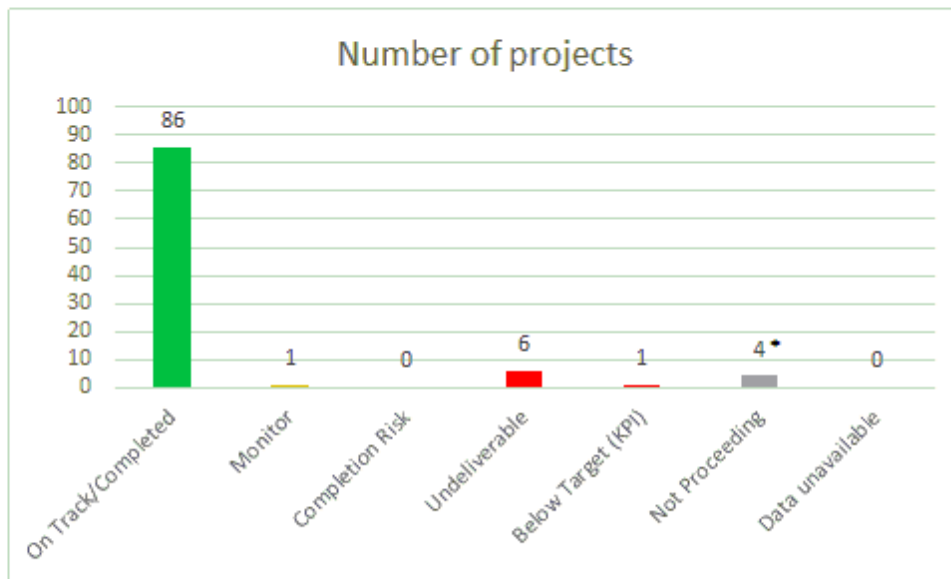


Operational Plan 2017/18 Quarterly Report



*Previous Council decisions have endorsed 4 projects as "Not Proceeding"

2017/18 Operational Plan Report

Quality Lifestyles (QL)

QL1 - Residents are active and healthy and have access to the services they need

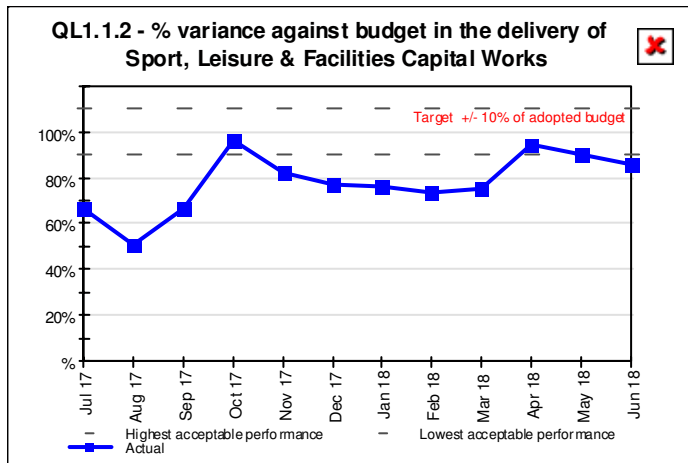
Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
QL1.1.1	Community Needs Planning	Deliver Phase 1 of the development of a new Community Infrastructure Strategy (CIS) to help plan and coordinate the delivery of future community infrastructure and service delivery across the city	June 2018	2	2	Completed

Interpretation & Response:

In October 2017, a project plan was prepared to guide the development of the new Community Infrastructure Strategy. The plan set out a 5 phase process to deliver the strategy.

On 29 November 2017, Phase 1, Community Infrastructure Plan Scoping and Initiation, was presented to the City Lifestyle & Customer Services Committee for information and was completed.

Phase 2, Desktop Research and Literature Review, has been completed. Phase 3, Community Infrastructure Audit and Needs Assessment, has commenced.



Interpretation & Response:

Expenditure variance is the result of the June invoices being slightly lower than expected.

The Logan Metro Sports Park project is fully operational, the 3 Get Playing Plus projects are all under construction with the Waller Park and Yarrabilba Sports Hub projects due for completion within the next 3 months.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
QL1.1.3	Capital Delivery	Develop the sports fields and complete the new clubhouse facilities at Logan Metro Sports Park to increase participation in physical activity and events	June 2018	3	3	Completed

Interpretation & Response:

The project has been completed and officially handed over with an opening ceremony. The facility has been in use since March 2018 as various elements were handed over at completion.

2017/18 Operational Plan Report

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
QL1.1.4	Capital Delivery	Commence construction for the redevelopment of facilities at Beenleigh Aquatic Centre to increase participation in physical activity	June 2018	2	2	Completed

Interpretation & Response:

Construction works are continuing on site with some rain delays experienced during the earthworks. The project is due for completion in early 2019.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
QL1.1.5	Capital Delivery	Commence construction for the redevelopment of facilities at Waller Park BMX to increase participation in physical activity	June 2018	2	2	Completed

Interpretation & Response:

Construction of the clubhouse is well advanced and civil works are to be completed concurrently with the clubhouse.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
QL1.1.6	Capital Delivery	Commence construction for the redevelopment of facilities at Yarrabilba Sport & Community Hub to increase participation in physical activity	June 2018	2	2	Completed

Interpretation & Response:

The construction is progressing and on track to be completed by September 2018 as per the funding agreement.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
QL1.2.1	Smart Cities Research and Development	Determine priority areas for connectivity and develop an Action Plan to deliver on the priority areas	June 2018	3	3	Completed

Interpretation & Response:

City Futures have completed the investigation into internet connections in the City of Logan, including identifying priority areas. In partnership with the Advocacy Program, a campaign is being prepared for Council consideration and subsequent implementation.

2017/18 Operational Plan Report

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
QL1.3.1	Community Learning and Support	Deliver the 'First Five Forever' initiative to improve early literacy in children aged under 5	June 2018	4	4	Completed

Interpretation & Response:

June 2018 Summary

First Five Forever facilitated a range of early years literacy development activities across the city. Highlights for June included hosting the Hon. Leanne Enoch MP and Acting Mayor Cr Dalley at Logan West Library who participated in First Five Forever activities to announce the State Government's extension of First Five Forever funding. First Five Forever also attended the Bump mentoring program at The Family Place and in collaboration with Logan Together, produced a video highlighting the work carried out by First Five Forever: <http://logantogether.org.au/news-events/news/first-5-forever-spread-love-literacy-throughout-logan/>.

Total number of First Five Forever outreach activities for June 2018: 41.

Total number of participants for First Five Forever outreach activities for June 2018: 1,057.

2017/ 2018 Financial Year Summary

- First Five Forever presenting its 2017 report to the City Lifestyle and Community Committee. Establishing and sustaining partnership opportunities within the City of Logan with 97 partnering organisations engaged with First Five Forever during the 2017 reporting period.
- Confirmation of an extension of State Government funding for the First Five Forever initiative over a further four years.
- Ongoing partnership development within the Logan community including successful collaboration with community organisations and local business.
- Working with the Queensland Child Health team to support families with children aged 0-5.
- Ongoing workforce development of library staff to better support the delivery of First Five Forever.
- Initial stages of implementation of book swap boxes in community spaces and child care services.
- First Five Forever theme song developed, produced and recorded in Logan.
- Logan Dirty Dinosaur Mud Play Event in partnership with Council's Health Environment and Waste Branch.

Total number of First Five Forever outreach and library activities for 2017/2018: 2579

Total number of participants for First Five Forever outreach and library activities for 2017/2018: 65,375.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
QL1.4.1	Community Development	Deliver the KRANK school holiday program to provide opportunities for young people to participate in affordable, healthy and fun activities that connect them with each other and their community.	June 2018	2	2	Completed

Interpretation & Response:

The KRANK School Holiday program offers free and low-cost activities for Logan residents aged 5-17 years.

The program delivered a total of 244 activities across four school holiday periods during the 2017/2018 financial year.

A total of 5,477 young people aged between 5-17 years attended KRANK School Holiday activities.

2017/18 Operational Plan Report

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
QL1.4.2	Community Development	Deliver the Live Well Logan program to provide opportunities for residents to participate in affordable and accessible physical activities and health and wellbeing programs.	June 2018	2	2	Completed

Interpretation & Response:

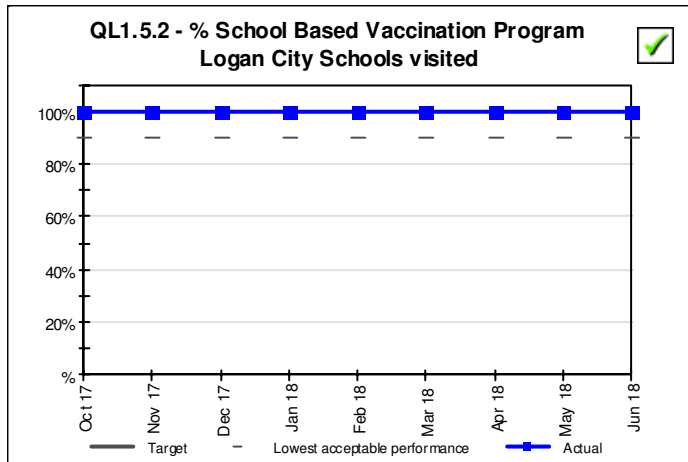
The Live Well Logan program offers all residents the opportunity to participate in free and low cost physical activity and health and wellbeing programs. The Live Well Logan program delivered a total of 203 activities with 9,638 people participating in activities during the 2017/2018 financial year.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
QL1.5.1	Animal Care	Develop and implement the Animal Management Strategy 2018-2022 to promote public health outcomes and responsible animal ownership	June 2018	4	4	Completed

Interpretation & Response:

Community and industry consultation for the Animal Care Strategy has been finalised. Feedback was incorporated into the final draft of the Strategy for submission to Committee in January 2018.

This project is now complete.



Interpretation & Response:

In 2017/18, the Environmental Health Program delivered the School Immunisation Program at 31 secondary schools across the City of Logan with 8,864 students receiving vaccinations.

QL2 - Neighbourhoods are welcoming, inclusive and safe

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
QL2.1.1	Cultural Development and Support	Develop the scope of the new Arts, Culture and Heritage Strategy 2018 - 2022 to improve community cohesion and the image of the city	June 2018	3	3	Completed

Interpretation & Response:

During the 2017/2018 financial year, the five strategic outcomes of the Arts, Culture and Heritage strategy were met, which include the following highlights:

- **Development:** Libraries and Creative Industries continue to provide public programs responding to community interest. Ten Logan Artworkers Networking Events were held. Eleven applications for funding through the Regional Arts Development Fund committee were endorsed by Council. 21,455 people attended Logan Art Gallery, participated in events and activities or related outreach activities. Public programs were held in Local Studies for family history research.
- **Engagement:** Logan Art Gallery staff visited over 30 schools to select 150 artworks for the annual Artwaves exhibition of senior secondary school students. Ten Music in the Gallery events were held. Two Creative Markets and two family fun days were held which brought new audiences to the gallery. Art and Dementia tours were presented three times per month due to demand. Logan Live Music Month was launched on Make Music Day, 21 June. Creative Industries staff undertook community engagement and consultation to develop Creative city: Logan City Council Arts, Culture and Heritage Strategy 2018-2022 which was endorsed by Council.
- **Places and spaces:** ImagiNation Children's Festival Family Fun Day launch event held in September 2017 showcased Mayes Cottage House Museum. World War II heritage of Yarrabilba was celebrated through the 75 year anniversary of Camp Cable with an all-day event. Public art and heritage trails Logan Central to Kingston and Underwood to Eagleby were launched as both hard copy brochures and interactive, online trails. Public artwork was installed at Waller Park in Browns Plains.
- **Partnerships:** Partnership between State Library of Queensland and Logan City Council to support Logan City Council Libraries, and Regional Arts Development Fund partnership between Logan City Council and Arts Queensland both continue to deliver arts, culture and heritage to Logan's community. A QANZAC 100 grant supported original research into the heritage of Logan Anzacs, and the completed project was launched on Remembrance Day 2017, as part of Logan RSL's commemorative event.
- **Communication:** Libraries and Creative Industries staff worked with Marketing and Media teams to promote arts, culture and heritage through social media, newspapers and online. What's on quarterly brochure is promoted to 20,000 people. Consistent editorial in our Logan magazine sees Libraries and Creative Industries programs, events and activities delivered to every household. The 2018 Logan Art Gallery Exhibition Program was completed and the 2019 exhibition program is in draft form for presentation to Council.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
QL2.2.1	Community Development	Implement the Access and Inclusion Plan 2017-2018: An Action Plan for People with Disability, to improve accessibility for people living with disability	June 2018	1	1	Completed

Interpretation & Response:

Council's commitment to improving the lives of people living with disability through the Access and Inclusion Plan 2017-2018 has seen 99 actions or 90% of actions delivered. The outstanding actions will be carried over into the next Plan.

The development of a second Access and Inclusion Plan has commenced to ensure Council continues to meet the statutory obligations and importantly demonstrate Council's continued commitment to creating an inclusive and accessible city for people living with disability.

2017/18 Operational Plan Report

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
QL2.2.2	Community Development	Implement the Reconciliation Action Plan (RAP) 2015-2017 and investigate continuing actions for moving to the next phase of the RAP to achieve Council's vision for Reconciliation and to increase respect and understanding	December 2017	2	2	Completed

Interpretation & Response:

Council's first Reconciliation Action Plan included 70 deliverables under 39 action items. During the 2017/2018 financial year, 93% of the actions were completed.

An Acknowledgement of Country has been printed on canvas and is on display at all nine Council libraries.

Council supported the City of Logan 2017 NAIDOC Flag Raising Ceremony.

Throughout 2017 over 450 Council staff attended the Banaam Aboriginal and Torres Strait Islander Cultural Intelligence Training (the tracking spreadsheet registered 300 attendees up to August 2017, however to date the number is more than 450).

Monthly Reconciliation learning circles held throughout the 2017 Year of Reconciliation included engaging with local Aboriginal and Torres Strait Islander young people on topics including stolen generation, closing the gap, art and culture, Indigenous planning and the Logan community.

The development of a second Reconciliation Action Plan has commenced to ensure Council continues to build on its commitment to reconciliation within the City of Logan.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
QL2.3.1	Road Safety Coordination	Implement the SafeRoads4Logan Road Safety Action Plan 2017-2021 to encourage safer transits for residents, businesses and visitors	June 2018	3	3	Completed

Interpretation & Response:

During the fourth quarter and throughout the year, Council continued to work closely with external stakeholders to continue core delivery of road safety services consistent with SafeRoads4Logan Road Safety Action Plan 2017-2021.

Joint Traffic Agency Meetings between Council, Queensland Police and Department of Transport and Main Roads are held weekly to discuss road safety strategy and research, road incidents and other traffic operational planning issues. Workshops are held approximately once a quarter with road safety partners. The next workshop is scheduled for July 2018.

Coordination for key events has included Queensland Road Safety Week in August 2017 and Fatality Free Friday in May 2018 at Grand Plaza, which was well attended. Planning continues for delivery of motorcycle safety campaign and road safety week activities in July and August 2018 respectively. Other ongoing road safety partnership activities include mapping and surveillance support for Police tactical operations, senior driver education, targeted Learner Driver training, RYDA driver awareness sessions for school children and regular deployment of Patrick Pace Car at school zones.

2017/18 Operational Plan Report

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
QL2.4.1	Community Safety Programming	Continue to implement initiatives to deliver on the City of Logan Safe City Strategy and Action Plan 2016-2020 and to provide a safe and liveable community	June 2018	4	4	Completed

Interpretation & Response:

The Community Safety Program continue to successfully deliver the initiatives of the City of Logan Safe City Strategy and Action Plan 2016-2020. For the 2017/2018 financial year the following significant achievements were made against the five key areas of interest of the strategy and action plan:

Strategic approach

- During November 2017 a month-long crime prevention initiative within the priority development area of Flagstone commenced. This initiative focused on addressing emerging safety issues within the Flagstone community including home and property safety, child safety and drug prevention. The feedback received from the community regarding the activities that were undertaken was extremely positive and indicated that the target issues were successfully addressed.
- The 2018 Safe City Logan Symposium was held on 17 May 2018 and focused on the topic of Crystal Methamphetamine (ICE). A total of 139 people attended this free community event. Feedback from attendees was extremely positive, including that 100% either agreed or strongly agreed that they felt more educated on the topic of crystal methamphetamine after the event.

Community confidence

- Two Community Weeks of Action were delivered in July and September 2017, with over 60 crime prevention and community safety activities being coordinated throughout the city during these weeks.
- The Daniel Morcombe Foundation visited the City of Logan on 10 and 11 October 2017 to present personal safety talks to more than 2,600 primary school aged students across the city. The project increased awareness across the community of preventive measures that can be taken to reduce the likelihood of becoming a victim of crime in the City of Logan. This initiative received extremely positive feedback by all who were involved.
- The annual Safe City Logan community survey closed on 10 October 2017. Overall results from this survey were positive. The survey Key Findings Report was made publicly available in December 2017.
- The 2017 City of Logan Safe City Awards ceremony was held on 23 November 2017, with approximately 75 people in attendance. The awards ceremony acknowledged the work of many within the City of Logan who helped to make our city even safer.
- The Safe City Logan perceptions video project was delivered with the three videos reaching a combined audience of over 79,000 people on Council's Facebook page.
- Since January 2018, a total of 40 targeted community safety activities have been undertaken, engaging more than 4,000 residents. These activities have occurred all throughout the City of Logan and have included community safety information displays, Safe PL8 events and personal safety presentations.

Places and spaces

- A total of 53 Crime Prevention Through Environmental Design audits were completed across the City of Logan.
- A total of 78 mobile safety camera deployments (ute / van) were successfully undertaken.
- A total of 19 new permanent CCTV cameras were installed throughout the City of Logan.

Partnerships

- In partnership with Beenleigh Probation and Parole, the Community Safety Program has delivered the Building Social Capital Hubs project since June 2017. A total of 377 clients of Probation and Parole have been proactively involved and attended these hubs with an average of 58% being linked into a referral pathway for further support.
- The Community Safety Program worked closely with the QPS on the delivery of the Phone Down #EyesUp campaign. This initiative concluded in June 2018 with a 35.68% reduction in reported robbery offences throughout the Logan Police District during the campaign period. The initiative also reached more than 144,000 people through the social media campaign that accompanied the initiative.

Communication

The Community Safety Program have continued to promote a safe and liveable community by keeping City of Logan residents informed of strategies that promote community safety.

2017/18 Operational Plan Report

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
QL2.4.2	Community safety research and planning	Prepare an Action Plan on the results of the annual Safe City Logan community survey to gauge community perceptions on important crime and safety topics in the City of Logan	June 2018	1	1	Completed

Interpretation & Response:

The 2017 Safe City Logan community survey closed on 10 October 2017, following a comprehensive marketing campaign on social media and at community-based events undertaken during the six-week period that the survey was open.

Overall, results from the 2017 survey were positive, with a significant increase in the percentage of residents who feel safe living in the City of Logan (58.8% compared to 45.5% in 2016). Additionally, a significant increase was noted in the number of residents who reported feeling safe out and about or at home by themselves both during the day and of an evening, compared to the 2016 survey. Another notable increase was in the percentage of respondents who reported being satisfied with the level of community safety programs that Logan City Council delivers (69% up from 42% in 2016).

The 2017 Safe City Logan community survey Key Findings Report was made publicly available on Council's website and promoted via a link on Council's Facebook page during the week of 18 December 2017. A media release was also produced to promote the positive survey results.

The Community Safety Program has drawn on feedback from the 2017 survey as well as the Queensland Police Service (QPS) crime statistics, to create an action plan for the delivery of activities and events in 2018, which also targeted the top offences occurring in each Council division. Following development of the action plan a comprehensive project plan for the delivery against these survey results was developed.

This project was completed by May 2018.

2017/18 Operational Plan Report

Conveniently Connected (CC)

CC1 - Integrated transport networks allow people to move around the city easily and conveniently

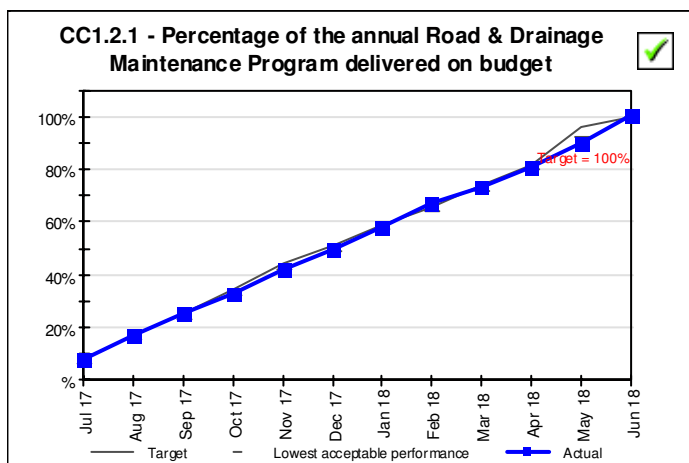
Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
CC1.1.1	Transport Planning	Develop an Integrated Local Transport Plan to establish Logan's vision for all modes of transport	June 2018	9	5	Undeliverable

Interpretation & Response:

It was confirmed that the delay in modelling has impacted the completion of options analysis and evaluation critical to the drafting of 'Way2Go Connecting Logan'. This in turn has delayed public consultation on the draft plan.

The revised public release date is likely to be December 2018 and was endorsed by the project Steering Panel. This project is to be included in Council's Operational Plan 2018/19.

Please note: The status 'Undeliverable' means that the project is undeliverable for this financial year (2017/18).

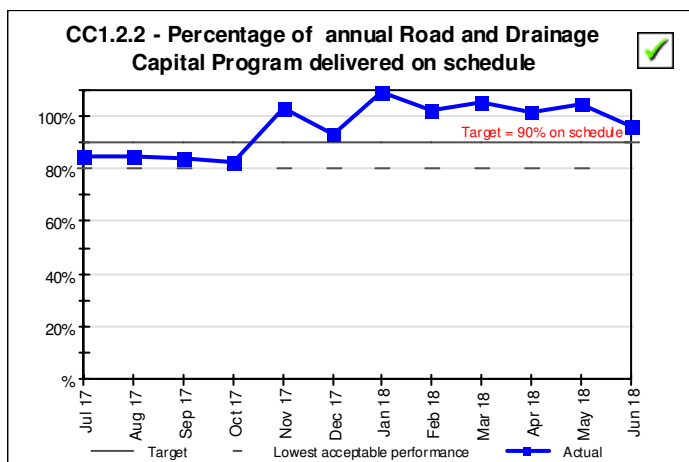


Interpretation & Response:

Target: 100%
Lowest Acceptable Level: 100%
Actual: 100%

The delivery of the road maintenance program achieved budget for the 2017/2018 financial year.

The customer service performance bettered the 90% target.



Interpretation & Response:

Expenditure of \$70 million has been achieved against the Capital Road and Drainage Program for the 2017/18 financial year. Delivery was in line with target programmed expenditure at 96.3% of Council's original budget.

Notable projects delivered throughout the year include:

- * Stage 1 and 2 of New Beith Road upgrade project (total \$16.7 million);
- * Chardon Bridge replacement project (\$3.2 million);
- * City-wide Bus Stop Upgrades (total \$2.5 million);
- * Pindari Street Catchment Master Drainage Project Stages 1 and 2 (\$4.55 million);
- * Dennis Road Catchment Master Drainage Project (\$1.1 million);
- * Tiffany Street Catchment Master Drainage Project Stages 3, 4 and 5 (\$2 million);
- * Abell Road upgrade project (\$1.6 million);
- * City-wide asphalt and spray seal resurfacing program (total \$18 million); and
- * Contribution towards Johnson Road and Stayplton Road intersection upgrade project (total \$7.6 million).

2017/18 Operational Plan Report

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
CC1.3.1	Transport Planning	Complete investigations and scoping briefs suitable for detail design and delivery for a 3 year rolling program of the Cycle Network Infrastructure	June 2018	4	4	Completed

Interpretation & Response:

During the fourth quarter investigations were completed to provide cycle infrastructure on Daisy Hill Road, Daisy Hill (Chatswood Road to Winnetts Road). The project scope to provide a mix of on-road and off-road facilities was adopted and progressed to the design detail stage.

Preparation of a scoping brief for cycle infrastructure along Station Road, Loganlea was also progressed during the fourth quarter. This brief is expected to be completed early in the 2018/19 financial year.

This means a total of three cycle projects were progressed to the detail design stage in the 2017/18 financial year. The combined value of the works is estimated to be nearly three million dollars (\$3M).

The achievement has ensured a three year rolling program of the Cycle Network Infrastructure is maintained.

2017/18 Operational Plan Report

CC2 - A city of smart design, with mixed density and mixed use development, co -located with hard and soft infrastructure

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
CC2.1.1	Delivery of Wastewater Infrastructure	Deliver an upgrade to the Flagstone Wastewater Treatment Plant, Jimboomba to improve services to the Logan South region of the city	June 2018	4	4	Completed

Interpretation & Response:

The Flagstone Wastewater Treatment Plant upgrade project was completed as scheduled in May 2018.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
CC2.2.1	Implementation	Implement specific projects and/or programs identified in the implementation plans for the Beenleigh, Springwood, Meadowbrook and Logan Central activity centres to improve the liveability of the centres and meet the needs of residents and businesses	June 2018	3	3	Completed

Interpretation & Response:

The outcomes from the Logan Central Summit that was held on 11 May 2018 were categorised, summarised and , submitted to the City Centres Special Committee on the 9th July 2018 for endorsement. The outcomes from the summit will be included in an updated Implementation Plan for Logan Central.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
CC2.2.2	Planning Policy	Prepare for Council consideration, the Park Ridge South General Planning Layout to better manage development in emerging communities	June 2018	4	4	Completed

Interpretation & Response:

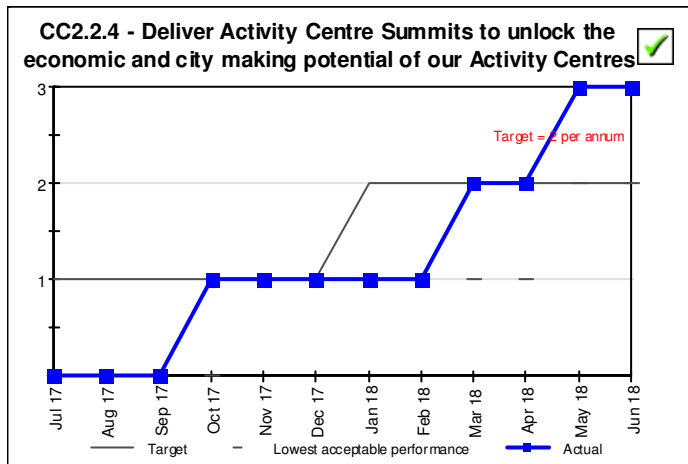
The amendment (Land Use and General Planning Layout) was endorsed by Council at its meeting on 20 March 2018, Minute No 71/2018.

2017/18 Operational Plan Report

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
CC2.2.3	Evolution Framework	Prepare a report that reviews the implementation for the Planning Scheme Evolution Framework and provides recommendations to improve the implementation process	December 2017	1	1	Completed

Interpretation & Response:

A report has been reviewed by the Director of Strategy and Sustainability outlining the outcome of the two Evolution Framework rounds. The report recommends that an annual review of the planning scheme is undertaken and that the Evolution Framework now also includes amendments to the Local Government Infrastructure Plan. This project is now complete.



Interpretation & Response:

Outcomes from the Logan Central Summit that was held on the 11th of May have been categorised and summarised and will be submitted to the next City Centres Special Committee on the 9th July 2018 for endorsement. Outcomes from the summit will be included in an updated implementation plan for Logan Central. A total of three successful summits were held this year: the Beenleigh Summit in October 2017, the Logan Village Summit in March 2018, and the Logan Central Summit in May 2018.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
CC2.3.1	Long term infrastructure plan (LGIP)	Prepare a whole of Council long term infrastructure plan for Council consideration	June 2018	3	3	Completed

Interpretation & Response:

The draft Long Term Infrastructure Plan (LTIP) has been prepared and populated with the infrastructure projects shown in the current Local Government Infrastructure Plan (LGIP). The final LTIP will be populated with infrastructure projects currently prepared by the networks for the next generation LGIP (LGIPV2). High level estimates show that the networks will submit their strategies and SoW's to the Economic Development & Strategy Branch during the 2nd quarter of 2019. This project is now complete.

2017/18 Operational Plan Report

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
CC2.3.2	Land valuation policy	Develop a robust and defensible methodology to establish the market value of trunk land to be acquired by Council for all Networks	June 2018	2	2	Completed

Interpretation & Response:

A report has been prepared for the Executive Leadership Team, seeking endorsement of the recommended methodology. Following this, the methodology will be submitted to Council for endorsement to be used when revising Council's Local Government Infrastructure Plan. This project is now complete.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
CC2.3.3	Growth Infrastructure Fund (GIF)	Ensure that trunk infrastructure is delivered in a timely manner in the right place at the right time to support and unlock development	June 2018	4	1	Undeliverable

Interpretation & Response:

Council has experienced a large number of Development Applications in areas where trunk infrastructure has not been provided. In order to service this increased demand, Council is required to enter into infrastructure agreements with developers. The resultant inability to undertake comprehensive planning creates a risk that trunk infrastructure is not provided in a coordinated manner.

Council applied to State Government through the 'Maturing the Infrastructure Pipeline Program (MIPP2) for funds to prepare infrastructure plans for these areas. By the end of the 2017/18 financial year, State had still not informed Council of the funding outcome which would determine the future deliverables for this project. The funding deficit has meant that the project could not commence in 2017/18. Council therefore determined to remove this project from the 2017/18 Operational Plan.

Please note: The status "Undeliverable" means that the project is undeliverable for this financial year (2017/18). This project has been included in the 2018/19 Operational Plan.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
CC2.4.1	Adopt a planning scheme resolution	Amend the planning scheme Local Government Infrastructure Plan (LGIP) with revised Desired Standards of Service (DSS) to facilitate the combination of trunk infrastructure planning standards and the new population model	June 2018	4	4	Completed

Interpretation & Response:

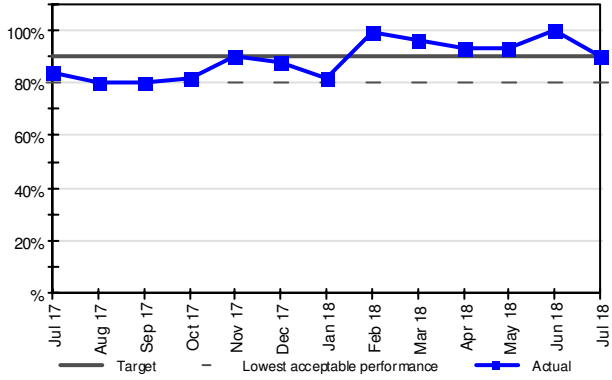
Community consultation commenced on the 26th of February and ran until 23rd of March 2018 (no State review was required).

The Planning Scheme was amended following community consultation.

This project is now complete.

2017/18 Operational Plan Report

CC2.4.2 - Percentage of the annual Water Infrastructure Capital Works Program delivered on budget



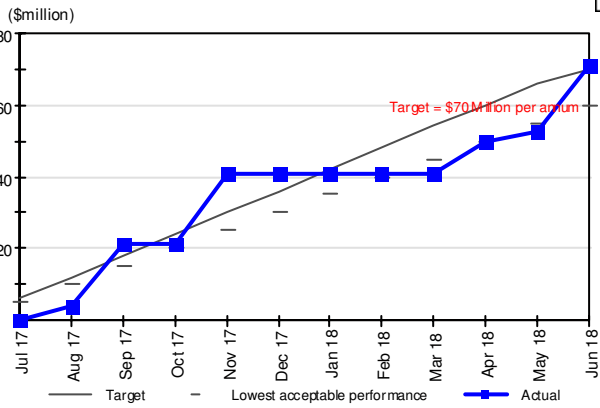
Interpretation & Response:

The year-to-date expenditure of the Water and Wastewater Capital Works Program for the 2017/18 financial year is tracking at 100% of the revised budget.

Economic Transformation (ET)

ET1 - We enjoy jobs growth and economic prosperity with local and global reach

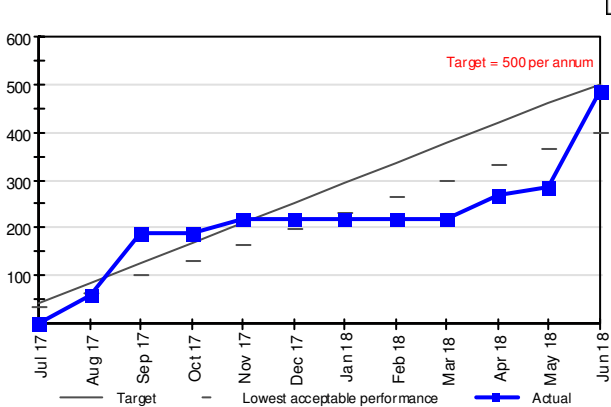
ET1.1.1 - Investment generated through promotion



Interpretation & Response:

Investments recorded in June total \$18.4M. These include a \$6.4M office building in Springwood, the \$9M training facility and headquarters for Brisbane Roar and Football Brisbane at Heritage Park and the \$3M Australian Technology and Agricultural College at North Maclean. The year end total investment recorded was \$70.8M which just exceeds the annual target.

ET1.1.2 - Number of new or retained jobs



Interpretation & Response:

As a result of investments in June, over 200 new or retained jobs will be provided in the City of Logan. These include the completion of a new office building at Cinderella Drive, Springwood (supporting 70 jobs), the new training facility and headquarters for Brisbane Roar and Football Brisbane at Heritage Park (116 jobs) and the Australian Technology and Agricultural College at North Maclean (10 jobs). A total of 486 new or retained jobs were recorded during the year, which is just below the target of 500 and well above the lowest acceptable level of 400.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
ET1.1.3	Business Support	Develop a Food Capability Guide to raise the profile of the area for major contracts.	June 2018	2	2	Completed

Interpretation & Response:

The review of the Food Capability Guide was completed and the document has been updated. This project is now complete.

2017/18 Operational Plan Report

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
ET1.1.4	Investment Attraction/Business Support	Develop initiatives to increase international student participation in conjunction with local schools and tertiary institutions	June 2018	5	5	Completed

Interpretation & Response:

During the fourth quarter, engagement with local education institutions continued to increase international student participation. Initiatives undertaken throughout the year included hosting an international study tours forum with local schools, linking local education providers with international institutions and introductions between Logan's private colleges and Trade and Investment Queensland's Bangalore office to explore opportunities in India.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
ET1.1.5	Business Support	Develop and implement a marketing campaign for the online jobs portal to raise awareness of locally available jobs.	June 2018	4	4	Completed

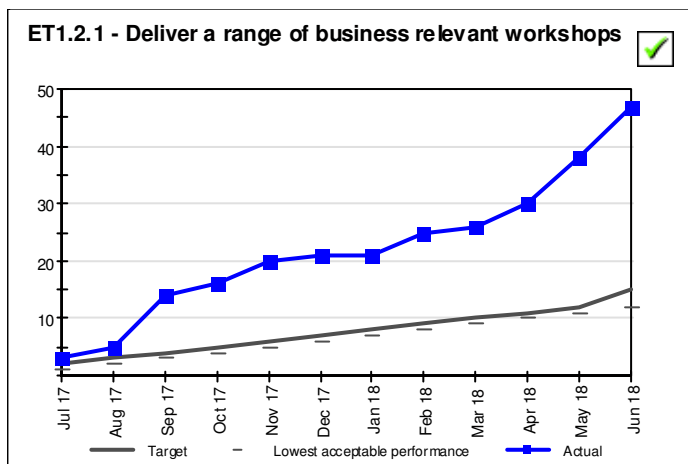
Interpretation & Response:

During the fourth quarter, the digital marketing campaign continued and a radio ad campaign was undertaken. A review and evaluation of all activities throughout the year was undertaken. By the end of June 2018 there were 5,898 registered users of the jobs portal site. Engagement with Facebook more than tripled in June reaching 105,407. A new contract to manage the site in 2018/19 has been completed.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
ET1.1.6	Corporate Property	Achieve unconditional contracts on all remaining South West 1 and South West 2 industrial lots to increase local job opportunities	September 2017	1	1	Completed

Interpretation & Response:

The final three (3) lots at SouthWest 1 settled in July 2017, under a transaction to Frasers.



Interpretation & Response:

During June, 9 workshops were delivered covering topics such as marketing, digital marketing, finance, maximising tendering success, workplace health and safety and Mentoring for Growth. Throughout the year a total of 47 workshops were delivered exceeding the target of 15. These included the Griffith University Entrepreneurship Seminar Series, the extensive Small Business Week program and other relevant workshops throughout the year.

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Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
ET1.2.2	Investment Attraction	Implement actions identified in the Industry Development and Investment Attraction Strategy 2016-2021	June 2018	4	4	Completed

Interpretation & Response:

During the fourth quarter, activities included attending and exhibiting at National Manufacturing Week in Sydney and Megatrans in Melbourne in May, and Hort Connections in Brisbane in June. Promotion of the Investment Attraction Incentive Fund continued and the half yearly Economic Analysis report was published. All activities under the Industry Development and Investment Attraction Strategy for 2017/18 were delivered.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
ET1.3.1	Adopted Charges Resolution	Prepare amendments to Logan's Adopted Charges Resolution to establish the City of Logan as a competitive location for business investment and to establish economic development zones	June 2018	2	2	Completed

Interpretation & Response:

The Logan Charges Resolution has been amended to include a charge for auxiliary units as per the Council resolution. This project is now complete.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
ET1.4.1	Implementation	Deliver projects identified in the implementation plans for the Beenleigh, Springwood, Meadowbrook and Logan Central activity centres to stimulate economic growth	June 2018	2	2	Completed

Interpretation & Response:

An updated Beenleigh Implementation plan that includes the outcomes from the Beenleigh Summit was endorsed by Council at its meeting of 17 April 2018, Minute No 105/2018. Concept designs and associated cost estimates have been progressed for the key priority projects. A report is being prepared to a future City Centres Special Committee to recommend the priority projects identified from the Beenleigh Summit to progress the detailed design and implementation.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
ET1.4.2	Implementation	Deliver initiatives and projects through the Springwood Implementation Fund to unlock the city-making CBD potential of the Springwood Activity Centre	June 2018	3	3	Completed

Interpretation & Response:

Council at its meeting of 26 June, Minute No 186/2018, endorsed the list of key priority Springwood Implementation Fund Projects to progress to detailed design and construction. Detailed design and updated cost estimates for all of the projects are now being progressed.

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ET2 - Investments, partnerships and innovation support economic growth in the city

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
ET2.1.1	Planning Policy	Develop a long term Employment Lands Strategy for the City of Logan to attract investment and provide a framework for community, businesses and investors in the city	June 2018	3	3	Completed

Interpretation & Response:

The employment land audit report has been finalised. The findings of stages 1 and 2 and the action plan are to be presented to the City Planning and Economic Development Committee in July 2018. The aim is to have the strategy completed by the end of 2018.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
ET2.2.1	Invest Logan	Establish Invest Logan and once operational, provide quarterly reports to the shareholders	October 2017	1	1	Completed

Interpretation & Response:

Invest Logan has been established. Quarterly reports will be provided to shareholders with the first report provided in January 2018.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
ET2.2.2	Investment Attraction	Prepare for Council endorsement and commence implementation of a Council endorsed Economic Vision for the City of Logan	June 2018	3	3	Not Proceeding

Interpretation & Response:

The concept to create an Economic Vision for the city was identified following consultation and information gathering. Exploratory work commenced to inform the vision and consequently, it was identified that a new economic vision would be premature in light of the fact that council had an existing economic strategy extending to 2021 which set the economic direction for the city. In addition, Council was working on the development of the Tourism Destination Management Plan (TDMP) and a new economic vision would also need to strategically integrate and align to these strategies. Therefore, it was recommended that this project not proceed and thus was removed from the Operational Plan 2017/18 by Council decision.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
ET2.3.1	Innovation Hubs	Prepare a feasibility study report for the implementation of innovation hubs across the city	June 2018	4	4	Completed

Interpretation & Response:

The Logan Innovation Hub Feasibility Study has been completed and was endorsed by Council at its meeting of 15 May 2018.

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Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
ET2.4.1	Traineeship	Prepare a tender for the Supply of Trainees for Council Traineeship Program, which will include specific requirements within the tender to provide significant social outcomes	June 2018	0	0	Not Proceeding

Interpretation & Response:

The tender process for the supply of trainees for the Council Traineeship Program will not be proceeding. A decision has been made to leverage the LocalBuy Managed Service Provider (Comensura) arrangements to source Council trainees. Moving to an arrangement where the Managed Service Provider (MSP) manages the supplier/s of trainees represents a significant reduction in Council effort. Representatives from P&C have discussed Council's specific requirements in relation to the provision of social outcomes with the MSP (Comensura). Under the new arrangements, Council's existing provider is still able to supply trainees.

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Image and Identity (II)

II1 - We are an innovative, dynamic city of the future

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
II1.1.1	City Brand Strategy	Develop a Brand Strategy to drive a new city image campaign and other promotional elements to attract families, visitors and investment to the city	June 2018	14	10	Not Proceeding

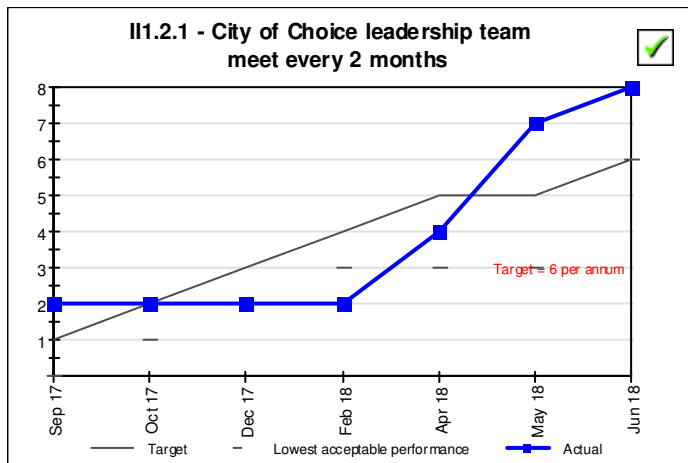
Interpretation & Response:

A decision was made by Council at its meeting of 20 March 2018, Confidential Minute No 75/2018, to reassess readiness to introduce a new brand. Council at its meeting of 5 June 2018, Minute No 167/2018, further determined that this project would not proceed in 2017/18 and would be included in the 2018/19 Operational Plan. The status of this project is "Not Proceeding" in accordance with this Council decision.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
II1.1.2	Investment Attraction	Review and revise the "Visit Logan" website to support positioning the city as an innovative, dynamic, city of the future	June 2018	5	5	Completed

Interpretation & Response:

The final updates to the VisitLogan website were completed in the fourth quarter. The website functionality and navigation has now been improved and updated to provide a more attractive and usable site reflecting customer expectations.



Interpretation & Response:

A workshop with the Leadership Team occurred on 22 June 2018 for the Education and Employment Pathways priority. This takes the total number of workshops to four in this financial year in addition to two meetings of the previous Leadership Team in the first quarter and two meetings of the refreshed Leadership Team in the third and fourth quarters of the 2017/2018 financial year. The City of Choice Leadership Team continues to progress the three identified priorities for the duration of its current term.

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Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
II1.3.1	Smart Cities Policy	Prepare for Council endorsement and commence implementation of a Council endorsed Smart City Strategy to support the achievement of identified city transformation outcomes for the City of Logan	June 2018	3	3	Completed

Interpretation & Response:

The City Futures Strategy was presented and endorsed by Council at its meeting of 17 April 2018, Minute No 107/2018. Implementation of initiatives identified in the City Futures Strategy and Implementation Plan is underway.

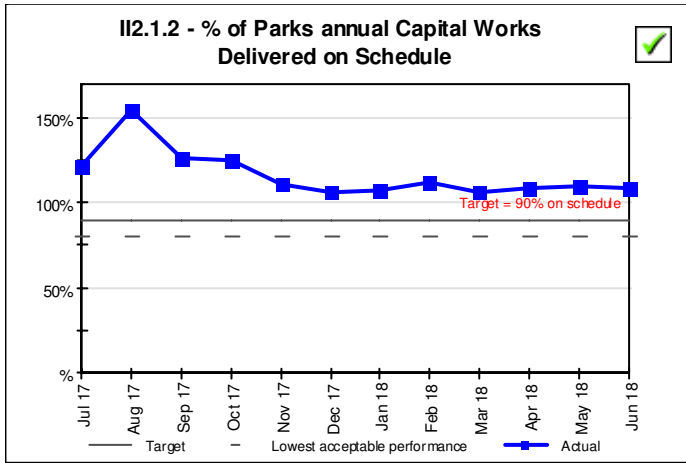
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II2 - Acknowledged as the emerging destination in the South East Region

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
II2.1.1	Park Design & Capital Delivery	Develop a Parks Heritage Plan to identify and promote cultural and heritage values of the parks throughout the City of Logan	June 2018	3	3	Completed

Interpretation & Response:

Appraisal and review and existing heritage information in relation to parks has been completed. A procedure has been established for the continual update of historical information. This information will inform new projects and promotional opportunities to inform the public of historical facts at different park locations



Interpretation & Response:

As at 30 June 2018, 118 projects have reached practical completion which exceeds 100% (108 projects) of the original program for 2017/18.

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Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
II2.2.1	Community Events Support	Deliver an annual calendar of events to promote key assets or attributes across the city	June 2018	46	46	Completed

Interpretation & Response:

In the last financial year the Marketing and Events Branch delivered 40 events which had a touch point of over 75,000 participants. The purpose of the events varies from our annual IGNITE Youth & Careers Expo, the Logan Loves Seniors celebrations and the City of Logan Sports Awards through to the annual Australia Day celebrations. An exciting addition to the calendar this year was the delivery of the Queens Baton Relay through Daisy Hill and Beenleigh which ended in the community celebrations of the 'Baton Brunch' and the 'Eggscellent Games'. Residents came from all corners of the city to enjoy the special experience and the once in a lifetime opportunity.

Highlights within the Events Program included:

Eats & Beats

Celebrating its third birthday in March 2018, the event still effectively caters and delivers a free, safe and family friendly evening for young and old. In the last financial year Eats & Beats has visited Underwood Park, Grand Plaza Browns Plains, IKEA Logan and Logan Supercentre, Kingston Butter Factory, Riverdale Park, Jimboomba, Beenleigh Town Square and Logan Metro Sports Park. Held on the last Friday of every month, this event remains incident free and a popular event for both residents and visitors to the city.

City of Logan ImagiNation Children's Festival

After the success of the ImagiNation Children's Festival in 2016, Logan City Council took the project lead to once again collaborate children's activities across the city to create the festival in 2017.

The ImagiNation Children's Festival provided a 14-day action-packed program of free or low-cost activities for residents and visitors to the city to enjoy across the 2017 September/October school holidays. Activities focused on the zero to twelve age group, with some accommodating older children. Festival highlights included the launch at historical Mayes Cottage, with free interactive games and give-aways attracting 1,000 attendees; a children's focused Eats & Beats with 5,000 attendees; and the very popular Dirty Dinosaurs Mud Play which sold out in record time. Local and international media noted the innovative approach the Mud Play event achieved in encouraging children to spend more time outdoors.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
II2.3.1	City Image Marketing	Develop a marketing and promotional campaign to highlight the City of Logan as a hub for sporting talent and activity	June 2018	4	4	Completed

Interpretation & Response:

To start positioning the City of Logan as a sporting hub and to nurture sporting talent, Council hosted the City of Logan Sports Awards October 2017. This was followed by The Step It Up campaign which ran from 10 October to 6 December 2017. The campaign encouraged the Logan community to get up and get moving, generating greater interest and awareness in the many and varied opportunities to get active in Logan. The campaign reached over 150,000 people in the target area with 3,362 people clicking through to ways to get active in Logan. Corey Parker was the face of the campaign which was delivered through out-of-home, digital, competitions and activations.

The Marketing & Events team secured a partnership with Sports Marketing Australia to attract sporting events to the City of Logan.

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Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
II2.4.1	City Image Marketing	Develop a marketing and promotional campaign to promote our natural environment, green spaces and parks	June 2018	13	13	Completed

Interpretation & Response:

The online Park Finder was integrated into Council's City mobile application making it easier for residents and visitors to find some of our 924 parks that meet their needs.

The Spring, Summer, Autumn and Winter calendars of environmental events were developed and promoted to encourage residents to get out and about in our natural spaces.

Interpretive signage was developed and installed in parks and waterways to provide park visitors with information on flora and fauna.

Promotions helped increase participation in the Conservation Incentives program by 80%.

Another successful Logan Eco Action Festival (LEAF) was held in May attracting over 10,000 visitors.

The City of Logan, Natural Environment, Green Spaces and Parks Marketing Plan was developed.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
II2.4.2	Park Design & Capital Delivery and Park Maintenance	Deliver a review on Council managed mountain bike trails, walking track infrastructure and signage to improve the quality of the infrastructure and increase usage of the assets	June 2018	5	5	Completed

Interpretation & Response:

External consultation with RATS cycling club and the Logan Community Trail Care Alliance (LCTA) has been completed. The consultation meeting was held on 27 June 2018 and was a productive and positive meeting. Both groups acknowledged that formalising their relationship with Logan City Council was a positive step forward.

This review has been a successful project for Parks with a number of outcomes which have improved our operations and the service standards to the community. The outcomes include: accurate mapping of all Logan City trails into the geographic information system (GIS) mapping system, implementing a standardised signage system for mountain bike trails, a levels of service standard for track maintenance to assist prioritisation of annual works, creation of a Mountain Bike Trails & Walking Tracks Operation Plan and stronger stakeholder relationships through the community consultation process.

The final document has been completed for review and the project is now complete.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
II2.5.1	Brand and Design	Develop a project plan for the roll out of new major city entry signage, to clearly demonstrate the city boundaries and indicate to residents and visitors that they have entered the City of Logan	June 2018	7	7	Completed

Interpretation & Response:

The project plan for the roll out of entry signage was completed.

Preliminary site locations were identified, project scope defined and quotes obtained to inform the City Entrance Statement Service Enhancement. This was submitted for the 2018/19 budget considerations where Council decided not to proceed with this project at this time.

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Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
II2.6.1	Innovation Hubs	Investigate the co-location of facilities and major centres to facilitate hubs of excellence across the city	June 2018	4	4	Completed

Interpretation & Response:

The Logan Innovation Hub Feasibility Study has been completed and was endorsed by Council at its meeting of 15 May 2018.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
II2.7.1	Investment Attraction/Business Support	Prepare a Tourism Destination Management Plan for the City of Logan for Council consideration	June 2018	5	5	Completed

Interpretation & Response:

The Logan Destination Management Plan was endorsed by Council under a confidential report in March 2018. The Plan will be placed in the public record in the first quarter of 2018/19.

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Green and Renewable (GR)

GR1 - A carbon neutral and green city

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
GR1.1.1	Carbon and Energy Management	Deliver an emission profile report to measure and track Council emissions	August 2017	1	1	Completed

Interpretation & Response:

In the first quarter, the Logan City Council Emission Profile Report was delivered and a summary of the results was provided to Council via the Health, Environment and Waste Committee Monthly Report for July 2017 (Minute Number 249/2017).

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
GR1.1.2	Carbon and Energy Management	Prepare a carbon reduction strategy and action plan to reduce and offset carbon emissions for Council consideration	January 2018	4	4	Completed

Interpretation & Response:

The Carbon Reduction Strategy and Action Plan was endorsed by Council at its meeting of 30 January 2018, Minute No 11/2018. The Strategy and Action Plan outlines a series of actions to deliver on Council's Corporate Plan Priority Outcome GR1 to become a carbon neutral and green city by 2022.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
GR1.2.1	Waterways and Catchment Management	Implement a community and schools waterways monitoring program to educate stakeholders on the protection of Council waterways	June 2018	2	2	Completed

Interpretation & Response:

Implementation of a community and school waterways monitoring program has been completed. Training to students and staff from Mabel Park High School and Windaroo Valley High School was successfully delivered during the third quarter of 2018 and both schools have commenced water quality sampling and recording data.

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Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
GR1.2.2	Conservation Partnerships & Special Projects	Host a City of Logan EnviroForum to support community environmental awareness and participation	November 2017	4	4	Completed

Interpretation & Response:

The inaugural Logan Eco Forum was successfully delivered on 27 October 2017 at the Beenleigh Events Centre. The forum was a great success with approximately 100 people attending.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
GR1.3.1	Park Planning & Design Park Construction Management	Investigate improvements to parks linkages (e.g. Footpaths, bikeways) to create better connectivity between parks and pedestrian network infrastructure	June 2018	3	3	Completed

Interpretation & Response:

Analysis has been completed and stakeholders consulted. This review will now inform the Park Network Plan 2018/19 project. This project is now complete.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
GR1.3.2	Biodiversity and vegetation management	Develop a priority biodiversity corridors mapping and decision framework to inform a city-wide vision.	September 2017	1	1	Completed

Interpretation & Response:

The Priority Biodiversity Corridor Maps and Decision Framework project has been completed. The Maps and Framework were endorsed and adopted by Council at its meeting of 17/10/2017, Minute No 312/2017.

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GR2 - Our waterways and waterbodies are healthy

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
GR2.1.1	Waterways and Catchment Management	Prepare for Council endorsement and commence implementation of a Council endorsed Albert River Vision to identify opportunities to improve the accessibility, ecological health, recreational value and economic benefit of the asset	February 2018	4	4	Completed

Interpretation & Response:

During the third quarter of 2017/18, the development of the Albert River Vision 2017-2067 and Albert River Vision 2018/19 Implementation Plan were completed and a report prepared for endorsement by Council. The Albert River Vision 2017-2067 and Albert River Vision 2018/19 Implementation Plan were endorsed by Council at its meeting of the whole on the 20 February 2018, Minute No. 45/2018. Based on the direction from Council, a service enhancement was prepared for the 2018/19 financial year budget consideration to fund the delivery of the Albert River Vision 2018/19 Implementation Plan.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
GR2.2.1	Waterways and Catchment Management	Complete the recreational water quality sampling program 2017-2018 across the City's rivers and creeks to monitor recreational values of key waterbodies	June 2018	2	2	Completed

Interpretation & Response:

During the 17/18 year, the recreational water quality monitoring program was successfully delivered with sampling being undertaken at eight riverine and six water body sites each month.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
GR2.2.2	Waterways and Catchment Management	Develop a localised state of the catchment report to benchmark the condition of Logan Rivers and Wetlands assets	December 2017	3	3	Completed

Interpretation & Response:

The 2017 Healthy Land and Water Report Card was successfully launched on 2 November 2017. The localised State of the Catchments Report was included in this report card launch.

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Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
GR2.3.1	Waterways and Catchment Management	Develop the Logan River Vision Implementation Plan 2018-2022 that identifies key on-ground projects to improve the accessibility, ecological health and recreational value of the Logan River for endorsement by the Executive Leadership Team	March 2018	4	4	Completed

Interpretation & Response:

During the third quarter of 2017/18, the development of the Logan River Vision 2018-2022 Implementation Plan was completed and adopted by Council at its meeting of 20 February 2018, Minute No 46/2018.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
GR2.3.2	Waterways and Catchment Management	Develop and implement the Logan River Accessibility and Connectivity Concept Plan to improve accessibility and economic benefit of the asset	June 2018	3	3	Completed

Interpretation & Response:

During the 2017/18 financial year the Logan River Accessibility and Connectivity Concept Plan was successfully completed. The plan identifies a range of opportunities to improve public access and recreational use of the Logan River. The Logan River Accessibility and Connectivity Concept Plan was adopted by Council at its meeting on the 26 June 2018, Minute No 190/2018.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
GR2.3.3	Waterways and Catchment Management	Install location signage at Logan Riverside parks on Rivers edge (visible from the River) to improve accessibility	June 2018	3	3	Completed

Interpretation & Response:

The Logan River Interpretative Trail has been completed and was adopted by Council at its meeting of 26 June 2018, Minute No 193/2018. During the 2017/18 year, interpretive signage was installed at the following locations:

- 10 interpretive signs at Riverdale Park;
- 21 signs as part of an expanding Scrubby Creek interpretive trail in various park locations from Demeio Park, Marsden to Haldham Park, Regents Park;
- 6 interpretive signs at Shailer Pioneer Park Wetland; and
- interpretive signage at Paradise Road fishway, highlighting the importance of fish movement and the local flying fox colony.

GR3 - We employ sustainable waste management and recycling practices

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
GR3.1.1	Waste and Recycling Collection	Prepare a project plan to facilitate the renewal of the waste and recycling collection and processing contracts for Council consideration	December 2017	2	2	Completed

Interpretation & Response:

In the second quarter, a plan for the 2021 Waste and Recyclables Collection and Processing Contracts Renewal was completed and included in the Health Environment and Waste Branch Monthly Report for September 2017, which was adopted by Council at its meeting of 8 November 2017, Minute No 369/2017.

Next Generation Governance (NG)

NG1 - Our organisation uses innovation and technology to efficiently manage assets and deliver valuable services to our community and visitors

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
NG1.1.1	Innovation Strategies	Prepare a Council-wide Digital Strategy for Council consideration	June 2018	2	1	Undeliverable

Interpretation & Response:

The Digital Strategy will in part complement the City Futures Strategy, but will also cover the full gamut of Council digital information and technology, replacing the ICT Strategy. For this reason it was decided that it would be best led by the Information Services Branch. Progress on the strategy was delayed, pending the adoption of the City Futures Strategy and the appointment of the new Manager for Information Services to help drive this initiative. Relevant Branches have been engaged to develop a Stakeholder engagement approach in preparation for advertising externally for a request for quote.

Council determined to move this project to the next financial year (2018/19) for delivery pending the engagement of a consultation and the preparation of the request for quote under the direction of the new appointed Manager.

Please note: The status of 'Undeliverable' means that the project is not deliverable this financial year (2017/18). This project has been included in the 2018/19 Operational Plan.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
NG1.1.2	Digital Innovation	Establish mobile self-service for Council service requests and payments	June 2018	3	3	Completed

Interpretation & Response:

Development of the forms was successfully completed and the project is now on track for implementation and for the forms to 'go live'.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
NG1.1.3	Park Planning and Policy Development	Deliver a review on the Logan City Council App to determine integration opportunities for Parks	June 2018	3	3	Completed

Interpretation & Response:

A review of the Parks website has been undertaken and gaps identified. Key stakeholders have been identified and content reviewed in preparation for website updates by others in 2018/19.

This project is now complete.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
NG1.1.4	Library technology and support	Implement Radio Frequency Identification technology at all nine library sites for improved customer service and automated manual handling	March 2018	4	4	Completed

Interpretation & Response:

The Radio Frequency Identification (RFID) project is now complete with RFID fully and successfully implemented across the library service. As part of the project, library spaces were modified and modernised to incorporate customer-friendly service points and self-service RFID equipment for an enhanced customer service model. Automated manual handling resulting from RFID has reduced staff time on repetitive manual tasks enabling greater focus on face-to-face customer service.

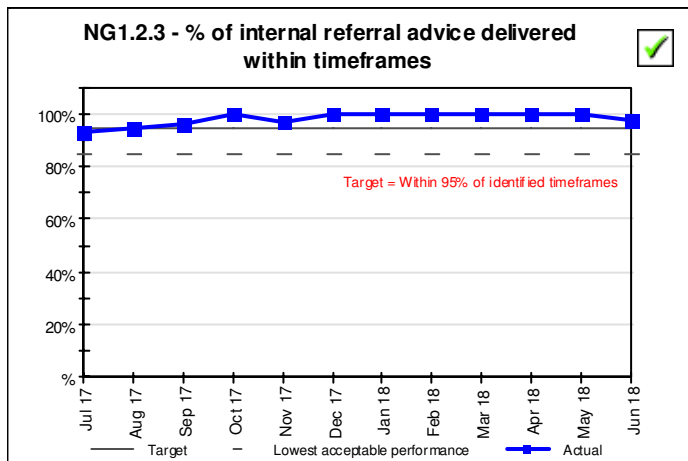
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Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
NG1.2.1	Delivering Service Excellence	Deliver mobility to Building and Land Use Investigation Teams to improve development assessment services to residents and businesses	April 2018	3	3	Completed

Interpretation & Response:
All officers are now using the mobility system in the field and have completed training. This project is now complete.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
NG1.2.2	Delivering Service Excellence	Implement next generation branch reporting for use by Staff, Councillors, and Customers to improve the availability of information to support good decision making	June 2018	2	2	Completed

Interpretation & Response:
The Next Generation reporting is successfully being utilised. TV's set up in the work area have been programmed to enable live dashboard reporting within the branch. All teams across the branch now have real-time reporting available for them to help run their workloads and measure trends. Risksmart and technical services reporting has been built. This project is now complete



Interpretation & Response:
The Technical Services Team had 44 Applications with Approval Conditions and missed the 7 day timeframe once, meaning that the 7 day KPI was reached 98% of the time. We will continue to use the Power Bi Business tools to reach this 100% of the time.

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Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
NG1.2.4	Delivering Service Excellence	Implement the endorsed realignment of services in Council's Development Assessment Branch to support improved services to residents and businesses	December 2017	3	3	Completed

Interpretation & Response:

The report has now been signed off and the project is complete.

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NG2 - We engage our residents, businesses and visitors to inform decisions that affect the future of the city

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
NG2.1.1	Engagement Advice and Support	Deliver training, advice, support and resources on projects that affect the future of the city and resident, to gain community input on council decisions	June 2018	4	4	Completed

Interpretation & Response:

Year to date activity shows 85 projects have been supported, 66 of which have an online component.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
NG2.1.2	Customer Service Improvement	Implement a solution for Council to increase online community membership and online engagement	June 2018	4	4	Completed

Interpretation & Response:

The new software is providing a seamless approach to managing the online reference group. Membership numbers are increasing at a consistent rate.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
NG2.1.3	Engagement Support	Develop and implement the Community Engagement Strategy 2017-2021 for Council consideration	June 2018	3	3	Completed

Interpretation & Response:

The final Community Engagement Strategy 2017-2021 has been formally adopted by Committee. Implementation of the strategy is under way.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
NG2.1.4	Engagement advice	Prepare for public consultation, Community Engagement Guidelines for Children, Youth and Young Adults.	September 2017	2	2	Completed

Interpretation & Response:

Community feedback has been reviewed and a report is currently being drafted seeking formal endorsement of the guideline through Council. This project is now complete.

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NG3 - We use responsible governance and establish strategic relationships in the management of assets and the delivery of services to the city

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
NG3.1.1	Meetings Support	Implement a new Business Papers solution for Committee and Council meetings to provide an innovative online meetings management solution	June 2018	0	0	Not Proceeding

Interpretation & Response:

The purpose of the project was to implement a cloud based software solution for the management of Council's local government meetings. It was to replace the in-house built system and provide access to electronic agendas, minutes, decisions and to allow for on-line live meeting management.

Actions undertaken included:

- Testing of the cloud based software meetings package, including live voting and in meeting functions via the iPad app or Participant's Portal.
- Updating of the current committee report templates.
- Councillors were advised of the business papers solution and a workshop was held on 5 June 2017.
- Stage 2 of the implementation was planned to commence in July 2017 and the business papers solution project was included in the 2017/18 Operational Plan.

However, following the workshop with Councillors and as a result of difficulties experienced in using the solution, it was decided to not proceed with the project.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
NG3.1.2	SAMMS	Implement Phase One of the Strategic Asset Management and Maintenance Software (SAMMS) for nominated asset classes and associated supporting services to support our transition to a next-generation government body	June 2018	10	5	Undeliverable

Interpretation & Response:

Preparation for the first foundational release for the Water SAMMS implementation is completed ready for implementation on 1 July. This release introduces a new financial subsidiary ledger for asset management projects and services. This ledger is integrated to the works management system to enable costings to be allocated to work orders and assets as the system is implemented out with the field crews.

Release planning is still occurring for future releases.

A round of testing has been completed for linear water assets. Work is continuing on the preparation of data for complex (facilities) assets.

Please note: The status 'Undeliverable' means that the project is undeliverable for this financial year (2017/18). This project has been included in the 2018/19 Operation Plan.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
NG3.2.1	Advocacy Policy	Develop a three year Advocacy Strategy and implement a 12 month action plan focussed on building relationships with the State and Federal Government to influence policy and investment	March 2018	4	4	Completed

Interpretation & Response:

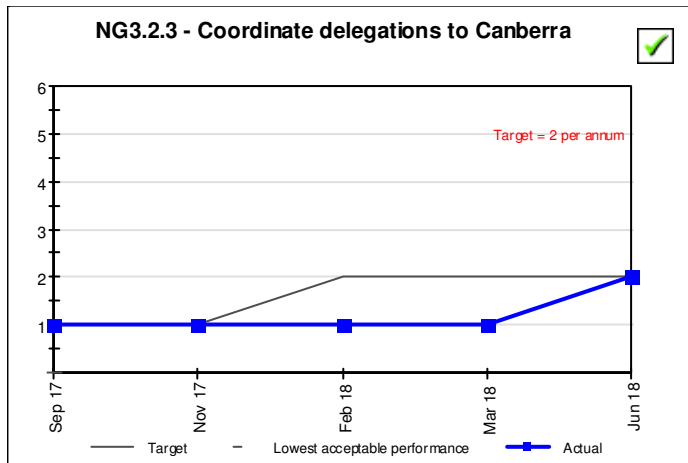
The Advocacy Action Plan was adopted by Council at its meeting of 20 March 2018, Minute No 75/2018.

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Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
NG3.2.2	Advocacy Policy	Design and deliver a community campaign in the lead up to the State and Federal Election to advocate for the identified priorities	June 2018	4	4	Completed

Interpretation & Response:

The State Election Campaign was delivered in November 2017. The next Federal election is to be held by 18 May 2019. Design will commence for this campaign in the latter half of 2018. This project is now complete.



Interpretation & Response:

The Canberra delegation ran from 18 to 21 June. The delegation had two purposes, the first being attendance at the Australia Local Government Associations National General Assembly where all four motions proposed by Council were voted on and passed. The second purpose was to engage with and influence the policy position of the Federal Government, Opposition, Greens and key Senators on the proposed bill to drug test welfare recipients in Logan. The delegation included engagement with ten federal members, ministers and senators. Engagement is continuing as the Bill progresses.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
NG3.3.1	City Biosecurity Services	Develop and finalise the City Biosecurity Plan 2017-2021 for Council consideration and implement actions to manage invasive pests, plants and animals across the city	October 2017	3	3	Completed

Interpretation & Response:

The City of Logan Biosecurity Plan 2017-2022 was adopted by Council to commence operation 2 January 2018. Inspections and regulatory documents issued from 2 January 2018 take direction from the Biosecurity Plan under the Biosecurity Act 2014 as the head of power.

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NG4 - Our people deliver excellent service to customers and the community

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
NG4.1.1	People Plan	Prepare the final draft of the People Plan 2017-2020 for Executive Leadership Team (ELT) consideration	March 2018	2	2	Completed

Interpretation & Response:

The People Plan 2017-2020 was endorsed by the Executive Leadership Team at their meeting held on 22 February 2018.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
NG4.1.2	Certified Agreement	Implement new Certified Agreement to formalise employment conditions for the next three years	June 2018	3	2	Undeliverable

Interpretation & Response:

At the end of the financial year, negotiations were continuing in regards to a new certified agreement. These negotiations will continue into the new financial year.

In Quarter 4, a number of staff consultations were held at various work locations to brief staff on the proposed Certified Agreement.

Please note: The status 'Undeliverable' means that the project is undeliverable for this financial year (2017/18). This project has been included in the 2018/19 Operational Plan.

NG5 - We are building our resilience and recovery in the event of disasters

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
NG5.1.1	Develop and maintain local disaster management plans	Implement recommendations and lessons identified from ex Tropical Cyclone Debbie debriefs to enhance operational capability	June 2018	3	3	Completed

Interpretation & Response:

A complete review of all sub-plans (11 in total) to the Local Disaster Management Plan has occurred. All sub-plans were officially re-endorsed by the Logan Disaster Management Group.

As of 04/07/2018 - 50 recommendations are complete, 6 are underway, and 8 are yet to be commenced.

The Disaster Management Program has delivered all of their work and the relevant directorates that have outstanding work have been advised to progress these outstanding actions.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
NG5.1.2	Council's Corporate Plan	Introduce smart technologies to enhance disaster operations and recovery	June 2018	3	3	Completed

Interpretation & Response:

Logan Early Warning

Improvements to Logan Early Warning Service have been made. Residents are now able to sign up for flood alerts for specific locations.

Guardian Functionality

Council's incident management software system 'Guardian' has transitioned from a server based system to a 'cloud computing' environment. This enables external agencies to utilise the system enhancing information sharing and response times.

Disaster Dashboard

Council's Disaster Dashboard has been amended to enable easier access and to enhance end user experience to relevant river height data. Text to speech technology has been added to the Disaster Dashboard to assist members of the community with sensory disabilities. The Disaster Dashboard 'Map' page has been modified to include Council's flashing flood warning signs.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
NG5.1.3	Council's Corporate Plan	Further develop and implement community engagement strategies to improve community resilience	June 2018	3	3	Completed

Interpretation & Response:

All Get Ready Queensland grant funding initiatives have been delivered in accordance with the guidelines. This includes development of a Lessee Flood Preparation Checklist, translation of print material into different languages, publication of a series of community radio messages through 4EB radio, and the delivery of the Bushfire Management Study review.

Corp Plan	Service	Project	Target	Milestones Planned	Milestones Completed	Status
NG5.2.1	Flood Disaster Management	Finalise the Logan and Albert River Floodplain Management study and plan for Council consideration	June 2018	4	2	Undeliverable

Interpretation & Response:

A technical analysis of the magnitude and behaviour of the major flood event in the Logan and Albert River following ex-TC Debbie was finalised in early May 2018. The analysis indicates the Logan Albert River flood study should be validated to the March 2017 flood event. The Flood Study underpins the Logan and Albert River Floodplain Management Study and Plan. The update to the Flood Study will be undertaken in 2018/19 with the review of the Floodplain Management Study and finalisation of the Implementation Plan to be completed once the results of the revalidation are available.

Please note: The status 'Undeliverable' means that the project is undeliverable for this financial year (2017/18), due to the impacts of the March 2017 flooding event. Delivery will be progressed through 2018/19 and 2019/20.