

# POLICY



**Date adopted:** 30/05/2017  
**File no:** 128821-1  
**Minute number:** 148/2017

**Policy title:** CLEARING OF BLOCKAGE OF SEWERAGE MAINS

**Directorate:** OFFICE OF THE CEO

**Branch:** WATER SERVICE DELIVERY

**Policy objective:** To provide for the reimbursement of reasonable costs incurred by property owners in identifying sewerage blockages that are the Council's responsibility.

**Policy scope:**  
To apply to all Logan City property owners.

**Definitions:**  
Not applicable.

**Policy statement:**  
The following procedure is to be undertaken for this policy:

1. A property owner may be reimbursed a reasonable amount for expenses incurred in proving a blockage is located in the Council's sewer mains, to a maximum of \$200, where the Council has been advised accordingly and subsequently the Council's employees have cleared the blockage.
2. Any claims for reimbursement exceeding \$200 are to be referred to the Council for determination.

**Related policies/legislation/other documents:**

DOC ID	DOCUMENT TYPE	DOCUMENT NAME