

Disability Action Plan 2023–2025



Acknowledgement of Country

Logan City Council acknowledges the Traditional Custodians of the land, pays respect to Elders past, present and emerging, and extends that respect to all Aboriginal and Torres Strait Islander peoples in the City of Logan.



The smoking ceremony is an ancient custom among Indigenous Australians and is believed to ward off bad spirits.

Contents

Acknowledgement of Country	2
Message from the Mayor	3
Introducing our new plan	4
Our commitment	5
Our role – local policy alignment	7
Strategic fit	8
Who are we?	10
City of Logan	10
Profile of disability	10
Where are we now?	12
Progress to date	12
Developing the plan	12
Definitions – key terms used in this plan	13
Outcome areas	14
1 – Employment and training	14
2 – Inclusive communities and participation	16
3 – Safety, rights and justice	20
4 – Community support and services	22
5 – Education and learning	26
6 – Health and wellbeing	28
7 – Community attitudes	30
Monitoring and reporting	31
How to contact Council	31
Alternative formats	31

Message from the Mayor

Council provides services, programs and facilities that play an important role in how people experience living in our city.

That's why it's critical for everyone in our community to be able to access those things easily and with dignity.

This Disability Action Plan 2023–2025 reflects our commitment to creating a community where everyone has equal access to the services they need, when they need them, and to fully participate in community life.

This plan is our promise to make the City of Logan a truly accessible and inclusive city.

Mayor Darren Power
Logan City Council



Introducing our new plan

We recognise we have an important role in shaping inclusion for people living with disability who live, work and visit our city.

Our third Disability Action Plan 2023–2025 shows our ongoing commitment to making the City of Logan an inclusive, accessible, and welcoming city.

The City of Logan’s estimated resident population is currently 350,740, with the projected population to exceed 500,000 by 2036, making Logan one of the largest and fastest growing cities in Australia¹.

Approximately 6.6 per cent, or 22,933 people, reported needing help in their day to day lives due to a disability. Additionally, 32,423, or 11.7 per cent² of the population, are carers providing unpaid assistance to a person with a disability.

¹ Source: profile.id.com.au/logan

² Source: profile.id.com.au/logan

The voice of people with disability and their carers, along with disability organisations and staff across Council, has shaped the development of this plan.

The actions in this plan build on the success of our previous plans and harness new opportunities that will benefit the whole community. Aligning with the 7 priority areas of the National Disability Strategy 2021–2031, the actions aim to deliver on our commitment to ensuring an inclusive city for people of all abilities, now and in the future.

The implementation of this plan not only upholds legislative compliance, it also highlights the commitment to uphold the rights of people with disability and works towards creating a more accessible and inclusive city.

Our plan will be reported on yearly to the community and will be made available on our website in alternate formats on request.

A member of FIRST Service at Loganholme. FIRST Service provides opportunities for members to participate in programs in the community and its 2 sites in Logan.



Our commitment

Logan City Council commits to ensuring an inclusive city for people of all abilities, now and in the future.



KingStones Music give all young adults with different abilities the opportunities to explore their dreams.



Art class at FIRST Service Inc.

Our role – local policy alignment

The plan is aligned with Council's guiding documents and future direction of the city.

The Logan Community Vision

Logan is a thriving, forward-thinking community, building a smart future by embracing innovation, diversity and equality for all. No matter where you're from, you're welcome in Logan.

Our city vision

City of Logan: a green city full of pride, opportunity and culture.

Our purpose

To make a positive difference in people's lives through the quality of the services we provide.

Our values

1. Community first
2. Our people
3. Excellence
4. Leadership
5. Integrity

Our corporate plan

The Logan City Council Corporate Plan 2021–2026¹ sets the direction for our business by outlining the vision Council has for the city, the priorities it wants to focus on and the service delivery commitments it will provide.

These priority areas include:

1. Maintaining current levels of services
2. Proud city
3. Environment
4. Healthy connected community
5. Economy and growth
6. Infrastructure
7. High performing organisation

Focus Area 2: Proud city is central to this plan's aim, which is to ensure we provide relevant and accessible services, based on community need. Further, it highlights how we want to inspire connection, equality and inclusion in the community, so people feel a sense of belonging and are able to make a positive contribution.

¹Source: logan.qld.gov.au/downloads/file/512/corporate-plan

Strategic fit

We uphold the rights of people with disability under a range of policy and legislation.

The *Disability Discrimination Act 1992* (DDA) outlines our responsibilities. We are responsible under this legislation to provide equitable access to our goods, services and facilities.

International

- › United Nations Convention on the Rights of Persons with Disabilities (CRPD)
- › World Health Organisation (WHO)

Federal

- › Disability Discrimination Act 1992 (DDA)
- › National Disability Strategy 2021–2031
- › National Disability Insurance Scheme Act 2013

State

- › Queensland Anti-Discrimination Act (1991)
- › Queensland Disability Services Act (2006)
- › Queensland Human Rights Act (2019)
- › Disability Standards for Accessible Transport (2002)
- › Disability (Access to Premises Buildings) Standards 2010
- › Local Government Act (2020)

Local

- › Logan Planning Scheme 2015
- › Corporate Plan 2021–2026





Art class at FIRST Service Inc.

Who are we?

City of Logan

The City of Logan is one of the fastest and largest growing cities in Australia with a population estimated at 350,740 people¹. More than 500,000 people are expected to call Logan home by 2036, across our city's 959 square kilometres.

Home to people from more than 234 cultural backgrounds and with around 50 per cent of the population aged 30 years or younger, the city is young and diverse.

Council is committed to supporting our community and being adaptable for the long term.

Profile of disability

In Australia

In Australia, around 18 per cent of the population, or more than 4.4 million people, have one or more disabilities. Of those, 32 per cent have severe or profound disability (about 1.4 million) and for every one in 4 people with disability, their main form of disability is mental or behavioural.

In Logan

In Logan, 22,933 people or 6.6 per cent of residents reported needing help in their day-to-day lives due to a disability. Of the people reported, the largest group was aged 85 years and older.

When it comes to support for people with a disability, 31,423 people or 11.7 per cent of the population are unpaid carers aged 15 years and over.

The City of Logan has a higher proportion of people living with disability compared to Greater Brisbane and City of Gold Coast and, has similar rates as neighbouring Councils of Moreton, Scenic Rim and Ipswich City.

¹ Source: profile.id.com.au/logan





Sewing activity at FIRST Service.

Where are we now?

Progress to date

We have made considerable progress to improve accessibility for people with disability.

The previous Access and Inclusion Plan 2019–2022 completed 83 out of 84 actions with the remaining action in progress and being carried over into this plan. Annual progress reports have been prepared and are available to the public on Council’s website.

This is the third plan for the City of Logan.

To read about our progress to date, please visit logan.qld.gov.au/accessandinclusionplan

Developing the plan

Our plan has been developed with reference to the National Disability Strategy 2021–2031. The strategy provides 7 outcomes designed to support all people with disability to maximise their potential and to take part as equal citizens.

In developing this plan, we engaged with our community by holding 3 workshops with people living with disability, carers and disability service providers. An online engagement forum was also available for anyone who wanted to be involved. The feedback and considerations provided on these 7 outcomes have informed many of the actions in this plan.

Staff from across Council attended these sessions and engaged with community.

The consultation was promoted via:

- › Council’s corporate website
- › Council’s community engagement tool (Have Your Say)
- › Council’s social media accounts
- › targeted emails to local service providers and members of the community
- › disability network lists
- › divisional Councillors
- › internal staff via the Internal Working Group.



Substation 33 activity at FIRST Service.

Definitions – key terms used in this plan

Disability

The *Disability Discrimination Act (1992)* defines 'disability' broadly as:

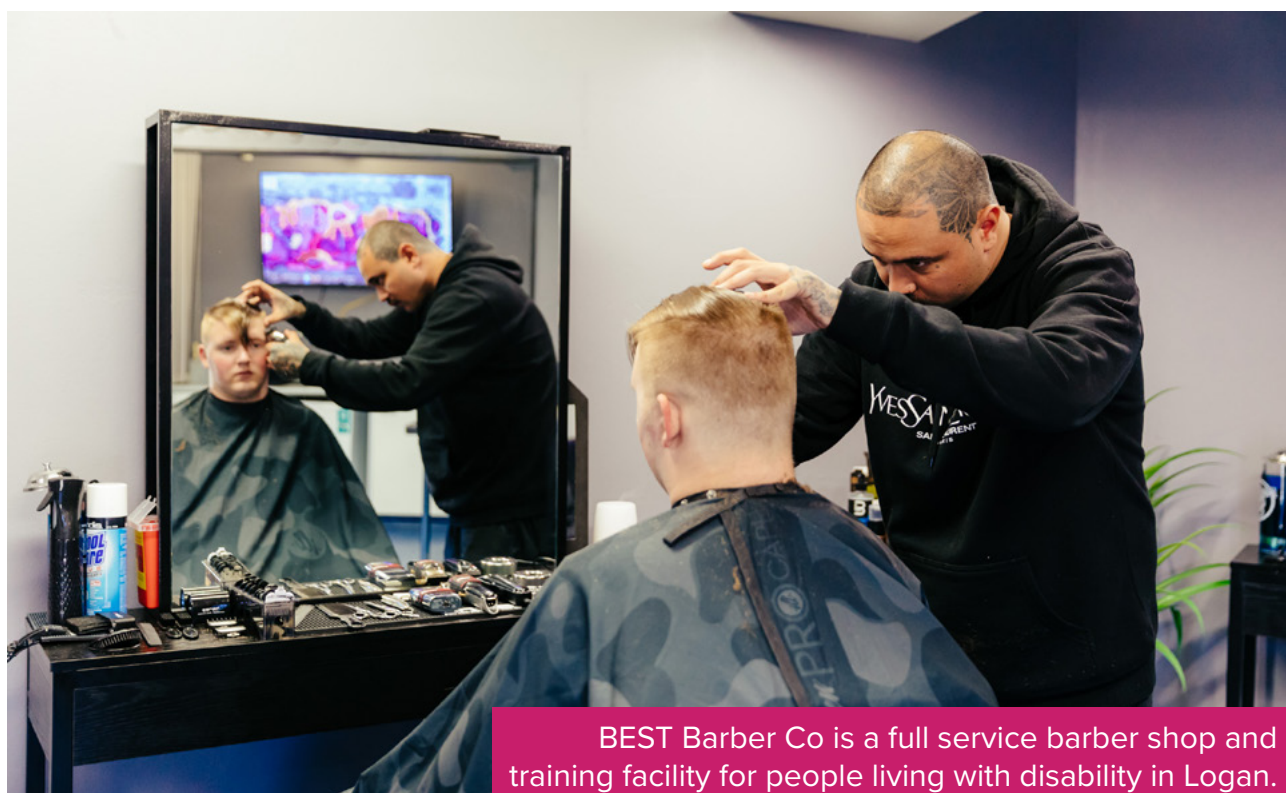
- › total or partial loss of the person's bodily or mental functions
- › total or partial loss of a part of the body
- › the presence in the body of organisms causing disease or illness
- › the presence in the body of organisms capable of causing disease or illness
- › the malfunction, malformation, or disfigurement of a part of the person's body
- › a disorder or malfunction that results in the person learning differently from a person without the disorder or malfunction
- › a disorder, illness or disease that affects a person's thought processes, perception of reality, emotions or judgement or that results in disturbed behaviour.

Access

'Access' is defined as the removal or reduction of physical and attitudinal barriers and the creation of systems and structures that enable equal participation in the community. Access is part of inclusion.

Inclusion

'Inclusion' is the ability for someone to take part in an activity or service in the same way as any other person in the community.



BEST Barber Co is a full service barber shop and training facility for people living with disability in Logan.

Outcome areas

1

Employment and training



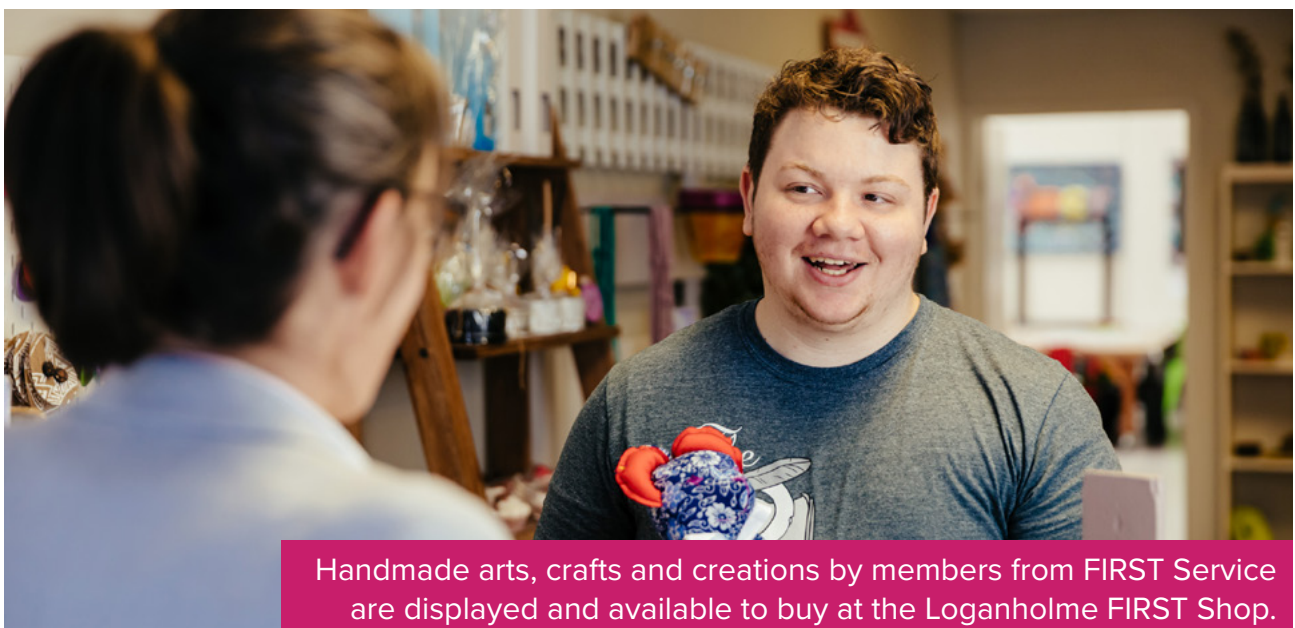
Aim: Our organisation is an accessible and inclusive workplace and our city is a place where people with disability have opportunities to work, train and volunteer.

What we heard community tell us:

- › Create awareness of the benefits of employing a person with disability.
- › Provide training to support employees with disability.
- › Create employment and volunteer opportunities for people with disability.
- › Raise awareness and support for both seen and unseen disabilities.

No.	Action	Lead area
1.1	Connect people with disability to Council-owned community centres and/or community gardens that will provide volunteer or work experience opportunities.	Community Development
1.2	Provide staff training and resources to create accessible, graphically designed documents.	Corporate Communications
1.3	Liaise with Jigsaw to investigate employing people with disability to assist within the Records Management Program.	Customer Service and Information Management
1.4	In liaison with the People and Culture Branch, provide opportunities to people with disability to undertake an administrative function within the Development Assessment and Plant Fleet Services branches.	Development Assessment and Plant Fleet Services
1.5	Ensure assistive technologies are available to all staff who need them.	Information Technology
1.6	Provide volunteering opportunities to people with disability to assist in the Libraries and Creative Industries Branch.	Libraries and Creative Industries
1.7	Investigate offering traineeships to people with disability to assist in the Libraries and Creative Industries programs.	Libraries and Creative Industries
1.8	Partner with disability providers to promote career opportunities at Council.	People and Culture

No.	Action	Lead area
1.9	Partner with Group Training Organisations (Disability Employment Service (DES) providers) to provide mentor support to supervisors and trainees/apprentices living with disability.	People and Culture
1.10	Promote and support the recruitment and retention of staff with disability. This may include but is not limited to: <ul style="list-style-type: none"> › celebrating staff with disability on our corporate website and intranet › developing information on how to discuss accessibility requirements during recruitment › developing information for current staff on available reasonable adjustments and supportive technology. 	People and Culture
1.11	Participate in Accessibility Day or a similar event with disability employment service providers.	People and Culture
1.12	Identify opportunities to improve recruitment and retention of staff with disability or caring responsibilities.	People and Culture
1.13	Develop strategies to consciously include leaders with disabilities in future leadership development.	People and Culture
1.14	Provide opportunities for disability awareness training for all staff across the organisation.	People and Culture
1.15	Review current online learning and e-learning to improve accessibility.	People and Culture
1.16	Ensure all future online learning and e-learning developed for staff meets minimum accessibility standards.	People and Culture



Handmade arts, crafts and creations by members from FIRST Service are displayed and available to buy at the Loganholme FIRST Shop.

Inclusive communities and participation



Aim: Our spaces and places support people of all abilities to participate and engage in community life. We believe that people living with disability are the best experts and can help ensure our facilities, parks and services are inclusive and accessible.

What we heard community tell us:

- › Continue to improve access to buildings, facilities, footpaths, ramps and public spaces.
- › Advocate for a range of housing in Logan to support people of all abilities.
- › Engage and consult with people living with disability when developing a project, designing a plan or implementing a major Council project.
- › Promote accessible and inclusive features of facilities, spaces, services and events.

No.	Action	Lead area
2.1	Support community garden groups to become more accessible and welcoming for people with disability.	Community Development
2.2	Investigate undertaking an accessibility audit on Council's City Administration Centre to identify potential accessibility improvements for visitors, volunteers, and staff.	Corporate Property
2.3	Provide general technical advice relating to accessibility as required by Council branches on National Construction Code, Liveable Housing Design Guidelines, and applicable Australian Standards.	Development Assessment
2.4	Consult with disability groups to provide feedback during statutory amendments of the Logan Planning Scheme and for any new planning scheme.	Economic Development and City Planning
2.5	Provide universal design guidelines on Council's website.	Economic Development and City Planning
2.6	Provide the planning scheme in accessible formats upon request.	Economic Development and City Planning
2.7	Develop a strategy to attract Specialist Disability Accommodation (SDA) into Logan inclusive of accessible footpaths.	Economic Development and City Planning

No.	Action	Lead area
2.8	Deliver and promote environmental activities and events in a range of accessible formats.	Health, Climate and Conservation
2.9	Assess and identify actions for the libraries to meet the: <ul style="list-style-type: none"> › Draft Queensland Public Library Building Guidelines › Draft Queensland Public Library Physical Spaces Standard. 	Libraries and Creative Industries
2.10	Provide accessible features for people with low vision or visual impairments in libraries and creative industry facilities.	Libraries and Creative Industries
2.11	Develop 'sensory social stories' for all library sites and make these accessible online.	Libraries and Creative Industries
2.12	Continue to deliver training to staff and volunteers to support people with disability at: <ul style="list-style-type: none"> › Logan Libraries › Logan Art Gallery › Mayes Cottage › Living Museum of Logan 	Libraries and Creative Industries
2.13	Raise awareness of accessible spaces, collections, services and programs at facilities managed by the Libraries and Creative Industries Branch. This may include promoting or delivering: <ul style="list-style-type: none"> › library meeting spaces › Logan North Library Accessibility Centre › Marsden Library Sensory Space › library outreach programs focusing on upskilling residents in technology and engaging residents with Logan's local history › creative arts workshops at Logan Art Gallery › Living Museum of Logan. 	Libraries and Creative Industries
2.14	Improve and promote Logan Water's community education material to ensure accessibility. This may include increasing awareness of the National Relay Service and graphic visuals.	Logan Water
2.15	Encourage Logan Water staff to attend Disability Awareness Training.	Logan Water
2.16	Engage with disability focus groups and seek their advice on how Logan Water can improve and develop engagement activities that are accessible.	Logan Water

No.	Action	Lead area
2.17	Continue to update accessible parks and equipment list as new assets come online and park upgrades are completed.	Parks
2.18	Investigate opportunities to deliver and promote accessible walking tracks more than one kilometre in length.	Parks
2.19	When planning our future parks, consider accessibility considerations such as distance to public transport, installing accessible adult change tables, equipment, toilets and ramps.	Parks
2.20	Undertake an accessible parking audit for existing parking provisions within parks.	Parks
2.21	<p>Establish signage standards to include additional information (QR codes) to translate/interpret educational signage within parks.</p> <p>Include QR codes on new and replacement information signs to provide a link to the parks website, where signs could be translated/interpreted for users improving education and accessibility.</p>	Parks
2.22	Provide staff training and resources to people within the Parks Branch to be trained in the Disability Discrimination Act compliance design.	Parks
2.23	Continue to update the accessibility of footpaths in Logan, including continuing the 'find n grind' and 'Kerb Retrofit' projects, implementing improvements from the footpath condition survey, and considering accessible design standards and/or the Disability Discrimination Act 1992 in the upgrade, repair and development of new footpath infrastructure. Improve accessibility of Council's footpaths and encourage safe use for all residents.	Road Construction and Maintenance, and Road Infrastructure Planning
2.24	Continue to schedule planning and funding upgrades to bus stops in a prioritised manner.	Road Infrastructure Planning
2.25	Continue to mobilise an adapted pushbike to collect data on footpaths for Council's Road Asset Management team to help plan footpath infrastructure upgrades and repairs.	Road Infrastructure Planning
2.26	Prioritise and scope intersections needing upgrades where not already captured in other capital works programs.	Road Infrastructure Planning
2.27	Continue to investigate, design and deliver (through contractors) any maintenance and minor upgrades to signalised intersections.	Road Infrastructure Planning

No.	Action	Lead area
2.28	Continue to design and issue Traffic Instruction Memos to deliver ad-hoc traffic improvements, funded through the Local Infrastructure Program and where not already captured in other works programs.	Road Infrastructure Planning
2.29	Consult with the community to provide input when: <ul style="list-style-type: none"> › developing new facilities › upgrading existing facilities or works › reviewing major projects. 	Sports and Community Infrastructure
2.30	Plan new community facilities to align with: <ul style="list-style-type: none"> › relevant building codes › principles of universal design › commonwealth disability standards. 	Sports and Community Infrastructure
2.31	Develop an accessible design guideline for the construction of new public facilities.	Sports and Community Infrastructure
2.32	Install inclusive and accessible signage on new and refurbished Council facilities.	Sports and Community Infrastructure
2.33	Fund and deliver the installation of a permanent ramp and footpath at Kingston Butter Factory Cultural Precinct to allow wheelchairs and mobility scooters to access the performance lawn, food trucks and market stalls independently.	Sports and Community Infrastructure
2.34	Increase the amount of designated wheelchair seats allocated at Logan Entertainment Centre to enable better viewing of stage, and increase the number of height-appropriate tables for food and beverage consumption. Update the ticketing systems to reflect these seats so they can be purchased independently online.	Sports and Community Infrastructure
2.35	Conduct an accessibility audit of the citizenship ceremony.	Venues and Events



Aim: Educate, inform and empower people with disability to be safe in their communities by upholding their rights for social inclusion, safety and equality.

What we heard community tell us:

- › Advocate for better infrastructure for public transport to support people with disability.
- › Increase ways the community can contact Council for support and ensure information is available in multiple formats.
- › Raise awareness of services and supports that exist in the community to help keep people with disability safe and enjoy equality before the law.
- › Improve light and visibility in public spaces at night-time to improve feelings of safety after hours.

No.	Action	Lead area
3.1	Advocate for the upgrade of public transport infrastructure across the City of Logan.	Advocacy, Office of the Chief Executive Officer
3.2	Include information for people with disability in our Community Safety Resource Guide.	City Safety and Liveability
3.3	Include a question on the safety of people with disability in the Logan Safe City Survey.	City Safety and Liveability
3.4	Deliver at least 4 community safety-focused initiatives each year in collaboration with disability stakeholders.	City Safety and Liveability
3.5	Update the annual Logan Safe City Survey to include specific questions to determine if current Safe City activities meet the needs of people with disability and what can be done to better support them.	City Safety and Liveability
3.6	Revise and amend Council's corporate website management directive to cover digital accessibility.	Customer Service and Information Management

No.	Action	Lead area
3.7	Implement the Night-Time Economy Strategy with a focus to improve access and safety to places in the evening.	Economic Development and City Planning



Band practice for The KingStones.

Community support and services



Aim: People with disability have access to information, services and supports that allow them to connect and engage in their community.

What we heard community tell us:

- › Increase ways the community can contact Council for support and ensure information is available in multiple formats.
- › Provide facilities, services, programs and events that support people with disability to engage in community and support independence.
- › Raise awareness of both seen and unseen disabilities.
- › Promote accessible and inclusive features of facilities, spaces, services and events.

No.	Action	Lead area
4.1	Strengthen relationships and target promotion with the City of Logan's First Nations communities to support culturally inclusive pathways to disability services and support.	Community Development
4.2	Strengthen relationships and increase awareness of disability and health support available to culturally and linguistically diverse community members.	Community Development
4.3	Tailor grant writing information sessions and workshops to support people with disability when required.	Community Development
4.4	Encourage local organisations that support people living with disability to apply for grants.	Community Development
4.5	Create accessible documents on Council's community engagement Have Your Say platform.	Corporate Communications
4.6	Ensure Council's customer facing website meets the requirements of the Disability Discrimination Act and Human Rights Act Queensland.	Corporate Communications
4.7	Promote information to people with disability in all marketing campaigns.	Corporate Communications
4.8	Investigate opportunities to create more accessible tourism experiences in Logan. For example, provide support to local tourism providers and businesses to be more accessible and inclusive.	Economic Development and City Planning

No.	Action	Lead area
4.9	Promote our immunisation services to people with disability and disability stakeholders.	Health, Climate and Conservation
4.10	Ensure new web applications are compliant with the Web Content Accessibility Guidelines (WCAG 2.1).	Information Technology
4.11	Provide accessible library services through the continued delivery of the Home Library and Digital Home Library Service. This may include assisting patrons with using Home Library Services iPads and accessing library eResources.	Libraries and Creative Industries
4.12	Introduce Bins4Blokes into male public toilet facilities at Council's libraries.	Libraries and Creative Industries
4.13	Consider if changing places are inclusive when planning and designing sport and community facilities.	Sports and Community Infrastructure
4.14	Ensure the design of all new and upgraded facilities incorporate accessible design features that meet the AS1428.1 – design for access and mobility. (Part 1: General requirements for access – new building work.)	Sports and Community Infrastructure
4.15	Update and monitor accessibility requirements on: <ul style="list-style-type: none"> › the community events planning checklist › the accessible venues checklists 	Venues and Events
4.16	Create a process that includes checking opportunities for people with disability have been considered when programming events (for example for activity providers and entertainers).	Venues and Events
4.17	Inclusion and accessibility has been investigated for all planned events, including but not limited to: <ul style="list-style-type: none"> › clear access to entry, exit and emergency points › viewing areas › easy access to stage/activities › hearing loops › Auslan services › easy access to bathrooms and all facilities. 	Venues and Events
4.18	Make braille stickers for wheelie bins available to community.	Waste and Resource Recovery
4.19	Schedule low sensory shopping experiences at the Logan Recycling Market (reduced crowds and noise).	Waste and Resource Recovery

No.	Action	Lead area
4.20	Promote the range of waste support services more actively to residents.	Waste and Resource Recovery
4.21	Promote free medical assistance extra bins.	Waste and Resource Recovery
4.22	Make accessible trolleys for wheelchair users available at the Logan Recycling Market.	Waste and Resource Recovery





Substation 33 activity at FIRST Service.



Aim: Foster connected, inclusive and resilient communities where everyone has opportunities to learn new skills.

What we heard community tell us:

- › Increase opportunities to support and connect with schools and the community.
- › Raise awareness of both seen and unseen disabilities.
- › Advocate for improved accessibility in local schools in the City of Logan.
- › Support schools and families to better understand challenges at school for students with disability to strengthen community connection outside the classroom.
- › Promote alternate learning opportunities and ways individuals can learn ‘in’ community.

No.	Action	Lead area
5.1	Review, develop and promote the range of accessible disaster management resources available to the community.	Community and Corporate Resilience
5.2	Engage with local schools to understand families’ and schools’ experiences or views of disability inclusion and education.	Community Development
5.3	Share and provide opportunities to engage in alternative learning spaces in the community. This could include: <ul style="list-style-type: none"> › sensory spaces › outdoor learning spaces › community gardens › specialised programs with community centres. 	Community Development
5.4	Review and provide an annual update to Council’s Internal Working Group on changes to disability legislation within Lexis Nexis databases.	Corporate Governance
5.5	Raise awareness of job/education pathways available for people with disability in Logan.	Economic Development and City Planning
5.6	Continue to build inclusive library collections with relevant resources for people living with dyslexia.	Libraries and Creative Industries

No.	Action	Lead area
5.7	<p>Continue to provide equitable access to arts, heritage, cultural and life-long learning programs through Council’s Libraries and Creative Industries programs. This may include:</p> <ul style="list-style-type: none"> › in-person, online or hybrid event participation options for residents to attend programs › captioning and transcripts › on-demand content › promoting programs, collections, services and spaces › Captioning of all videos published on Logan Arts website and in Living Museum of Logan displays. 	Libraries and Creative Industries
5.8	<p>Continue, or reintroduce post-COVID 19 programming pause, as public health measures permit:</p> <ul style="list-style-type: none"> › Art and Dementia Tours and Talks at Logan Art Gallery › descriptive tours for people with impaired vision at Logan Art Gallery › Logan Libraries’ Adult Literacy Tutoring Service and English Conversation Groups to provide in-person and online attendance options to support people who want help improving literacy and numeracy skills or learning English › family history programs both in-person and online options. 	Libraries and Creative Industries



Sewing activity at FIRST Service.



Aim: Provide effective, appropriate, inclusive and accessible support and programs to improve the overall health and wellbeing of people with disability.

What we heard community tell us:

- › Raise awareness of health services and support in the City of Logan taking into consideration First Nations and culturally and linguistically diverse communities with disability.
- › Increase promotion of Council programs that include accessible and adaptive supports.
- › Review disaster evacuation centres and plans to ensure accessibility.

No.	Action	Lead area
6.1	Engage with disability stakeholders to continue to build our accessible disaster management resources.	Community and Corporate Resilience
6.2	Promote the range of accessible disaster management resources available to the community.	Community and Corporate Resilience
6.3	Develop a disaster-prepared workshop to be delivered residential disability and aged care providers.	Community and Corporate Resilience
6.4	Review Council's Disaster Management Plan to continue to include relevant accessibility considerations. The plan covers the planning, response and recovery processes.	Community and Corporate Resilience
6.5	Conduct an annual review of Council's Disaster Management Plan to continue to include relevant accessibility considerations. The plan covers the planning, response and recovery processes.	Community and Corporate Resilience
6.6	Review accessibility and suitability of evacuation centres, recovery hubs, and places of refuge for people living with disability. Make relevant recommendations to their owners requiring retrofitting or refurbishment to meet accommodation requirements.	Community and Corporate Resilience
6.7	Develop volunteer opportunities in disaster preparedness and recovery to increase community resilience to disasters.	Community and Corporate Resilience

No.	Action	Lead area
6.8	Ensure activities provided in the Active and Healthy and KRANK School Holiday programs are inclusive.	Community Development
6.9	Attract health operators into Logan to provide services and solutions to the National Disability Insurance Scheme (NDIS) sector.	Economic Development and City Planning
6.10	Achieve 'working towards becoming dementia-friendly' recognition from Dementia Australia.	Libraries and Creative Industries
6.11	Continue to add relevant equipment to the Sensory Space at Marsden Library and the Accessibility Centre at Logan North Library.	Libraries and Creative Industries



3 members at the BEST Disability Support in Slacks Creek.



Aim: Improve community awareness and understanding of disability by celebrating, sharing and acknowledging the contributions people with disability make in our communities every day.

What we heard community tell us:

- › Champion the message about the positive impact people with disability have in our community.
- › Increase awareness of existing support groups for carers and service providers.
- › Recognise and include people with disability in Council's marketing.

No.	Action	Lead area
7.1	Work in partnership with key stakeholders to deliver an awareness campaign/project to improve the social perception of people with disability in the community.	Community Development
7.2	Provide an awareness campaign to promote International Day of People with Disability. This may include sharing Council's accessible programs and services.	Community Development
7.3	Update Council's website with existing disability support groups in Logan and promote this information to key disability groups and networks regularly.	Community Development
7.4	Provide staff training and resources to: <ul style="list-style-type: none"> › create accessible, graphically designed documents › develop accessible documents across the organisation 	Corporate Communications
7.5	Feature people with disability in Council's marketing materials.	Corporate Communications
7.6	Support events that showcase people with disability, including but not limited to: <ul style="list-style-type: none"> › events funded through grants and sponsorships › events attracted to Logan via Sports Marketing Australia (SMA). 	Venues and Events

Monitoring and reporting

The internal working group will review progress on the actions identified in the plan.

A progress report will be completed to reflect achievements and will be made available to the community.

How to contact Council

☎ 3412 3412

✉ communityservices@logan.qld.gov.au

✉ PO Box 3226, Logan City DC QLD

If you are deaf, or have a hearing or speech impairment, contact the National Relay Service.

- › TTY (Hearing Impaired): Phone 133 677
- › Speak and Listen: Phone 1300 555 727
- › Internet Relay: Connect to National Relay Service

Alternative formats

Alternative formats of the plan are available. Contact Council using the details above to find out more.



The KingStones Music Group is a disability support group in Hillcrest. Its mission is to give all young adults with different abilities the opportunities to explore their dreams.

Logan City Council

📍 150 Wembley Rd,
Logan Central QLD 4114

☎ 07 3412 3412

✉ council@logan.qld.gov.au