contained within. To the best of our knowledge, the content was correct at the time of publishing.

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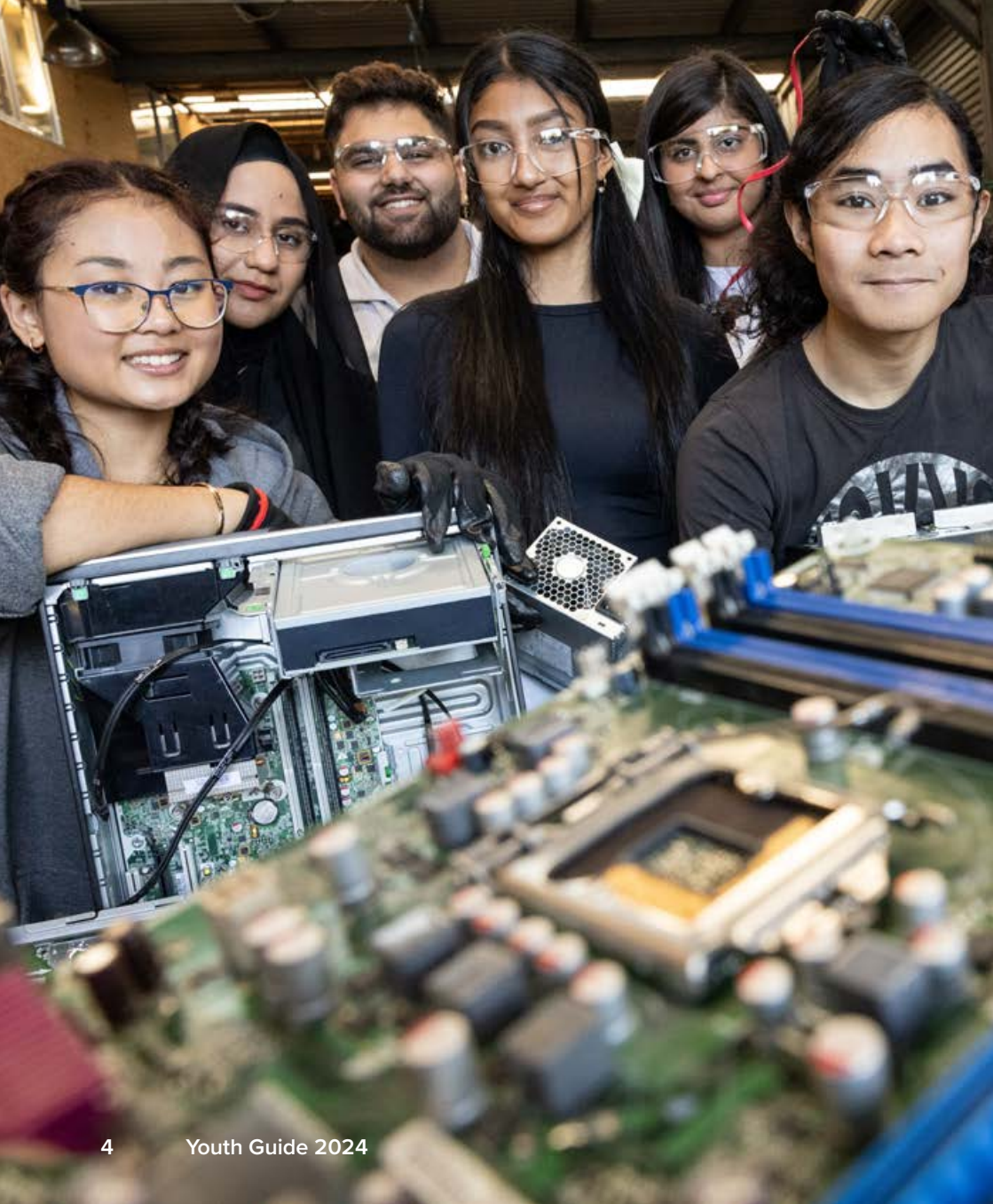
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# Employment



## Employment services

### What is an employment service?

A business or organisation that tailors their recruitment services to meet a job seeker's needs. If you are interested in finding work in your local area, below are the details of various employment services:

#### BUSY At Work

📍 17 Station Rd,  
Logan Central QLD 4114  
☎️ **13 28 79**  
🌐 [busyatwork.com.au](http://busyatwork.com.au)

#### Designer Life

📍 Level 2, 18–22 Blackwood Road,  
Woodridge, QLD 4114  
☎️ **3333 2055**  
🌐 [designerlife.com.au](http://designerlife.com.au)

#### Five Bridges (COact Connect) (Indigenous Employment Specialists)

📍 17 Station Road,  
Logan Central, QLD 4114  
☎️ **5334 9902**  
@ [jobs@fivebridges.org.au](mailto:jobs@fivebridges.org.au)  
🌐 [fivebridges.org.au](http://fivebridges.org.au)

#### Help Employment & Training

📍 15 Station Road,  
Woodridge, QLD 4114  
☎️ **1800 877 545**  
🌐 [helpemployment.com.au](http://helpemployment.com.au)

#### MAX Solutions

📍 7U, Level 1, 91 Wembley Road  
Logan Central, QLD 4114  
☎️ **1800 603 503**  
🌐 [maxsolutions.com.au](http://maxsolutions.com.au)

#### MatchWorks

📍 Tenancy A, Level 2, 3350 Pacific  
HWY, Springwood, QLD 4114  
☎️ **1300 13 23 63**  
🌐 [matchworks.com.au](http://matchworks.com.au)

#### The Salvation Army Employment Plus

📍 Ground Floor, 6 Ewing Road,  
Woodridge, QLD 4114  
☎️ **3086 7400** or **13 61 23**  
🌐 [employmentplus.com.au](http://employmentplus.com.au)

#### TURSA

📍 9 Station Road,  
Logan Central, QLD 4114  
☎️ **3290 6586**  
🌐 [tursa.com.au](http://tursa.com.au)

#### WISE Employment

📍 Shop 35 Logan Central Plaza,  
74 Wembley Road,  
Logan Central, QLD 4114  
☎️ **3022 1640**

#### Workways Woodridge

📍 7D Station Road,  
Woodridge, QLD 4114  
☎️ **1800 631 196**  
🌐 [workways.com.au](http://workways.com.au)

#### WES.jobs Woodridge

(Indigenous Employment Specialists)

📍 12/90 Wembley Rd,  
Logan Central, QLD 4114  
☎️ **1800 111 937**  
🌐 [wes.jobs](http://wes.jobs)

Need help finding a job active  
employment provider?


👉 [workforceaustralia.gov.au/  
individuals/coaching/providers](http://workforceaustralia.gov.au/individuals/coaching/providers)

## Transition to Work

Transition to Work is a service to support young people aged 15 to 24 on their journey to employment.


The service will provide intensive, pre-employment support to improve the work-readiness of young people and help them to find work (including apprenticeships and traineeships) or education.

In Transition to Work, young people can get intensive pre-employment support to help them set and achieve their employment and/ or education goals.

To find more information on Transition to Work visit:  
 [dewr.gov.au/transition-work](https://dewr.gov.au/transition-work)

Organisations that deliver this service include:

### The Salvation Army Employment Plus


 55 Grand Plaza Drive,  
Browns Plains, QLD 4118


 13 61 23

 [employmentplus.com.au](https://employmentplus.com.au)

### TURSA


 Unit 1, 9 Station Road,  
Logan Central, QLD 4114

 3290 6586

 [tursa.com.au/participants/  
transition-to-work](https://tursa.com.au/participants/transition-to-work)

### Yourtown – YEP (Youth Engagement Program)

 47 Mary Street, Kingston, QLD 4114

 07 3462 4170

@ [yep@yourtown.com.au](mailto:yep@yourtown.com.au)

 [yourtown.com.au/our-services/  
transition-work-ttw](https://yourtown.com.au/our-services/transition-work-ttw)

## Employment awards, conditions and pay

The Fair Work system outlines a set of minimum National Employment Standards, modern awards, a national minimum wage, and unfair dismissal laws.

For more information head to:

 [fairwork.gov.au](https://fairwork.gov.au)

## Australian apprenticeships and traineeships

### What is an apprenticeship and/or traineeship?

Apprenticeships and traineeships combine training with working in a real job, with a real boss, for a real wage. Apprentices and trainees work towards the completion of a nationally recognised qualification while learning valuable skills at work and under the guidance of a training organisation. Upon completion, you may find yourself in a great place to keep working, go on to future study; or even start your own business.

### What is the difference between a trainee and apprentice?

Apprentices are trained in a skilled trade (e.g. electrical, plumbing, cabinet making, automotive) and, upon successful completion, become a qualified tradesperson. Apprenticeships generally take up to 4 years to complete. Trainees are trained in vocational areas (e.g. business administration, information technology, tourism) and, upon successful completion, receive a qualification in their chosen vocational area.

Traineeships generally take between 12 months and 3 years to complete.



To find out more information on Australian apprenticeships and traineeships visit:

 [desbt.qld.gov.au](http://desbt.qld.gov.au)

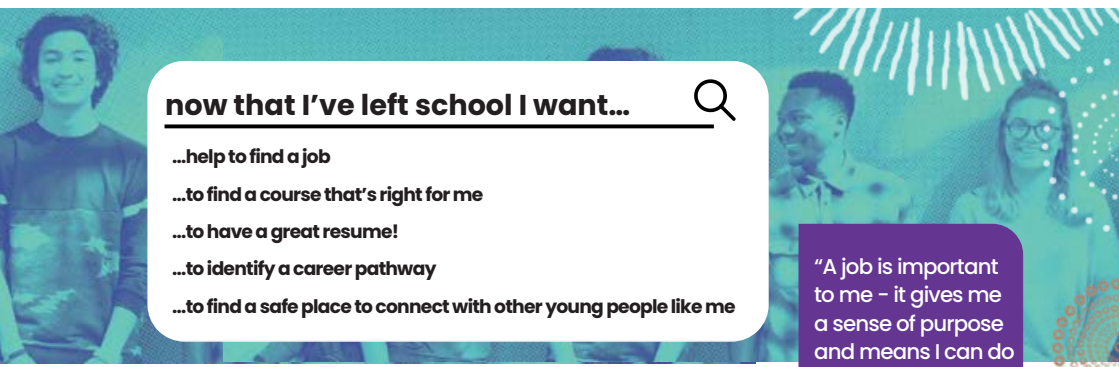
If you are looking for an apprenticeship or traineeship service, you can contact one of the below services that will be able to help and provide you with information on other organisations:

**MAS National**  
 **1300 627 628**  
 [masnational.com.au](http://masnational.com.au)

**MEGT Australia Ltd**  
 **13 63 48**  
 [megt.com.au](http://megt.com.au)

**Sarina Russo Group**  
 **1300 178 776**  
 [sarinarusso.com](http://sarinarusso.com)

**The BUSY Group Ltd**  
 **13 28 79**  
 [busyatwork.com.au](http://busyatwork.com.au)



**now that I've left school I want...** 

- ...help to find a job
- ...to find a course that's right for me
- ...to have a great resume!
- ...to identify a career pathway
- ...to find a safe place to connect with other young people like me

"A job is important to me - it gives me a sense of purpose and means I can do the things I want"

Our youth-friendly teams work alongside young people aged 15-24\* and provide practical support to secure a job, complemented by education or training.  
\*subject to eligibility

**Call us now!**  
**Or drop in to see us!**

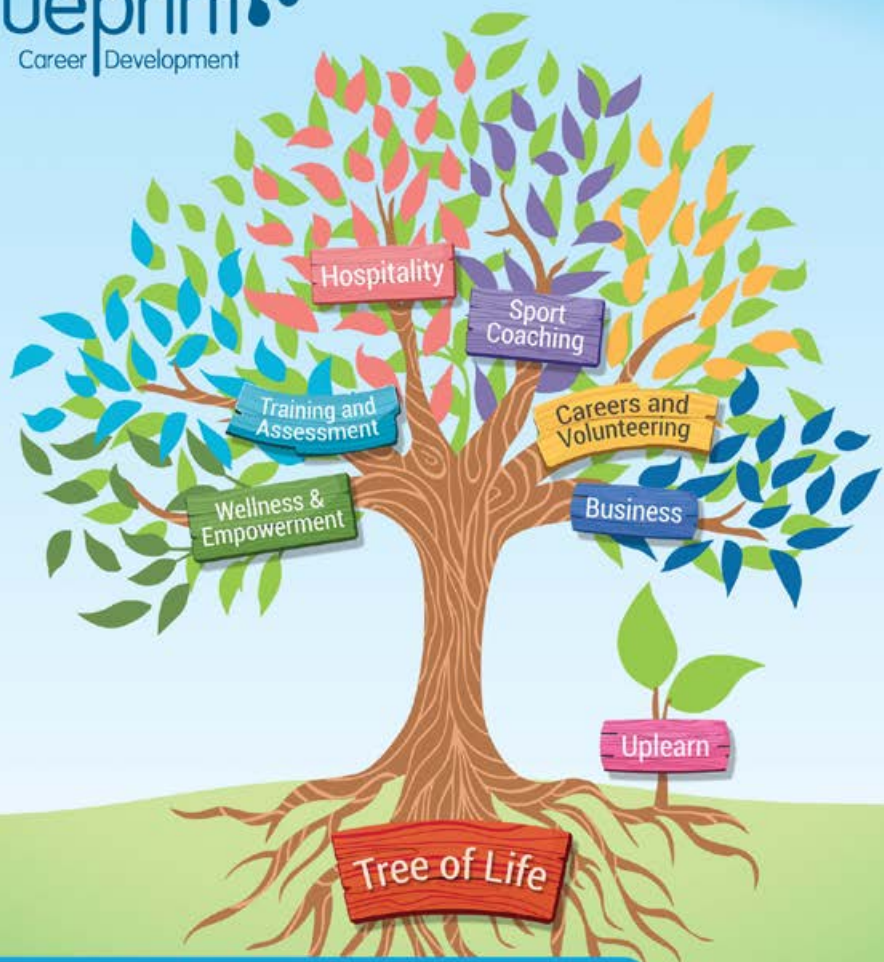
- Beaudesert
- Beenleigh
- Browns Plains
- Capalaba
- Inala/Forest Lake
- Kingston
- Redbank Plains
- Upper Mt Gravatt



**1300 001 015** [jobs@yourtown.com.au](mailto:jobs@yourtown.com.au)






Cultural pattern from 'Community of colours' by Beck Fields 2021



## Blueprint Career Development

Why choose us:

-  Let us take care of the invoicing
-  We do all the marking
-  Exclusive access to our digital learning environments



Download our  
Schools Program Guide



## Group training organisations (GTO)

A group training organisation (GTO) is a corporation established predominantly to provide training and employment opportunities. GTOs employ apprentices and trainees and are responsible for ensuring that those employees receive suitable training and experience. To achieve this aim, the GTO will find a suitable 'host' employer for each apprentice or trainee to work with.

To find out more information about GTO visit: [desbt.qld.gov.au](http://desbt.qld.gov.au)

GTO	Location	Phone	Website
<b>Australian Training Company Limited</b>	Unit 4/211 Logan Road, Buranda, QLD 4102	<b>1300 737 822</b>	<b>austrg.com.au</b>
<b>BUSY at Work</b>	17 Station Road, Logan Central, QLD 4114	<b>13 28 79</b>	<b>busyatwork.com.au</b>
<b>CIM Employment by Altius</b>	Unit 10, 90 Wembley Road, Logan Central QLD 4114	<b>1300 133 758</b>	<b>altius-group.com.au</b>
<b>East Coast Apprenticeships</b>	3A/2092 Logan Road, Upper Mount Gravatt, QLD 4122	<b>3219 3244</b>	<b>ectraining.com.au</b>
<b>Maxima Group Incorporated</b>	Shop 76, Logan City Shopping Centre, 2–24 Wembley Road, Logan Central, QLD 4114	<b>1300 MAXIMA</b>	<b>maxima.com.au</b>
<b>MEGT Australia Ltd</b>	Suite 4, Ground Floor/3950 Pacific Highway, Loganholme, QLD 4129	<b>3387 0600</b>	<b>megt.com.au</b>
<b>OSMAC Apprenticeships</b>	Block ZC, 247 Bradman Street, Acacia Ridge, QLD 4110	<b>1300 676 222</b>	<b>ogt.com.au</b>
<b>Protech Personnel (NQ) Pty Ltd</b>	Building 14, 2728 Logan Rd Eight Mile Plains QLD 4113	<b>1800 477 683</b>	<b>protech.com.au</b>
<b>Smart Employment Solutions Ltd</b>	Unit 27/28 Burnside Drive, Ormeau, QLD 4208	<b>3299 4122</b>	<b>sasat.com.au</b>

## Volunteering in your community

Volunteering has multiple benefits for your own personal development and at the same time you are volunteering for an organisation who supports causes you are passionate about.

### Why should you become a volunteer?

- You get to give back and help others
- Develop your skills to add to your work experience
- Meet new people
- Build your knowledge of the community

You may wish to volunteer once, twice, or even more. The amount of time you can volunteer is entirely up to you and what you are able to contribute to your community.

Volunteering has been proven to make you feel happier!

If you are interested in volunteering for your community visit these websites:

#### Logan City Council

🌐 [logan.qld.gov.au/careers/volunteer](https://logan.qld.gov.au/careers/volunteer)

#### Logan Community Directory

🌐 [mycommunitydirectory.com.au/Queensland/Logan](https://mycommunitydirectory.com.au/Queensland/Logan)

#### Logan Jobs

🌐 [loganjobs.com.au](https://loganjobs.com.au)

#### Volunteering Queensland

🌐 [volunteeringqld.org.au](https://volunteeringqld.org.au)

GoVolunteer.com.au

🌐 [govolunteer.com.au](https://govolunteer.com.au)

## Australian Defence Force Gap Year Program

The Australian Defence Force Gap Year Program provides an opportunity for young Australians, who have finished Year 12 or the equivalent to experience 12 months in the military without the obligation to make a longer commitment.

For more information visit:

🌐 [adfcareers.gov.au/students-and-education/gap-year](https://adfcareers.gov.au/students-and-education/gap-year)

## What is a Disability Employment Service (DES)?

DES is a nationwide program that supports eligible people with disability, injury, or health conditions to prepare for, find and keep a job. Depending on your circumstances, you may be able to access DES while you are still at school. Contact details for all DES providers can be found on the Job Access website ([jobaccess.gov.au](https://jobaccess.gov.au))

You can also find a range of useful resources relating to employment for people with a disability. If you are looking for disability employment and/or support services, check out some of the DES providers below:

#### LAPM Employment Services

📍 Shop 74, 2/24 Wembley Road, Logan Central, QLD 4114

☎ 3208 4861

🌐 [apm.net.au](https://apm.net.au)

ARE YOU LOOKING FOR AN

# EXCITING NEW CAREER?

Council's Venues and Events Branch offers exciting career and work experience opportunities in hospitality, technical and production, health and fitness, and aquatic industries to help you kick start your career in local government and take the extra step toward your future.





## **Jumpstart your career with Sarina Russo Job Access!**

*Are you ready to take the next step in your career journey?*

Sarina Russo Job Access is here to help you achieve your goals!

### **Explore our services:**



Resume and cover-letter preparation



Employability skills including interview training and job search support



Referrals to our employer network for job opportunities



Training and upskilling qualifications  
*And more!*

**Let's find the right support for you!**

13 15 59

WebQuery@sarinarusso.com.au  
sarinarusso.com



### Busy Ability

📍 17 Station Road,  
Logan Central, QLD 4114

☎️ 1800 761 561

🌐 [busyability.org.au](http://busyability.org.au)

### CIM Employment by Altius

📍 Unit 10, 90 Wembley Road,  
Logan Central QLD 4114

☎️ 1300 133 758

🌐 [altius-group.com.au/services/disability-services/employment-services](http://altius-group.com.au/services/disability-services/employment-services)

### EPIC Assist

📍 9 Station Road,  
Logan Central, QLD 4114

☎️ 133 742

🌐 [epicassist.org](http://epicassist.org)

### Help Employment & Training

📍 15 Station Road,  
Woodridge, QLD 4114

☎️ 1800 877 545

🌐 [helpemployment.com.au](http://helpemployment.com.au)

## Accessibility in Logan

**Did you know Council has a whole webpage with information for people with disabilities and carers in the City of Logan?**

Head to: [logan.qld.gov.au/accessibility](http://logan.qld.gov.au/accessibility) on Logan City Council's webpage to find out more information.

## Job portals

Search and apply for jobs online using one of the following platforms:

### LoganJobs

🌐 [loganjobs.com.au](http://loganjobs.com.au)

Check out the Resources Hub at [loganjobs.com.au/p/ForYoungPeople](http://loganjobs.com.au/p/ForYoungPeople) for a bunch of handy tips for job seekers.

### Seek

🌐 [seek.com.au](http://seek.com.au)

### JobSearch

🌐 [jobsearch.gov.au](http://jobsearch.gov.au)

### SmartJobs

🌐 [smartjobs.qld.gov.au](http://smartjobs.qld.gov.au)

### Indeed

🌐 [au.indeed.com](http://au.indeed.com)

### Jora

🌐 [au.jora.com](http://au.jora.com)

### LinkedIn

🌐 [linkedin.com](http://linkedin.com)

## What is self-employment and entrepreneurship?

Self-employment and entrepreneurship is when you work for yourself as a freelancer or you are the owner of your own business, rather than working for someone else.

You may contract out your services to an individual or organisation, rather than being hired as a direct employee; or work for yourself in your own business. You will need to register for a free Australian Business Number (ABN) and directly invoice the client for services/products you provide.

You may have an online business through a website, a Facebook or Instagram account, or a YouTube channel etc. and get paid electronically through BPay or something similar. Again, you would need an ABN and declare any earnings.

The 'gig economy' is a term used to refer to the increased amount of contract, temporary, flexible and freelance work. Uber drivers and Deliveroo couriers are examples of workers in the gig economy. Websites such as Freelancer, Fiverr and Upwork are popular online platforms for connecting people to the gig economy (i.e. either outsourcing your skills, or, hiring a contractor to provide you a service).

Self-employment may be a viable option if you have a unique skill, or to supplement other forms of employment. You would need to do your own research about things like Superannuation and Workers' Compensation.

## Support for young entrepreneurs

The ASE Group is made up of two group divisions, the Australian School of Employment, and the Australian School of Entrepreneurship. The Australian School of Entrepreneurship provides school students, young adults and anyone aged 16 to 24 years of age with free access to on-demand online training, short courses and essential adulting skills not taught in traditional classrooms.

Learn more by visiting:

🌐 [ase.edu.au](http://ase.edu.au)

## Starting a business

You might consider starting your own business if you have a business idea that can generate an income.



## Support for small businesses

There are a wide range of programs and services available to small business owners to assist them to start and grow their businesses.

Connecting you to information, grants, registrations and support to help your business succeed. The website provides an array of useful information, and an online chat function, or you can phone the Small Business Hotline on **1300 654 687** for more information on support programs, grants and services for Queensland small businesses.

### Business Queensland

Provides a range of information and tools to help you start and run your business.

📞 **13 GOV (13 74 68)**

🌐 **business.qld.gov.au**

## Co-working spaces

Refer to the Logan City Council Libraries section on page 32 or visit: [🌐 innov8logan.com.au/workspaces](https://innov8logan.com.au/workspaces) for information on free spaces where you can work and collaborate.

## Logan Office of Economic Development (LOED)

LOED provides free and low-cost business support services for City of Logan business owners needing assistance to establish, sustain and grow their businesses.

LOED provides the following services:

- > Community Work Skills
- > Work Skills Traineeships
- > Get Set for Work
- > Ready for Work
- > Youth Skills
- > Skill Up
- > Community Foundation Skills

Contact details of the **LOED**:

📞 **3412 4888**

@ **loed@logan.qld.gov.au**

🌐 **loed.com.au**

## NEIS Program

The New Enterprise Incentive Scheme (NEIS) assists eligible jobseekers to start their own business through accredited small business training, personalised mentoring, and income support.

📞 **1800 805 260**

🌐 **dewr.gov.au/new-business-assistance-neis**



# Education and training





## Alternative/flexible schools

Alternative/Flexible schools are designed to support youth from disadvantaged backgrounds who may have departed the mainstream school system. They recognise that many young people have complex lives which makes it difficult to attend school regularly. Alternative and Flexible schools have implemented strategies to ensure that factors that work against young people attending school are minimised.

These strategies include support with transport, housing assistance, food, daycare, showers, access to legal aid, court support, Centrelink negotiations, links to local Indigenous community organisations, and domestic violence assistance.

### Arethusa College

- 📍 4 Jamberoo Street,  
Springwood, QLD 4127
- ☎ **2000 0200**
- @ [admin@arethusa.qld.edu.au](mailto:admin@arethusa.qld.edu.au)
- 🌐 [arethusa.qld.edu.au/springwood](http://arethusa.qld.edu.au/springwood)

### Busy Schools (Shailer Park)

- 📍 37–43 Commercial Drive,  
Shailer Park, QLD 4128
- ☎ **1300 176 472**
- @ [shailerpark@busyschools.com.au](mailto:shailerpark@busyschools.com.au)
- 🌐 [busyschools.qld.edu.au](http://busyschools.qld.edu.au)

### Eagleby Learning College

- 📍 161 Herses Road, Eagleby, QLD 4207
- @ [info@eaglebylc.eq.edu.au](mailto:info@eaglebylc.eq.edu.au)
- 🌐 [eaglebylc.eq.edu.au](http://eaglebylc.eq.edu.au)

### IndieSchool

- 📍 59–63 Eastern Road,  
Browns Plains, QLD 4118
- ☎ **1800 046 343**
- @ [enquiries@indieschool.edu.au](mailto:enquiries@indieschool.edu.au)
- 🌐 [indieschool.edu.au](http://indieschool.edu.au)

### Kingston Centre for Continuing Secondary Education

- 📍 62–84 Bega Road,  
Kingston, QLD 4114
- ☎ **3826 1388**
- @ [principal@kingstonsc.eq.edu.au](mailto:principal@kingstonsc.eq.edu.au)

### Logan: Kingston Clem Jones Junior Campus

- 📍 53 Mary Street, Kingston, QLD 4114
- ☎ **3440 4300**
- @ [Reception.ClemJonesJunior@ymcabrisbane.org](mailto:Reception.ClemJonesJunior@ymcabrisbane.org)
- 🌐 [ymcabrisbane.org/services/vocational-school](http://ymcabrisbane.org/services/vocational-school)

### Logan: Kingston Clem Jones Senior Campus

- 📍 41–45 Mary Street,  
Kingston, QLD 4114
- ☎ **3440 4322**
- @ [Reception.ClemJones@ymcabrisbane.org](mailto:Reception.ClemJones@ymcabrisbane.org)

### Ohana College

- 📍 Building L15, Griffith University,  
Facilities Lane, Meadowbrook,  
Qld, 4131
- ☎ **2800 6300**
- @ [admin@ohanacollege.qld.edu.au](mailto:admin@ohanacollege.qld.edu.au)
- 🌐 [ohanacollege.qld.edu.au](http://ohanacollege.qld.edu.au)

### The Centre Education Programme

- 📍 108 Mudgee Street,  
Kingston, QLD 4114
- ☎ **3808 6800**
- @ [cep@ereafsn.edu.au](mailto:cep@ereafsn.edu.au)

### Yourtown – YEP (Youth Engagement Program)

- 📍 47 Mary Street, Kingston, QLD 4114
- ☎ **3462 4170**
- @ [yep@youtown.com.au](mailto:yep@youtown.com.au)

## What's next for School Leavers?

Having a choice is a good thing but having too many options can be overwhelming.

There are a range of training opportunities available to Queensland school-leavers, including fee-free apprenticeships, traineeships and training for high priority qualifications for Year 12 graduates.

If you need help working out which direction you want to go, you can visit the following websites:

🌐 [desbt.qld.gov.au/training/training-careers/career](https://desbt.qld.gov.au/training/training-careers/career)

### Finishing Year 12 but doors aren't opening? Link and Launch can help.

Link and Launch is a free service designed to help you identify the options that can work for you after school. You'll be guided through a range of post-school study, training and work options – and if you don't have any idea what you want to do next, the program can help you with that too.

🌐 [wethedifferents.qld.edu.au/link-launch/](https://wethedifferents.qld.edu.au/link-launch/)

### School Leavers Guide to Jobs & Training

Updated each year, this guide provides school leavers with useful information on a broad range of industries, careers and vocational education and training options, including links to emerging technologies and jobs in demand for each industry.

🌐 [desbt.qld.gov.au/training/training-careers/courses/studentguide](https://desbt.qld.gov.au/training/training-careers/courses/studentguide)

## Skilling Queenslanders for Work

Skilling Queenslanders for Work helps eligible Queenslanders, including young people, gain the skills, qualifications and experience they need to enter and stay in the workforce.

The initiative is made up of seven programs:

- > Community Work Skills
- > Work Skills Traineeships
- > Get Set for Work
- > Ready for Work
- > Youth Skills
- > Skill Up
- > Community Foundation Skills

The programs are delivered by community- based organisations. For more information on Skilling Queenslanders for Work and its suite of programs visit:

🌐 [desbt.qld.gov.au/training/training-careers/incentives/sqw](https://desbt.qld.gov.au/training/training-careers/incentives/sqw)

## Apprenticeship and traineeship funding (User Choice)

Apprenticeships and traineeships combine training with practical experience in a paying job. Apprentices and trainees complete a nationally recognised qualification while learning skills at work and under the guidance of a registered training organisation (RTO).

Apprenticeships and traineeships combine work with study, so you earn while you learn. As an apprentice or trainee, you'll learn practical skills at work, academic skills through a

training organisation and at the end, graduate with a trade qualification or vocational certificate.

Subsidised training opportunities are available as part of doing an apprenticeship or traineeship.

For more information about what's involved in becoming an apprentice or trainee, visit:

🌐 [desbt.qld.gov.au/training/training-careers/incentives/userchoice](https://desbt.qld.gov.au/training/training-careers/incentives/userchoice)

## Free Apprenticeships for under 25s

If you are under 25, the Queensland Government will cover the cost of your training with a training provider when you choose a high priority apprenticeship or traineeship.

Just choose from the list of more than 130 priority apprenticeship and traineeship qualifications offered, land an apprenticeship or traineeship with an employer between 1 January 2021 and 31 December 2024, and the cost of your training will be covered.

To find out more, visit:

🌐 [desbt.qld.gov.au/training/training-careers/incentives/free-apprenticeships](https://desbt.qld.gov.au/training/training-careers/incentives/free-apprenticeships)

## TAFE

TAFE Queensland is the largest provider of vocational education and training in the state, with a history of serving Queensland's communities for over 130 years.

Each year TAFE Queensland enrolls over 120,000 students across a network of more than 50 campuses in

Queensland, in employers' workplaces, online and in markets offshore.

To find out more information on TAFE and the courses they provide visit:

🌐 [tafeqld.edu.au](https://tafeqld.edu.au)

## Free TAFE for under 25s

The Fee-Free TAFE initiative makes vocational education and training more accessible and affordable for Queenslanders, providing opportunities for individuals to upskill, reskill or start their career in high-demand industries.

To find out if you're eligible to access Fee-Free TAFE, visit the website to find out more visit

🌐 [desbt.qld.gov.au/training/providers/funded/free-tafe](https://desbt.qld.gov.au/training/providers/funded/free-tafe)

## Certificate 3 Guarantee

The Certificate 3 Guarantee supports eligible individuals to complete their first post-school certificate III level qualification and increase their skills to move into employment, re-enter the workforce or advance their career.

The program also supports school students to access training and Queensland's Year 12 graduates to transition to employment by providing free training in high priority qualifications.

Under the Certificate 3 Guarantee, the Queensland Government provides a subsidy for a range of certificate III level vocational qualifications.

For more information visit:

🌐 [desbt.qld.gov.au/training/training-careers/incentives/certificate3](https://desbt.qld.gov.au/training/training-careers/incentives/certificate3)


## Back to Work

Back to Work provides an opportunity for jobseekers and those at risk of unemployment to upskill and retrain for jobs to keep pace with a changing Queensland economy.

Youth Boost – Youth Boost Payments of up to \$20,000 are available for employers who hire an eligible young unemployed jobseeker, aged between 15–24 years.

Back to Work Support – Back to Work Support Payments of up to \$15,000 are available for employers who hire an eligible unemployed job seeker from the identified target groups.

The Certificate 3 Guarantee Plus (C3GPlus) provides eligible jobseekers with funding for training to help secure local jobs. Training may include ‘second chance’ training for jobseekers or workers who already have a Certificate 3 (or higher) level qualification but need or want new or updated skills to gain, change or retain employment.


To find out more please visit:  
 [backtowork.initiatives.qld.gov.au/for-jobseekers](https://backtowork.initiatives.qld.gov.au/for-jobseekers)

## Higher Level Skills

The Higher Level Skills program aims to assist individuals to gain the higher-level skills required to secure employment or career advancement in a priority industry, or to transition to university to further their studies.

Subsidies are provided for a select number of certificate IV, diploma and

advanced diploma level qualifications, and priority skill sets critical to productivity within the workplace.

For further information visit:  
 [desbt.qld.gov.au/training/providers/funded/higher-level-skills](https://desbt.qld.gov.au/training/providers/funded/higher-level-skills)

## Queensland Skills Gateway

The Queensland Skills Gateway allows individuals to search and browse vocational education and training information, including courses, training providers, government funding and career pathways.

For further information visit:  
 [skillsgateway.training.qld.gov.au](https://skillsgateway.training.qld.gov.au)


For detailed information you can visit the Department of Employment, Small Business and Training’s website:  
 [desbt.qld.gov.au](https://desbt.qld.gov.au)

If you would prefer to speak to someone, phone:

### General Enquiries Line



 **1300 369 935**, or

### Apprenticeships Info Line

 **1800 210 210**

**maxima**

**REFRAME  
WHAT'S  
POSSIBLE**

-  **Apprenticeships + Traineeships**
-  **Indigenous Employment Programs**
-  **Disability Employment Services**
-  **NDIS Youth Employment**



## University

Bachelor's degrees are the most common qualification undertaken at university and typically take three years of full-time study to complete. They introduce students to general fields of study rather than teaching specific skills needed for specific jobs.

Undergraduate degrees are most commonly studied at university, although some private higher education providers and TAFE also deliver them.

You can find information about tertiary entry requirements and higher education courses on the Queensland Tertiary Admissions Centre (QTAC) website at:

 [qtac.edu.au](http://qtac.edu.au)

Aboriginal and/or Torres Strait Islander students enrolled in university may have the opportunity to join an Aboriginal and/ or Torres Strait Islander Student Support Unit. Check out your university's website to see whether they have an Aboriginal and/ or Torres Strait Islander Support Unit and how to join.

## QTAC

The Queensland Tertiary Admissions Centre (QTAC) operates a centralised tertiary application service for:

- › Publicly funded Queensland universities
- › Bond University Medicine
- › TAFE Queensland
- › Australian Maritime College
- › Some courses at publicly funded universities in northern New South Wales
- › Some private tertiary education providers.

The institutions have complete control in determining their own entry requirements.

QTAC assesses applications using these entry requirements and then make offers to successful applicants during their offer rounds.


As well as managing applications for the above institutions, QTAC publishes course information for some institutions that accept their own applications directly.

You can find information about tertiary entry requirements and higher education courses on the Queensland Tertiary Admissions Centre (QTAC) website at:

 [qtac.edu.au](http://qtac.edu.au)

### Did you know that there is a Griffith University campus in Logan?

It's located at 68 University Dr, Meadowbrook and is only an 11-minute drive from Logan Central Plaza on Wembley Road, or a 25-minute train/bus ride from Kingston Station.

To find out more information on all the different universities there are in Australia visit:  [teqsa.gov.au](http://teqsa.gov.au)



## Enabling programs and bridging studies

Enabling Programs and Bridging Studies can help you get into tertiary courses and prepare you for study.

In a preparatory program, you study several subjects for various purposes, such as getting a selection rank and meeting a subject prerequisite. A number of institutions offer preparatory programs.

For a full list of programs visit: [🌐 qtac.edu.au/enabling-programs-and-bridging-studies](https://qtac.edu.au/enabling-programs-and-bridging-studies) to find out more information.

Single-subject bridging units will not get a rank but can be used to meet subject prerequisites and gain tertiary study skills.

## Financial assistance for study

### Scholarships and bursaries

#### Are you interested in attending a university, but struggling with your financial situation?

Did you know you could apply for a scholarship or bursary?

Scholarships and bursaries offer some type of financial assistance to students to enable you to attend university.

To find out about what scholarships or bursaries your university has to offer visit their website or call them. Alternatively, check out the Logan City Council website to find out more information about the City of Logan Tertiary Educational Bursaries.

[🌐 logan.qld.gov.au/tertiaryeducationalbursaries](https://logan.qld.gov.au/tertiaryeducationalbursaries)

Universities may also offer scholarships or bursaries to people who identify as Aboriginal and/or Torres Strait Islander. Visit their websites or call them for more information.

### HECS-HELP

HECS-HELP is a loan scheme for eligible students enrolled in Commonwealth supported places (at a university or higher education provider) to pay part of their student contribution amounts (fees). It cannot be used for additional study costs such as accommodation or textbooks.

For information on applying for a HECS- HELP visit:

[🌐 studyassist.gov.au](https://studyassist.gov.au)

### VET Student Loans

The VET Student Loans program is a temporary income loan offered by the Australian Government that helps eligible students pay for some VET diploma level or above courses.

Students interested in accessing a VET Student Loan to pay for their course will need to check the VET Student Loans (Courses and Loan Caps) Determination 2016 at:



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**P: 07 3133 3710**

**E: [info@munster.com.au](mailto:info@munster.com.au)**

**W: [munster.com.au](http://munster.com.au)**



🌐 [legislation.gov.au/Details/  
F2021C00132](http://legislation.gov.au/Details/F2021C00132).

This list identifies courses that are approved for loan amounts and the relevant loan cap available.

For more information on eligibility visit:

🌐 [education.gov.au/vet-student-loans](http://education.gov.au/vet-student-loans)

Financial help is available for high school students to complete their senior studies and for students who are studying at TAFE or university.

There are four different financial assistance programs to help Aboriginal and Torres Strait Islander students:

- > ABSTUDY
- > Assistance for Isolated Children Scheme
- > Indigenous Youth Mobility Program
- > Study Assist.

To find more information on these financial assistance programs visit:

🌐 [qld.gov.au/firstnations/education-  
training/financial-help-scholarships](http://qld.gov.au/firstnations/education-training/financial-help-scholarships)





**Information**

**services**



# Money and finances

## Budgeting

The first step in taking control of your finances or money is to do a budget. It will take a little effort, but it's a great way to get a snapshot of the money that you have going in and out. Setting up a budget could include downloading budget apps, setting up a spreadsheet or opening your own bank account.

There are many online resources that can assist you including:

### ASIC's MoneySmart Budgeting

🌐 [moneysmart.gov.au/budgeting](https://moneysmart.gov.au/budgeting)

### ASIC's MoneySmart Managing debt

🌐 [moneysmart.gov.au/managing-debt](https://moneysmart.gov.au/managing-debt)

There are also many organisations who can help you with budgeting:

### The Salvation Army – Moneycare Logan

📍 15A Station Road, Logan, QLD 4114

☎ 13 72 58

🌐 [salvos.org.au/moneycare](https://salvos.org.au/moneycare)

### UnitingCare

📍 25 Ewing Road,  
Woodridge, QLD 4114

☎ 3442 1500

🌐 [unitingcareqld.com.au](https://unitingcareqld.com.au)

### YFS

📍 376 Kingston Road,  
Slacks Creek, QLD 4127

☎ 3826 1500

🌐 [yfs.org.au](https://yfs.org.au)

Find some helpful apps to start your budgeting:

- > Smart Money – Track My Spend
- > You Need a Budget (YNAB).

## Opening a bank account

If you want to open your own bank account here are a few things you will need:

- > Tax File Number (TFN)
- > Proof of permanent address
- > Identification (ID) – check with your bank what I.D you need (e.g. photo ID, birth certificate).

Once your account is active, you can then manage your money by registering for telephone or internet banking.

When you open a bank account, you should make sure you read and understand the fine print. Never open a bank account without first reading the product information and understanding the terms and conditions and the various fees that might apply.

Terms and conditions outline the rules and regulations that apply on how you use the account. If you don't understand them, ask your bank to explain them to you.

## Tax File Number

### What is a Tax File Number?

A Tax File Number (TFN) is your personal reference number in the tax and superannuation systems. Your TFN is an important part of your tax and super records as well as your identity, so keep it secure. Your TFN is yours for life. You keep the same TFN even if you change your name, change jobs, move interstate, or go overseas.

You don't have to have a TFN, but without one, you pay more tax. You also won't be able to apply for government benefits, lodge your tax return electronically or get an Australian Business Number (ABN).

To find out more about how to obtain a TFN, how much tax should be taken from your pay or lodge a tax return,

📞 **132 861** or visit:

🌐 [ato.gov.au](http://ato.gov.au)

## Superannuation

Superannuation is a tax-effective way to save for your retirement. Employees contribute a portion of your wage into your superannuation account which will grow until retirement or withdrawal.

To find out more information visit:

🌐 [ato.gov.au](http://ato.gov.au)

## Centrelink

You may be eligible for financial government assistance. Check out Centrelink's Financial Information Service (FIS). This service is available

for everyone in the community and you do not need to be a recipient of Centrelink assistance. FIS can help you to make informed decisions about financial planning, investing and other financial issues or concerns you may have.

To find out if you are eligible for government assistance visit:

🌐 [servicesaustralia.gov.au/individuals/Centrelink](http://servicesaustralia.gov.au/individuals/Centrelink)

## myGov

### What is myGov?

MyGov gives you access to a range of government services online.

Some services you can access include:

- > Australian Jobsearch
- > Australian Taxation Office (ATO)
- > Centrelink
- > My Health Record
- > Medicare

To find out more about myGov and how to sign up, visit:

🌐 [my.gov.au](http://my.gov.au)

## Unique Student Identifier number

A Unique Student Identifier (USI) Number creates a secure online record of your recognised training and qualifications gained in Australia, from all training providers you undertake recognised training with.

You can apply for a USI at the [🌐 usi.gov.au/students/create-your-usi](http://usi.gov.au/students/create-your-usi) website. To set up a USI number you will need to provide a form of identification.



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Mas National (Mas) is a trusted provider of Apprenticeship support services in Australia. With over 25 years of experience, we specialise in assisting businesses in hiring and supporting apprentices. Our comprehensive services include apprentice employment, transition support, mentoring programs, networking opportunities, workforce development and allied health services.

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## **WHY IS AN APPRENTICESHIP THE RIGHT PATHWAY FOR YOU?**

### **There are many benefits to undertaking an Apprenticeship, including:**

- Earning an income while completing a nationally-recognised qualification
  - Obtaining practical hands-on experience in the workplace
  - Avoiding a HECS-HELP or FEE-HELP debt
  - Being able to utilise the qualification as recognition for prior learning towards further education
- 

For further information please contact Jasmine Rowe on:

[jasmine.rowe@masnational.com.au](mailto:jasmine.rowe@masnational.com.au)

0400 479 855

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## Blue Cards

### Are you planning on working with children?

The purpose of the Blue Card is to ensure a safe and supportive environment for children and young people.

To find out more information on blue cards go to:

 [bluecard.qld.gov.au](http://bluecard.qld.gov.au)

## White Cards

### Planning on working in the construction industry?

A White Card is evidence that you have completed a general construction induction course. This course is mandatory for anyone who works or wants to work in the construction industry.

### What age do you have to be to get a White Card?


High school students 14 years or over can get a White Card.

If you are interested in gaining a White Card and/or working in the construction industry, some of the training organisation you can get a White Card with include:


#### Civil Train


 11 Hi-Tech Court,  
Eight Mile Plains, QLD 4113

 **1300 CCF QLD**

 [civiltrainqld.com](http://civiltrainqld.com)

## Major Training Group

 38 Prairie Road,  
Ormeau, QLD 4208

 **1300 790 822**

 [major.com.au](http://major.com.au)

## Medicare card

Ever wonder what your Medicare card is actually for? When you show healthcare providers your Medicare card, you can receive free or cheaper health services from people such as doctors, specialists and optometrists. Places you can use your Medicare card include bulk billing doctors, public hospitals and even the pharmacy or chemist where you buy your medicine. You can get cheaper medicine using your Medicare card if your prescriptions are covered by the Pharmaceutical Benefits Scheme (which includes most common medicines that your doctor recommends).

If you are applying for a Medicare card through a Medicare Office, you should take two forms of identification with you (eg. a birth certificate, student card, healthcare card, driver's licence or passport). You can also choose to stay on your parent's card and have a copy made to keep with you.

You don't need identification to do this. This is called the 'duplicate' Medicare card. You only need to ask your parents or carers to call or visit Medicare to get you your 'duplicate' Medicare card.

## Confirmation of Aboriginality

You may be asked for your confirmation of Aboriginal and/or Torres Strait Islander Heritage when you apply for a service or program. These services or programs may include a job you are applying for, scholarships, university, school programs or grants.

In order to obtain your confirmation of Aboriginal and/or Torres Strait Islander heritage you will need to:

- › Complete an application
- › You must be able to show your connection to your Aboriginal and/or Torres Strait Islander heritage through documentation such as

family history documents, oral stories, photos and/or connection to a particular community.

- › Make contact with an Aboriginal and/or Torres Strait Islander organisation. The board of the organisation will only consider your application if a member of the board knows your family heritage. You can also contact the Aboriginal Land Council from which your family connection is linked to.

Further information regarding Confirmation of Aboriginal and/or Torres Strait Islander heritage can found at:

- 🌐 [aiatsis.gov.au/research/finding-your-family/before-you-start/proof-aboriginality](https://aiatsis.gov.au/research/finding-your-family/before-you-start/proof-aboriginality)

## Logan Water offers exciting careers

You could be part of the next generation of leaders in the water and wastewater industry. Our traineeships, apprenticeships and work experience opportunities can help you kick start your career in local government and take the extra step toward your future career.

Find out more

[logan.qld.gov.au/jobs](https://logan.qld.gov.au/jobs)

[linkedin.com/company/logan-water](https://linkedin.com/company/logan-water)



## Driving

The first step to learning how to drive is getting a Learner's Permit or licence. In order to get this, you need to be at least 16 years old and complete the PrePL online learning and assessment. More information on how to get your learner's and provisional licence can be found through:

🌐 [qld.gov.au/transport/licensing/getting](http://qld.gov.au/transport/licensing/getting)

### Braking the Cycle Program

This is a program that helps learner drivers get more logbook hours in order for them to go for their Provisional Licences quicker.

These programs can be found at:

#### Crestmead PCYC

☎ 3805 4100

#### Logan PCYC

☎ 3442 1700

### Learner Driving Exemption

This service allows you to apply for an exemption from the requirement to complete and record 100 hours of supervised driving to be eligible to apply for a provisional licence. A fee may apply, check the below website for details.

To be eligible for a learner logbook exemption you must hold a learner

licence, be under 25 and be able to prove that:

- › No car is reasonably available for you to learn to drive
- › No supervisor is reasonably available to supervise your driving
- › The road network where you live is significantly limited.

To find out more information on learner driver exemptions visit:

🌐 [qld.gov.au/transport/licensing/getting/learner-logbook](http://qld.gov.au/transport/licensing/getting/learner-logbook)

### Defensive driving courses

#### Would you like to develop your skills in driving?

Defensive driving programs are a great way to develop your skills and knowledge relevant to crash situations, that is, what to do to avoid crashes or how to minimise the severity of a crash situation.

Driving Management Australia offer a range of courses including practical defensive driving & 4WD programs, and they are situated at Cornubia (near Loganholme).

Check them out:

🌐 [drivingmanagement.com.au/programs](http://drivingmanagement.com.au/programs)

### Aussie Driver

Check out the Aussie Driver free driver's licence practice test mentioned in the Logan City Council Libraries section starting from "Logan Libraries" on page 32.



## Logan Libraries

Did you know that there are nine libraries in the city of Logan? Membership at Logan City Council Libraries is free, borrowing items is free, accessing our e-Resources is free, and all of our programs are free!

To find your closest library visit:  
🌐 [loganlibraries.org/about-us](https://loganlibraries.org/about-us).

**Library programs and services for high school students, school leavers and job seekers include:**

### Studiosity

Studiosity is an online, free tutoring service for students from Years 3 to TAFE level who are Logan City Council library members. Go to: 🌐 [loglib.org/studiosity](https://loglib.org/studiosity) to find out more.

### Studiosity



### Homework help

Want a quiet place to study? How about some advice on your assignments? Come along for some free help during the school term. This particular program can be found at Logan Central Library. Go to: 🌐 [loglib.org/studyhelp](https://loglib.org/studyhelp) to find out more.





## Job help

Needing a personalised session to help with your job-related questions? We can help you with resume, cover letter and basic technology questions to help you gain the skills to find employment. Go to: [loglib.org/jobhelp](http://loglib.org/jobhelp) to find out more.



## Adult literacy tutoring

Do you need help with reading or writing English? Or know someone who does? Call **3412 4459** to see if we can help.

## Upskill with our online training courses

Check out these eResources and many more databases at:

[loglib.org/elibrary](http://loglib.org/elibrary)



## Aussie Driver

Aussie Driver provides free driver's licence practice tests to help you pass the Queensland driver's tests.



## LinkedIn Learning

LinkedIn Learning for Library helps anyone learn business, software, technology and creative skills to achieve personal and professional goals. Learn anytime, from anywhere.



## The Computer School

Find computer training tutorials, including basics and internet safety. Product tutorials include Photoshop and Dreamweaver.



## My Career Match

Find your perfect career and write a winning resume with MyCareerMatch. Discover your strengths and talents, boost your self awareness of the things you're good at, and strengthen your resume.



## Universal Class

Continue your education online and fulfill all your learning goals through hundreds of online education courses. Find lessons, exams, discussion boards and an instructor. From exercise and fitness to web design and business courses and much more.



## Other services and support available

### Legal support and services

If you are ever in need of legal support, below is a list of legal services that will be able to assist you.

#### Aboriginal & Torres Strait Islander Legal Service Queensland

📍 Post Office Plaza, Shop 10C & 10D,  
20 Main Street, Beenleigh QLD 4207

☎ 3804 5033

🌐 [atsils.org.au](http://atsils.org.au)

#### Aboriginal and Torres Strait Islander Women's Legal and Advocacy Service

☎ 1800 442 450

🌐 [wlsq.org.au](http://wlsq.org.au)

#### Legal Aid

📍 1st Floor, Woodridge Place, Corner  
Ewing Road and Carmody Street,  
Woodridge, QLD 4114

☎ 3287 8200

🌐 [legalaid.qld.gov.au/Home](http://legalaid.qld.gov.au/Home)

#### Logan Central Police Station

📍 11 Civic Parade,  
Logan Central, QLD 4114

☎ 3826 1888

🌐 [police.qld.gov.au](http://police.qld.gov.au)

#### Queensland Indigenous Family Violence Legal Service

☎ 1800 88 77 00

🌐 [qifvls.com.au](http://qifvls.com.au)

#### YFS Legal

📍 2–4 Rowan Street,  
Slacks Creek, QLD 4127

☎ 3826 1500

🌐 [yfs.org.au/yfs-legal](http://yfs.org.au/yfs-legal)

### Moving out

Moving out of home is a big part of anyone's life, and it is important that you consider every aspect.

Consider all your options and take time to find the right place.



> Don't forget the set-up costs. ASIC's MoneySmart website is a helpful website for budgeting your money when looking to move out of home:

🌐 [moneysmart.gov.au/student-life-and-money/moving-out-of-home](http://moneysmart.gov.au/student-life-and-money/moving-out-of-home)

> Get familiar with home cooking  
> Communicate with your roommates.

Some funding may be available to individuals who are looking to move out of home. To find out if you are eligible for any financial support visit:

🌐 [qld.gov.au/housing](http://qld.gov.au/housing)

### Are you looking for a housemate?

If you are looking to move out and would like to share a house with someone, there is always the option of having a house mate.

A website that can assist you in finding a housemate is:

🌐 [realestate.com.au/share](http://realestate.com.au/share)

## Applying for a rental property

If you have found a property you would like to rent, the next step is to complete an application form. The application form is a way of showing the landlord or agent that you are the best candidate for the property. The application is reviewed against other candidates, so it is important to make sure yours stands out.

To submit an application to rent a house, you will normally need to provide the following:

- > Reference and contact details
- > Bank statements
- > A current employment contract, recent payslips, and employer contact details
- > Photocopies of several items of personal identification
- > Cover letter.

## Your rights as a tenant

Once you have found a property you would like to rent, prior to moving, your agent or rental provider must provide you with a written tenancy agreement. You must also be provided with a copy of the RTA information booklet ('pocket guide') that applies to your tenancy (this is not required for rooming only accommodation).

As a tenant, you should also be provided with a prepared Entry Condition Report so you can record the conditions of the premises prior to moving in. The agent or provider must ensure the rental property is clean and in good repair when you move in; and the premises is reasonably

secured and fit to live in. Make sure you keep a copy of all forms, receipts, and agreements regarding the residence. Take photos with time and date stamp of any damage and notify the agent or provider before taking up residence, so that you are not held liable for this later.

If there is a dispute or you feel your rights have been violated as a tenant, you can visit the following websites for further information and help.

### Residential Tenancies Authority

🌐 [rta.qld.gov.au](http://rta.qld.gov.au)

### Tenants Queensland

🌐 [tenantsqld.org.au](http://tenantsqld.org.au)

### Queensland Statewide Tenant Advice and Referral Services (QTARS):

🌐 [qstars.org.au](http://qstars.org.au)

### Legal Aid:

🌐 [legalaid.qld.gov.au/Find-legal-information/Neighbourhood-and-property/Housing-and-real-estate/Tenancy-and-housing](http://legalaid.qld.gov.au/Find-legal-information/Neighbourhood-and-property/Housing-and-real-estate/Tenancy-and-housing)



## Travelling overseas

### Are you planning to travel to another country?

If you go overseas, you will need a passport. For information on how you can get a passport, visit:

🌐 [passports.gov.au](https://passports.gov.au)

#### What should you do before travelling?



- > Research your destination
- > Register your travel and contact details at:
  - 🌐 [smartraveller.gov.au](https://smartraveller.gov.au)
- > Research if you may need travel vaccinations
- > Purchase travel insurance cover
- > Organise your passport and visas
- > Plan your accommodation
- > Consult your airline about your flights
- > Think wisely about what you are packing
- > Organise your travelling and emergency money
- > Copy your documents
- > Check the Smart Traveller website for any updates

## International Youth Travel Card (IYTC)

You can take advantage of thousands of benefits, services, discounts, and savings that the IYTC Student Card offers.

You can apply for an IYTC at:
   
🌐 [myisic.com.au/the-cards](https://myisic.com.au/the-cards)

Forms of Identification (ID) What are some forms of ID?

- > Passport
- > Driver's Licence
- > Travel Visa
- > Student Card
- > Birth Certificate
- > Medicare Card
- > 18+ card



## 100 points of ID

In some cases, you may be asked to provide 100 Points of ID. This requires providing 100 points of Australia or state-issued documentation to prove your identity. You can achieve this by providing different combinations of documents to make up the 100 points. It is important to include at least one primary document as part of your 100 points.

To find out more information on 100 points of identification visit:

🌐 [identity.qld.gov.au/help/faq.html#howDoIProvide100PointsOfIdentification](https://identity.qld.gov.au/help/faq.html#howDoIProvide100PointsOfIdentification)

### Tip – documents in alternative formats



Do you need a Council document in a different format? Our documents may be provided in an alternative format if required.

## Enrol to vote

It is a legal requirement for all eligible Australian citizens to enrol and vote in local, state, and federal elections, by-elections, and referendums.

### Did You Know?



From the age of 16 if you are an Australian citizen you can enrol to vote, so that as soon as you turn 18, you'll be able to vote.

For more information go to:  
🌐 [aec.gov.au/enrol](https://aec.gov.au/enrol)



## Logan City Council Programs and services



The **KRANK School Holiday Program** offers free and low-cost activities for Logan residents to enjoy in the school holidays. Check out some amazing activities and workshops in the new teens program below:

### Barista Coffee workshop



Come along and learn how to make coffee in a fun and hands-on workshop at Simply Beans Espresso Bar.

Learn the history of coffee and have fun trying out work in the hospitality industry all for only \$5! You'll receive a certificate of completion that you can add to your resume. Scan the QR code for workshop dates, times and bookings.

### First Aid and CPR course



Need your first aid and CPR certificates for a job? Join this fully accredited course at Bethania Community

Centre, where you will become a qualified first aider for only \$5! There is an online pre-course assessment that must be completed prior to the start of the 2-hour practical session. Scan the QR code for workshop dates, times and bookings.

### Future marine biologist with shark wrangling



Come along to Shark and Ray Gardens in Loganholme to hop into the water and learn all about marine species, oceanography and even touch a small shark, for only \$5! Scan the QR code for workshop dates, times and bookings.

### Future ranger workshop



Come along to Logan River Parklands to learn what it is like to be a ranger. You'll learn about the environment and how to report species sightings for only \$5! Scan the QR code for workshop dates, times and bookings.

### Mechanics workshop



Come along to Wheelnutz Garage in Meadowbrook to learn how to change a tire, check fluids and basic mechanical skills, for only \$5! Scan the QR code for workshop dates, times and bookings.

Visit [logan.qld.gov.au/krank](http://logan.qld.gov.au/krank) to view the full range of activities available for you to attend in the next school holidays!

# Active & Healthy

The **Active & Healthy program** offers free and low-cost health and wellbeing activities each week, to all residents of Logan regardless of their age, gender, mobility, or work schedule. This program includes a broad range of activities and includes fitness, health and wellbeing activities, sport, recreation and outdoor activities and classes to stretch and move!

Visit [🌐 logan.qld.gov.au/healthy](https://www.logan.qld.gov.au/healthy) for more information and a list of exciting activities happening across Logan.

## Logan Youth Action Group

The Logan Youth Action Group (LYAG) is made up of young people aged 14 to 24 years old who live, work or study in the City of Logan and are passionate about making a positive difference in the local community.

This group takes an active role in ensuring the needs of our city's young people are heard, while also turning ideas into exciting community projects that they are passionate about. LYAG provides a place where young people are heard and are able to take action about the things that are important to them, with the support of Logan City Council. For more information visit:

[🌐 logan.qld.gov.au/  
loganyouthactiongroup](https://www.logan.qld.gov.au/loganyouthactiongroup)

### To find out more:

☎ **3412 3412**  
@ [council@logan.qld.gov.au](mailto:council@logan.qld.gov.au)  
Ask to speak to someone from the Community Development Program

## We want to hear from you!

Do you have a great idea about how Council can make the City of Logan more inclusive and accessible for young people? We want to hear your thoughts and suggestions to make the city the best it can be.

To get in touch with us:

☎ **3412 3412**  
@ [council@logan.qld.gov.au](mailto:council@logan.qld.gov.au)

### TTY (Hearing Impaired):

☎ **133 677**

### Speak and Listen:

☎ **1300 555 727**

### Internet Relay:

🌐 [relayservice.gov.au](https://relayservice.gov.au)

# Youth support services





## Resources and services

### Aboriginal and Torres Strait Islander Peoples Services

Service	Location	Phone	Website
<b>Aboriginal &amp; Torres Strait Islander Community Health Service – Logan</b>	41 Station Road, Logan Central, QLD 4114	<b>3240 8900</b>	<a href="http://atsichsbrisbane.org.au">atsichsbrisbane.org.au</a>
<b>Aboriginal &amp; Torres Strait Islander Legal Service Queensland – Beenleigh</b>	Post Office Plaza, 10C and 10D 20 Main St, Beenleigh, QLD 4207	<b>3804 5033</b>	<a href="http://atsils.org.au">atsils.org.au</a>
<b>Beenleigh Housing &amp; Development Company (Jinndi Mibunn)</b>		<b>3807 0901</b>	<a href="http://bhdc.org.au/cms">bhdc.org.au/cms</a>
<b>Department of Seniors, Disability Services, and Aboriginal and Torres Strait Islander Partnerships</b>	Level 2, 6 Ewing Rd, Logan Central, QLD 4114	<b>3003 6363</b>	<a href="http://dsdsatsip.qld.gov.au">dsdsatsip.qld.gov.au</a>
<b>Gunya Meta</b>	22 Mayes Avenue, Logan Central, QLD 4114	<b>3558 1600</b>	<a href="http://gunyameta.org">gunyameta.org</a>
<b>Indigenous Youth Health Service</b>	unit 3 Postle Street, Coopers Plains 4108	<b>3240 8900</b>	<a href="http://atsichsbrisbane.org.au">atsichsbrisbane.org.au</a>
<b>Logan District Elders</b>			@ <a href="mailto:logandistrictelders@outlook.com">logandistrictelders@outlook.com</a>
<b>Murrigunyah Aboriginal &amp; Torres Strait Islanders Women's Corporation</b>	2 Burrigan St, Woodridge, QLD 4114	<b>3290 4254</b>	<a href="http://murrigunyah.org.au">murrigunyah.org.au</a>

Service	Phone	Email
Nalingu Gunya	0428 624 997	FGMDreamtime@gmail.com
Nutcha Aboriginal and Torres Strait Islander Corporation	0427 347 686	info@nutcha.com.au
Ted Noff's The Street University	1800 151 045	streetuniversity@noffs.org.au
R.O.I.L Enterprise	0412 345 678	connect@roilenterprise.org
REKON Youth Outreach	0405 625 773	info@rekonyouth.org

## Apps

Included below are a list of useful apps for mobile devices that you can use to find jobs, improve your skills and knowledge, and save yourself time. And they're all FREE!

- > Careers me
- > City of Logan City Council
- > myGov
- > QLD learner logbook
- > Google Translate
- > Google Maps
- > Aust Tax Office
- > My translink
- > LinkedIn
- > Sortil

## Community centres

The City of Logan has a vibrant network of neighbourhood and community centres, with each centre offering residents and visitors an array of activities and services. All centres are accessible and friendly, offering activities for individuals, families, parents, children, youth, older persons, and cultural groups.

To find your local community centre visit:

[logan.qld.gov.au/community-centres-1](https://www.logan.qld.gov.au/community-centres-1)



## Counselling services

If you are ever in need of assistance and guidance in resolving personal issues. Please find below a variety of organisations that will be able to assist:

### Headspace

📍 260 Loganlea Road,  
Meadowbrook, QLD 4131

☎️ 3804 4200

🌐 [headspace.com](http://headspace.com)

### Relationships Australia

📍 5/84 Wembley Road,  
Logan Central, QLD 4114

☎️ 1300 364 277

🌐 [raq.org.au](http://raq.org.au)

### YFS – Promoting Healthy Relationships

📍 376 Kingston Road,  
Slacks Creek, QLD 4127

☎️ 3826 1500

🌐 [yfs.org.au/r4respect](http://yfs.org.au/r4respect)

## Cyberbullying

### Have you been a victim of cyberbullying and need some help?

Visit: 🌐 [kidshelpline.com.au/cyberbullying](http://kidshelpline.com.au/cyberbullying) to find out what you can do to protect yourself, or contact the Kids helpline on: ☎️ 1800 55 1800

## Domestic violence

### 1800 Respect

☎️ 1800 737 732

🌐 [1800respect.org.au](http://1800respect.org.au)

### Domestic Violence Connect

☎️ 1800 811 811

🌐 [dvconnect.org](http://dvconnect.org)

### The Centre for Women & Co.

☎️ Phone: 3050 3060

🌐 [centreforwomen.org.au](http://centreforwomen.org.au)

## Emergency accommodation – Housing

Homeless Hotline is a phone information and referral service for people who are experiencing homelessness or are at risk of homelessness.

☎️ 1800 474 753

You can also contact the Wesley Mission Logan Homeless Outreach team via email:

@ [homelessoutreach@wmq.org.au](mailto:homelessoutreach@wmq.org.au)

## Emergency relief and Logan Street Services

The Logan street services guide is a book to help you find practical information and useful services in the Logan area if you have nowhere to live or are at risk of losing your home. It also tells you where you can access food and other household essential items.

You can download the Logan Street Services Guide from the Logan Community Directory:

🌐 [mycommunitydirectory.com.au/Queensland/Logan](http://mycommunitydirectory.com.au/Queensland/Logan)

(the link to the Directory is located on the left-hand side of the website).

## Mental health, drug and alcohol services

Mental Health Services provide young people with access to mental health support that is youth friendly and supported by strong local community organisations.

The Metro South community can access local mental health services for information and assistance in times of mental health crisis 24 hours a day via a centralised phone number:  
 ☎ **1300 MH CALL (1300 64 22 55).**

For more information visit:

🌐 [metrosouth.health.qld.gov.au/mhcall](https://metrosouth.health.qld.gov.au/mhcall)

Australian Government

🌐 [campaigns.health.gov.au/drughelp](https://campaigns.health.gov.au/drughelp)

### Headspace

📍 260 Loganlea Road,  
Meadowbrook, QLD 4131

☎ **3804 4200**

🌐 [headspace.com](https://headspace.com)

### Lifeline

☎ **13 11 14**

🌐 [lifeline.org.au](https://lifeline.org.au)

### Lives Lived Well

📍 29 Martin Street, Nerang, QLD 4211

☎ **1300 727 957**

🌐 [liveslivedwell.org.au](https://liveslivedwell.org.au)

### Logan Central Community Health Centre

📍 Corner Wembley and Ewing Road,  
Logan Central, QLD 4114

☎ **3290 8900**

### Reachout

🌐 [au.reachout.com](https://au.reachout.com)

### Suicide Call Back Service

☎ **Phone: 1300 659 467**

### Suicide Prevention Pathways

☎ **Phone: 1800 008 255**

🌐 [suicidepreventionpathways.org.au](https://suicidepreventionpathways.org.au)



## Multicultural services

Multicultural services work with multicultural community groups to improve service delivery to cultural and linguistically diverse people by understanding their needs.

Some common programs that are run by multicultural services include:

- > Settlement
- > Youth Services
- > Neighbourhood and Community Engagement.

To find out more information on these programs you can contact the following organisations in Logan that provide these services:

### Settlement Services International (SSI)

📍 92 Wembley Road,  
Logan Central, QLD 4114,  
☎ 3412 8222  
🌐 [ssi.org.au](http://ssi.org.au)

### Multilink Community Services

📍 38 Blackwood Road, Logan  
Central, QLD 4114  
☎ Phone: 3808 4463  
🌐 [multilink.org.au](http://multilink.org.au)

### The Queensland Program of Assistance to Survivors of Torture and Trauma (QPASTT)

📍 Unit 19/ 390 Kingston Road,  
Slacks Creek, QLD 4127  
☎ 3089 4310  
🌐 [qpastt.org.au](http://qpastt.org.au)

### Ethni

🌐 [ethni.com.au](http://ethni.com.au)

### Youth off the street

🌐 [youthoffthestreets.com.au/get-support/make-connections/](http://youthoffthestreets.com.au/get-support/make-connections/)

### Village Connect

🌐 [villageconnect.site/](http://villageconnect.site/)

### Multicultural Australia

🌐 [multiculturalaustralia.org.au/](http://multiculturalaustralia.org.au/)

To find more information on cultural diversity visit:

🌐 [logan.qld.gov.au/cultural-projects/cultural-projects-2](http://logan.qld.gov.au/cultural-projects/cultural-projects-2)

## Online resources and support services

### Logan City Council

🌐 [logan.qld.gov.au](http://logan.qld.gov.au)

### Logan Community Directory Resources

🌐 [mycommunitydirectory.com.au/queensland/logan](http://mycommunitydirectory.com.au/queensland/logan)

### Kids Helpline (For ages 5–25)

☎ 1800 551 800  
🌐 [kidshelpline.com.au](http://kidshelpline.com.au)

### Ask Izzy

🌐 [askizzy.org.au](http://askizzy.org.au)

## Service and community housing

### Queensland Department of Housing (Logan Housing Centre)

📍 11-13 Station Road,  
Woodridge, QLD 4114  
☎ 3086 3700  
🌐 [hpw.qld.gov.au](http://hpw.qld.gov.au)

## Support for disadvantaged people

### Hope Within Reach

🌐 [hopewithinreach.com.au](http://hopewithinreach.com.au)

### Sheltered by Grace

📍 157 Old Logan Village Road,  
Waterford, QLD 4133

☎️ 3200 7145

🌐 [sbg.org.au](http://sbg.org.au)

### YFS Logan Office

📍 376 Kingston Road,  
Slacks Creek, 4127

☎️ 3826 1500

🌐 [yfs.org.au/services/finding-keeping-a-place-to-live](http://yfs.org.au/services/finding-keeping-a-place-to-live)

## Sexual assault

### Bravehearts Inc.

☎️ 1800 272 831

🌐 [bravehearts.org.au](http://bravehearts.org.au)

### Centre Against Sexual Violence Inc.

📍 Unit 5/13-21 Mayes Avenue,  
Logan Central, QLD 4114

☎️ 3808 3299

🌐 [casv.org.au](http://casv.org.au)

### Child Protection and Investigation Unit –Queensland Police

🌐 [police.qld.gov.au](http://police.qld.gov.au)

## Sexual health services

### Logan Central Community Health Centre

📍 97-103 Wembley Road,  
Logan Central, QLD 4114

☎️ 3290 8900

🌐 [metrosouth.health.qld.gov.au/logan-central-community-health](http://metrosouth.health.qld.gov.au/logan-central-community-health)

## Transport

Demand Responsive Transport (DRT) is a shared public transport option that brings together people who live near one another and want to travel at the same time. You register and book your trip in advance by downloading the **MyDRTLogan** app, booking online or calling:

☎️ 13 11 90.

### DRT:

- > Finds other people in your area who want to travel at around the same time
- > Picks you all up near your homes
- > Ensures you pay a standard low fare no matter how far you travel
- > Drops you all off at your chosen destination, in time to catch your bus or train or make your appointment

### Logan City Yellow Cabs

☎️ 3391 5955

### Uber

You can download this app on a mobile device to get started.

### Shebah

Taxi Service exclusively for female passengers, with female drivers. You can download this app on your device to get started.

### Translink Services

To use Translink you will need to purchase a Go Card, this can be purchased at most newsagents.



**Cran Middlecoat**  
**THAT PILOT GUY**

Secondary School  
Assembly Guest  
Speaker

Primary School  
Flying STEM  
Educator

Corporate  
Motivational &  
Inspirational Speaker



//

Cran has had a pilot license since he was 16. From the Flying Doctors in outback Australia, to jet airliners weighing tonnes, through some of the worlds busiest airspace, Cran is driven by an unrelenting passion to fly. This all changed the day he woke up in ICU.

//

[CranMiddlecoat.com](http://CranMiddlecoat.com)

0416 046 917



// REGISTER NOW



**Nyasha**  
Aged care worker

# OPEN DAY

**SOUTH BANK**

**3 AUGUST**

**LOGANLEA**

**4 SEPTEMBER**

[tafeqld.edu.au/openday](https://tafeqld.edu.au/openday)

