

Fire hydrant flow testing

Fact Sheet

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What are fire hydrants?

Fire hydrants are fittings that form part of our water supply network. They are installed and maintained by Council. Hydrants allow the Queensland Fire and Emergency Services to access water in the event of a fire or emergency incident.

What do hydrants look like?

Hydrants are typically located along the edge of the street and are marked by a yellow lid, and a blue 'cat's eye' reflector in the road. They are level with the ground.

Why has my water pressure dropped?

We are currently testing the water flow from fire hydrants in your area to ensure each hydrant can operate effectively if required for fire-fighting. As part of the testing, we need to release water from the hydrant. During this time, residents may notice a slight drop in their water pressure. This should return to its previous level after the testing. We apologise for any inconvenience.

How can I identify people working on this project so I know people aren't illegally using fire hydrants to gain access to water?

During the testing, Logan Water Infrastructure Alliance and/or its representatives will be wearing branded uniforms and vehicles should also be branded. If you are concerned about the illegal use of fire hydrants, please phone Logan Water Infrastructure Alliance on 07 3412 9609.

Will my water be turned off at any time during the hydrant flow testing?

No. Water to your property will not be turned off during planned fire hydrant flow testing.

How long will the flow testing last in my street?

The estimated time for flow testing (release of water) on each hydrant can be one to three minutes, and there may be several hydrants in your street being tested.

Occasionally testing time may be increased up to 10 minutes for some hydrants. The testing time will vary for each fire hydrant depending on its condition at the time of testing.

What happens to the water you release when flow testing?

All water discharged during the testing of fire hydrants will be discharged into the stormwater network. Unfortunately, capturing the water is not cost-effective. However, workers will endeavour to minimise water discharge.

Is flow testing wasting our water supplies?

We are currently testing fire hydrants in your area to ensure each hydrant can operate effectively if required for fire-fighting. As part of the testing, we need to release water to make sure the fire hydrant pressure is correct. We appreciate the community's concern about using water in this way. However, the testing is essential to ensure our hydrants provide emergency service crews with the correct water pressures and flow rates for fire-fighting.

What if I am concerned about the quality of my water?

Fire hydrants are connected to the potable (drinking) water supply. Following the testing of fire hydrants, it is important to check the cleanliness of your water before operating washing machines or filling kettles.

Run a tap closest to your water meter until the water runs clear – this may take a few minutes.

If you have any concerns about the quality of your water following the works, please contact us on 07 3412 3412.

For more information

Phone **3412 3412**

Visit logan.qld.gov.au

Email council@logan.qld.gov.au
